Graduate Assistant
Student Recreation Center Informal Recreation and Facilities

Position Summary
The purpose of this position is to assist with the efficient facility management and operations of the Student Recreation Center (SRC). This individual is also responsible for hiring, training, and supervising two Student Supervisors and various student employees (Center Managers, Pro Shop Attendants and Managers, and Floor Attendants) within the SRC. Additional duties include facility rentals and reservations, utilizing management software, locker rentals, retail/inventory management, supervising special events, and ensuring the facilities and exercise equipment are kept in good working order.

Essential Duties and Tasks
- Coordinate SRC student staffs, consisting of SRC Managers, Pro Shop Attendants and Managers, and Floor Attendants (assist Student Supervisors in hiring, training, supervising, disciplining, evaluating).
- Hold monthly meetings with student employees.
- Oversee risk management audits (CPR/AED, First Aid, etc.) for the students within your employment areas.
- Provide excellent customer service and maintain positive relations and rapport with members of the SRC.
- Coordinate the revision of SRC Manager, Pro Shop Attendant and Manager, and Floor Attendant operations manuals.
- Oversee locker rental processes and accurately maintain locker memberships.
- Assist with facility rentals, including proper staffing levels and event set-up/clean-up.
- Assist with event management.
- Regular use of Class facility management and point-of-sale software.
- Familiarity with and competence in Student Recreation Center policies and operations.
- Maintain and evaluate existing policies and procedures within the SRC.
- Assist and make recommendations regarding the purchase of exercise equipment and retail products.
- Coordinate and maintain the layout (floor plan) of the exercise equipment.
- Assist in facility and equipment risk management evaluations and safety inspections.
- Assist in general cleaning and performing minor repairs on fitness equipment.
- Maintain and coordinate SRC Manager, Pro Shop Manager, Floor Attendant and Pro Shop Attendant student employee files.
- Maintain and approve student employee timecards (Kronos).
- Support Student Employee Board (SEB) and Student Development and Leadership (SDL) activities.
- Attend professional and student staff meetings.
- Assist in evening supervision of the SRC in the absence of professional staff.
- Promote the mission of Recreation and Wellness.
- Perform any other duties as required by the professional staff.

Knowledge, Skills and Abilities
- Computer software skills
- Strong customer service skills, including interpersonal and presentation abilities
- Excellent writing skills
- Excellent communication skills
- Attention to detail
- Recreation facility management knowledge (higher education experience preferred)

Requirements
- Acceptance into BGSU Graduate College Degree program
- (Preferred) CPR/FA & AED certified
- Business casual dress requirement

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