Use this document for assistance connecting to the BGSU wireless networks, as well as for information on wireless services provided by Information Technology Services (ITS).

**Student Recommended Wireless Networks**

Please use the images below to determine the appropriate network for your device.

### secureBG

**ITS recommends that all students connect using the secureBG wireless network.** The secureBG network does not require consistent log on for current students.

### ResMediaNet

Some devices are unable to connect to the SecureBG network due to the type of security used and the media centered nature of the device. ResMediaNet should be used for semester long connections for these devices which include gaming systems, streaming devices, and SmartTVs. The ResMediaNet is only available in on-campus residence halls and should not be used for laptops, smart phones, or tablets.

**Connecting on Campus**

For assistance connecting your computer, mobile device, smart phone, TV, gaming device or streaming device to the BGSU network, please visit our Student Connect page at [www.bgsu.edu/studentconnect](http://www.bgsu.edu/studentconnect) and select “Connecting Your Device” to access step-by-step instructions for connecting your device to the campus network.

BGSU offers 100 percent campus coverage, but signal strength may vary, so certain locations may have a weak signal. If you find yourself in a location with weak or no signal, please contact the Technology Support Center (419-372-0999 | [www.bgsu.edu/its/remote](http://www.bgsu.edu/its/remote)) so they can address the issue.
Other BGSU Wireless Networks

BGSU also supports two other wireless networks: bgsu and BGSU Guest. The images below describe each network and who should use them.

**Network/SSID: bgsu**

**WHAT IS IT?**
An unencrypted wireless network. Encryption is still supported to websites and VPN if available.

**WHO SHOULD USE THIS NETWORK?**
- Faculty
- Staff
- Students
- Sponsored Guests
- Guest

**Network/SSID: BGSU Guest**

**WHAT IS IT?**
Similar to the “bgsu” network, but for true, short-term guests to the university. Bandwidth and content access restricted.

**WHO SHOULD USE THIS NETWORK?**
- Faculty
- Staff
- Students
- Sponsored Guests
- Guest

*A Sponsored Guest is a short-to-medium term visitor to BGSU requiring internet access similar to that of a student. This also includes guests who do not receive text messages.*

Wireless Guest Access

During their time at BGSU, students will often welcome visitors to campus such as parents, siblings, friends, etc. These visitors may want to access the BGSU network during their stay, which is why we offer Wireless Guest Access.

A guest may use Wireless Guest Access to connect to the “BGSU Guest” network via a laptop, tablet, or mobile device for up to a 24-hour period (from the time the account is created). BGSU defines a guest as any short-term visitor to the BGSU campus that wishes to connect to the internet for basic services such as email and web access. Follow the steps below to set up a wireless guest account.

**Step 1:** Select BGSU Guest from the list of wireless networks available on your device.

**Step 2:** Open a web browser and attempt to load any website

**Step 3:** Follow the instructions on the redirected website.

*Please note you will need a cell phone with SMS/Text capabilities. If you do not have this option, or do not wish to use this option, please contact the Technology Support Center.*

**Wireless Guest Account**

A text message will be sent with your account information. If you are unable to receive text messages, please visit the Technology Support Center at 110 Hayes Hall or call at 419-372-0999. Standard text messaging rates may apply.

- **Name:** [Input Name]
- **Cell Phone Number:** [Input Phone Number]
- **Center:** [Input Center]

I agree to the terms and conditions.

Submit