

Executive Sponsors Meeting Major Project Updates

07/10/2017

Agenda

- Create Electronic Meal Plan Change Form
- CSS 9.0 Bundle 45 and Rework*
- DocuSign for Capital Planning
- WBGU-TV & Agilon One Donor Data Workflow
- Agilon One Upgrade
- Implement Student Dynamic Billing*
- Musical Arts Ticketing System*
- Implement POS for Dining Services
- Auto Admit and Matriculate Grad Students
- Replace and Enhance Student Scheduling Software
- NORIS to SunGard Migration
- G Suite for Education
- Implement Lightspeed - Falcon Outfitters
- Select Secure Email Solution
- 25 Live Implementation
- Withdrawal Form Splash Page
- Implement Faculty 180 Phase 1
- GSW - Distribute Placement Essays
- Fund balance interface FMS to One
- ARTSC Test Scores from Perpetual Works
- Student Refunding for Credit Card Payments
- Adobe Campaign Email Solutions
- Graduate Curriculum Modification
- New WRL Report for Foundation
- Implement Avalon Multimedia System
- Add Gender to Learning Community Query
- Migration from OrgSync to Engage
- Duo for Email Opt-In
- Donor Wall Technology
- Update StarRez
- Provost Performance Metrics
- GSW Online Placement App Update
- HCM 9.2 Get Current
- AEM 6.3 Upgrade
- Voter Identification Letter
- Graduate College Form Automation
- CSS 9.2 Upgrade
- EvaluationKit University-Wide Course Evaluation
- Pharos Upgrade
- Data Center Migration
- Business Process Review
- Graduate Contracting App Upgrade For GA T/L
- Winter Session Program



Agilon One Upgrade

Project Status: **GREEN**

Monthly Summary – July 3, 2017

We are still experiencing connectivity issues between the new Agilon One TEST environment and our PayPal test sandbox. We are working hard to remedy the problem but have not come up with a solution as of yet. This functionality plays a big part in testing the event registration bug fix. This issue is not associated with the upgrade and is not Agilon related. It is on the PayPal sandbox side. We have a support ticket submitted to PayPal. If this is not resolved in time for the go-live, we may need to look at a contingency plan. Go-live date has been pushed back to July 10 from June 29.

Past Month's Key Accomplishments

- Resolved 13 of 14 issues – PayPal issue still outstanding
- Weekly testing status meetings with staff
- Revised go-live plan
- Revised outage page and email communication
- New Production migration date is July 10 @ 4am

Upcoming Milestones

- Go/NoGo meeting scheduled for July 5
- Receive approvals from staff. Becky to give final approval
- Send out campus communications
- Production migration – July 10 @ 4am
- Send out post upgrade communication

Project Milestones

Status	Week Beginning (Sunday Date)	Mar-26	Apr-2	Apr-9	Apr-16	Apr-23	Apr-30	May-7	May-14	May-21	May-28	Jun-4	Jun-11	Jun-18	Jun-25	Jul-2	Jul-9	Jul-16	
	Week Number	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	
Initialize																			
Cmplt	Vendor Contact	X																	
Cmplt	Project Planning/Charter	X	X	X	X	X	X												
Cmplt	Project Kick-Off							X	X										
Analyze, Design, & Development																			
Cmplt	Configure Agilon Environments					X	X	X	X										
Cmplt	Design Project Plan					X	X	X	X										
Cmplt	New Staff Training							X	X	X	X								
Test																			
Cmplt	Create/update Test Scripts							X	X	X	X	X							
Cmplt	Round 1 Testing (DEV)										X	X							
On Trk	Round 2 Testing (TEST)											X	X	X	X	X	X		
On Trk	Perform Issue Resolution & Tracking											X	X	X	X	X	X		
Implement																			
Nt Strtd	Perform Communications to campus															X	X	X	
Nt Strtd	Implement Go-Live															X		★	

Musical Arts Ticketing System

Project Status: 

Monthly Summary – July 3, 2017

The College of Musical Arts box office contract with Choice ticketing system expires in July 2017. The box office is not satisfied with the current configuration of the Choice solution. BGSU will be running an RFP to review a university wide ticketing system solution to be implemented in 2019. To fill the box office needs between these dates, BGSU ITS and Purchasing assisted Musical Arts with a review of available options. Remaining with Choice Ticketing system and extending the contract is the chosen direction. The next step is to address pain points and have staff trained in the latest system enhancements.


Past Month's Key Accomplishments

- Choice Application upgrade complete
- Newer, gently used computers acquired & imaged
- Printer Bridge installed & tested

Upcoming Milestones

- Staff training scheduled for July 5&6
- Box Office computers installed week of July 10
- Project complete

Project Milestones

Status	Week Beginning (Sunday Date)	Feb-6	Feb-13	Feb-20	Feb-27	Mar-5	Mar-12	Mar-19	Mar-26	Apr-2	Apr-9	Apr-16	Apr-23	Apr-30	May-7	May-14	May-21	May-28	Jun-4	Jun-11	Jun-18	Jun-25	Jul-2
		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22
	Initialize																						
Cmplt	Project Planning	X	X	X	X																		
Cmplt	Requirement review with BGSU		X	X	X																		
Cmplt	Requirement review with vendors				X	X	X	X															
Cmplt	Vendor Presentations								X	X													
Cmplt	Solution Selection									X	X												
Cmplt	Contract revision										X	X											
Cmplt	Determine scope of solution											X	X	X	X								
Cmplt	Implementation of solution														X	X	X	X	X	X			
Cmplt	Documentation of solution																		X	X	X	X	

Implement POS for Dining Services

Project Status: **GREEN**

Monthly Summary – July 3, 2017

Dining has determined that Sequoia's QuadPoint is best suited to fulfill their operational needs in a POS system. QuadPoint's only customers are college campuses giving them a better understanding of Dining's business processes, support and reporting needs. QuadPoint must be configured, tested and implemented with a go-live date of 7/1/2017. Phase II go-live date for school opening is August 14, 2017.

Past Month's Key Accomplishments

- Hardware/peripherals deployed on June 30, 2017
- Dunkin, Nest and Starbucks were Phase I Go-Live locations
- Dunkin opened on July 1; Union/Starbucks on July 3
- Phase II registers will arrive Monday, July 3, 2017

Upcoming Milestones

- Issue list items will be tracked and resolved
- Phase II registers will be configured and ready for school opening
- July 12, 2017 is a planned vendor software release with BGSU customizations included

Project Milestones

Status	Week Beginning (Sunday Date)	Mar-12	Mar-19	Mar-26	Apr-2	Apr-9	Apr-16	Apr-23	Apr-30	May-7	May-14	May-21	May-28	Jun-4	Jun-11	Jun-18	Jun-25	Jul-2	Jul-9	Jul-16	Jul-23	Jul-30	Aug-6	Aug-13	Aug-20	
	Week Number	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	
Initialize																										
Cmplt	Project Planning	X	X	X	X	X																				
Cmplt	Product Analysis		X	X	X	X	X	X																		
Cmplt	Project Kick-Off					X																				
Analyze																										
On Trk	Project Team/Project Management Tracking		X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
On Trk	Hardware/System Configuration		X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X					
Cmplt	Define and agree on success criteria						X	X	X	X	X	X	X	X	X											
On Trk	Finalize Technical/Functional Requirements						X	X	X	X	X	X	X	X	X	X	X	X								
On Trk	Define Required Interfaces						X	X	X	X	X	X	X	X	X	X	X	X								
Testing																										
On Trk	Hardware/Related Peripherals							X	X	X	X	X	X	X	X	X	X	X	X	X						
On Trk	Server/Network					X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
On Trk	QPS Remote Installation									X	X	X	X	X	X	X	X	X	X	X	X					
On Trk	Menu Definition										X	X	X	X	X	X	X	X	X	X	X	X				
On Trk	ePOS Food Ordering Website										X	X	X	X	X	X	X	X	X	X	X	X				
On Trk	Custom Reports/Discount Function										X	X	X	X	X	X	X	X	X	X	X	X				
Implement																										
On Trk	Define Implementation Calendar/Rollout Plan						X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X				
On Trk	Determine Training Requirements							X	X	X	X	X	X	X	X	X	X	X	X		X		X			
On Trk	Implementation																	X	X				X	X	X	
On Trk	Communicate to Campus																X	X					X	X	★	

NORIS to SunGard Migration

Project Status: **GREEN**

Monthly Summary – July 3, 2017

The BGSU team established access to the WCSO training environment. Training sessions were held and should be completed by July 6th. An additional service (LEADS) was identified and the networking components were installed. A go-live date was established with WCSO. Production installations commenced and a migration plan for NORIS data established.

Past Month's Key Accomplishments

- Training environment access created
- CAD, RMS, MCT training sessions held
- LEADS networking configuration
- Go-live date established
- Production installations commenced
- Migration plan created for NORIS data

Upcoming Milestones

- Complete network configuration for patrol cars
- Cleanup GIS data for BGSU PD
- Complete production configurations/installations
- Finalize CLERY configuration
- Establish time of day for switch over
- Establish timeline for conversion of NORIS data

Project Milestones

Status	Week Beginning (Sunday Date)	Apr-2	Apr-9	Apr-16	Apr-23	Apr-30	May-7	May-14	May-21	May-28	Jun-4	Jun-11	Jun-18	Jun-25	Jul-2
	Week Number	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Initialize															
Cmplt	Project Planning	X	X	X											
Cmplt	Project Kick-Off				X										
Analyze, Design, & Development															
On Trk	Review Migration Requirements				X	X	X	X	X	X					
On Trk	Identify Network Design/Hardware	X	X	X											
Cmplt	Identify Training Installation Requirements				X	X	X						X		
On Trk	Identify Migration Steps							X	X	X					
On Trk	Identify Historical Records Maintenance				X	X	X	X	X	X					
Training															
On Trk	SunGard Product Training											X	X		
On Trk	LEADS Product Training											X	X		
On Trk	Patrol Product Training											X	X		
Implement															
Nt Strtd	Implement Network Design								X	X	X				
Nt Strtd	SunGard Production Setup											X	X	X	
Nt Strtd	LEADS Production Setup											X	X	X	★

Select Secure Email Solution

Project Status: **GREEN**

Monthly Summary – July 3, 2017

Human Resources has a need to send sensitive data to (benefit) vendors in a secure, encrypted and timely manner. BGSU currently does not have a secure and reliable means to send this information. Products like Mimecast, ProofPoint, Cisco IronPort provide these services. The purpose of this project is to select a vendor, implement the solution for HR and create documentation so that others may use the service in the future.

Past Month's Key Accomplishments

- Andy Gross has completed the product's configuration, working with the vendor, Cisco. The CRES portion has been configured and the ESA portion is in progress.
- The CRES Recipient Guide is a good resource for developing BGSU documentation.

Upcoming Milestones

- Now that the configuration is complete, we will be adding information to our ITS service catalog so that clients will have the ability to use the service. There is not a mechanism to lock down access, however, we will be able to report on who is using the service.

Project Milestones

Status	Week Beginning (Sunday Date)	Jan-15	Jan-22	Jan-29	Feb-5	Feb-12	Feb-19	Feb-26	Mar-5	Mar-12	Mar-19	Mar-26	Apr-2	Apr-9	Apr-16	Apr-23	Apr-30	May-7	May-14	May-21	May-28	Jun-4	Jun-11	Jun-18	Jun-25	Jul-2	Jul-9	Jul-16	Jul-23	Jul-30
		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29
Initialize																														
Cmplt	Project Planning	X	X																											
Cmplt	Project Kick-Off		X																											
Determine Scope																														
Cmplt	Determine Size of the Project		X	X																										
Cmplt	Develop Scope Document			X																										
Determine Suitable Product(s)																														
Cmplt	Consider Products Available/Review Demos	X	X																											
Cmplt	Provide Information for Quotes		X	X																										
Cmplt	Choose Product				X																									
Secure Product																														
Cmplt	Secure Agreement and Funding					X	X																							
Cmplt	Receive Product Licenses							X																						
Install and Develop Training Documentation																														
Cmplt	Configure Product (Infrastructure team)													X	X	X	X	X	X	X	X	X	X	X	X					
On Trk	Determine Rollout Plan																								X	X	X	X		
Nt Strtd	Develop Service Catalog/Training Material																										X	X	★	

Fund balance interface FMS to ONE

Project Status: **GREEN**

Monthly Summary – July 3, 2017

Before the FUND project replaced Agresso with FMS as the fund tracking system for Foundation accounting, there was a nightly interface into AgilonONE to give University Advancement staff needed fund balance information. During that project, this nightly feed was removed and replaced with more in-depth fund reporting. Since that time, it has been determined that some high level fund information in AgilonONE is helpful for daily donor interactions. This project will re-establish a similar interface to being agreed upon data back into the AgilonONE application.

Past Month's Key Accomplishments

- Met with key stakeholders to determine specific data needs, new field names, and definitions of data points

Upcoming Milestones

- Approval of data definitions
- Project planning
- Project kickoff

Project timeline to be determined

Migration from OrgSync to Perpetual Works

Project Status: **GREEN**

Monthly Summary – July 3, 2017

Office of Campus Activities partnered with OrgSync for the past 7 years to manage student organization registration and budget management support for over 350 student organizations. Campus Labs acquired OrgSync in 2017 and is providing a revised software solution called “Engage” that will be rolled out during the Summer of 2017. Provost has requested that we complete the migration from OrgSync to Engage by August 2017 (1-2 weeks prior to the beginning of Fall Semester). There are 3 areas which currently interface with OrgSync that must be modified for Engage: 1) Single Sign On, 2) API for student access to student organization portals within MyBGSU, and 3) Bio Demographic interface from PeopleSoft CSS to Engage. This past month, we have submitted two migration worksheets as requested by Campus Labs. In addition, BGSU forwarded a Security Assessment Questionnaire to Campus Labs. On 6/26, we participated in the “Ready Set Migrate” webinar to learn about the migration process. On 6/30, we had a teleconference with our Engage Consultant to answer questions about the upcoming migration and discuss potential timelines for the 5 user training sessions. Campus Labs is hosting a “CONNECT” User Conference is July 18-20 in Dallas Texas with a special “Migration Track” to complete all 5 user training sessions and focus on Engage system configuration. We have some concerns about meeting the upcoming implementation deadlines due to the tight timeframe for initial migration training, system setup, system testing, communication/training of 350+ student organizations, and the lack of available technical resources on PeopleSoft CSS and Infrastructure team resources.

Past Month’s Key Accomplishments

- BGSU submitted Authentication Integration Worksheet - 6/24
- BGSU requested Security Assessment Questionnaire - 6/24.
- BGSU completed “Ready Set Migrate” webinar - 6/26
- BGSU submitted Pre-Migration Worksheet – 6/29
- Completed initial teleconference with Engage Consultant – 6/30
- Scheduled 5 User Migration Training Sessions during “CONNECT”

Upcoming Milestones

- Complete 5 User Migration Training Sessions – 7/2017
- Configure System Setup for Engage – 7/2017
- Migrate Data from OrgSync to Engage – 8/2017
- Create Bio Demo Interface from PeopleSoft CSS to Engage – 9/2017
- Single Sign On (SSO) between MyBGSU Portal and Engage
- User Testing
- Training for 350 Student Organizations

An implementation timeline is not available at this time.

Project Status: **GREEN**

Monthly Summary – July 3 2017

The Adobe AEM (Adobe Experience Manager) upgrade project will upgrade AEM from version 6.1 to the latest release of version 6.3. This upgrade will allow BGSU to remain in agreement with our Managed Services Agreement with Adobe that requires us to be within 2 major releases to remain supported. ITS will work closely with Marketing & Communications to test the upgrade. The go live is scheduled for Fall Break, October 9, 2017. Adobe will formally begin working on the upgrade July 10, 2017. The project is currently trending green and on schedule.

Past Month's Key Accomplishments

- Project kick-off with Marketing & Communications and ITS was held on June 29, 2017.
- Project kick-off with Adobe was held.
- Project planning has started.

Upcoming Milestones

- Finalize project schedule
- Adobe to build test instance.
- Testing and issues resolution.

- The project schedule has not been created yet since the project was just kicked-off on June 29, 2017.

EvaluationKIT University-Wide Course Evaluation

Project Status: **GREEN**

Monthly Summary – July 3, 2017

This project will establish a program for university-wide course evaluation assessment. The project will commence with a pilot in Fall 2017. Expansion of the program is scheduled for Spring 2018. A draft of the program is expected by July 18th.

Past Month's Key Accomplishments

- Established a testing environment for facilitating program design
- Upgraded University contract for unlimited evaluations
- Provided training resources for project sponsor

Upcoming Milestones

- Draft program design
- Finalize project scope
- Identify pilot participants and procedures
- Train pilot participations

Project Milestones

Status	Week Beginning (Sunday Date)	Jun-11	Jun-18	Jun-25	Jul-2	Jul-9	Jul-16	Jul-23	Jul-30	Aug-6	Aug-13	Aug-20	Aug-27	Sep-3	Sep-10	Sep-17	Sep-24	Oct-1	Oct-8	Oct-15	Oct-22	Oct-29	Nov-5	Nov-12	Nov-19	Nov-26	Dec-3	Dec-10	Dec-17	Dec-24	Dec-31	Jan-7	Jan-14	Jan-21	Jan-28			
	Week Number	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34			
Initialize																																						
On Trk	Project Planning	X																																				
Cmplt	Project Kick-Off	X																																				
Analyze & Design																																						
On Trk	Perform Project Analysis		X	X	X	X	X	X	X	X																												
Nt Strtd	Develop Scope Document						X	X	X																													
Pilot																																						
Nt Strtd	Establish surveys													X	X	X	X																					
Nt Strtd	Train pilot departments													X	X	X	X	X	X	X	X	X																
Nt Strtd	Execute pilot course evaluations																		X	X	X					X	X	X										
Nt Strtd	Review pilot results																												X	X	X	X	X					
Implement																																						
Nt Strtd	Create Communication Plan											X	X	X	X	X																						
Nt Strtd	Execute communication plan														X	X	X	X	X																			
Nt Strtd	Implement Go-Live Plan																																	X	X			
Nt Strtd	Update Knowledgebase																																X	★				

Data Center Migration Project

Project Status: **GREEN**

Monthly Summary – July 3,, 2017

The Data Center Migration project will consist of relocating the primary data center services from the existing data center located in Hayes Hall to the Buckeye Telesystems data center located in Toledo, Ohio. This project was started in July, 2015 and has a targeted end date of December 31, 2017. There are 10 different work streams that fall under this project. Each work stream will be managed as a separate, but interconnected project, and have a project Lead and project team assigned. The Director of IT Security & Infrastructure will have responsibility for managing the overall budget for the Data Center Migration project and all of its sub projects.

Past Month's Key Accomplishments

ACI Project: 95% completion.

Data Center Interconnect Project: 100% completed.

Load Balancer/Content Switch Project: 95% completion.

Firewall Project: 95% completion.

New Servers Project: 100% completion.

Storage Project: 100% completion.

Physical Data Center Setup 100% completed

SPLUNK Project: 100% completed.

Application Migration: 30% completion.

Server Moves to Huntington: Activities on hold pending resolution to air conditioning and humidity issues at Huntington. 30% completion.

Overall: Most sub projects are now completed with the exception of a few small tasks. The majority of the uncompleted activities deal with training and documentation.

Upcoming Milestones

- Greg Brown and Bridget Place have made significant progress in identifying all applications/functional owners/systems to move over to Buckeye. They have developed and presented an initial schedule for migrating most systems over by 12/31/2017.
- They will continue to develop the schedule through October and will determine if there are systems that will take longer to migrate or cannot migrate by the end of the year.
- ITS is beginning to work with Functional Leads to plan the migration of their individual systems and applications.
- Continue to move servers and cabinets out of Hayes.
- Continue to build out new servers at Buckeye.

Project Status: **GREEN**

Monthly Summary – July 3rd, 2017

Over the past month, business units (BU's) have been meeting internally to discuss their process changes. ITS sent questionnaires to the functional leads in each BU to help initiate and drive these discussions in order gather requirements and determine scope. While we expect some areas to have no impact from a winter session, most business units will be affected. Through the month of June, functional leads had the ability to evaluate and simulate their system changes in our CS modeling environment. We conducted our 1st meeting with BU leads to discuss their findings. It was determined that more time is needed for assessment. We've scheduled monthly reoccurring meetings for review and assistance.

Past Month's Key Accomplishments

- Modeling environment testing by BU Leads.
- Initial findings review from Modeling Env. Testing
- High-level program planning and design strategy meeting

Upcoming Milestones

- Second review meeting with leads to be held July 27th.

No schedule at this time