

## Better insight from virtually anywhere.

Receive real time account activity notifications with phone call, email or text message alerts. Companies and cardholders can set up and manage alerts online through a user-friendly website. Alerts help you keep tabs on your commercial card account and help prevent fraudulent transactions.

- **Select from a variety of alert types:** Choose from a menu of alert options, ranging from account balance detail to suspicious activity notifications.
- **Customize your alert criteria:** Establish how and when alerts are triggered through configurable thresholds, specific notification time windows and delivery method – including five different languages.
- **Designate contacts:** Define up to three distinct contacts to receive your customized alerts.

### CARDHOLDER ALERTS



#### Suspicious activity

- Proactive notification of activity outside your normal purchasing pattern



#### Transaction activity

- Cash withdrawals
- Transactions declined
- Transactions exceeding specified dollar amounts
- Transactions made via the phone or mail



#### Account activity

- New card requested
- Personal information updated
- Payment due
- Payment received



#### Two-way alerts

- BAL
- AVAIL
- TRANS
- STOP
- HELP
- MENU
- BILL

### COMPANY-LEVEL PROGRAM ADMINISTRATOR ALERTS



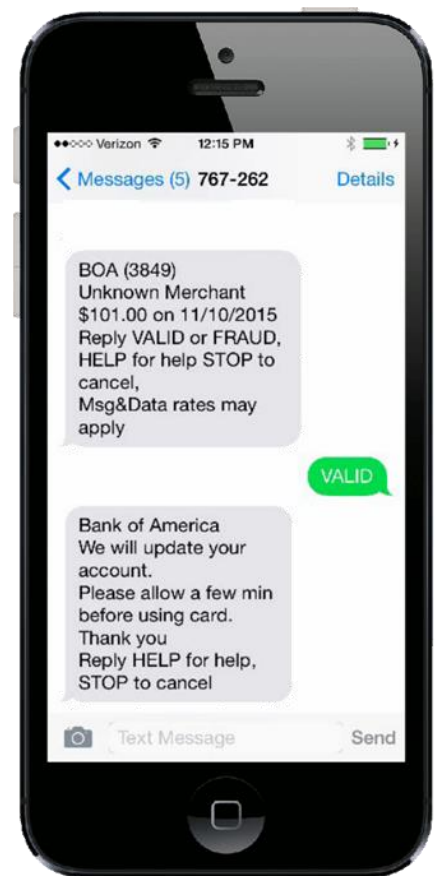
#### Credit and account balance

- Credit available
- % of credit limit
- Specific balance amount



#### Payments

- Payment amount
- Missed payment
- Payment due in X days



### How to enroll:

1. Log into Global Card Access ([www.bofam.com/globalcardaccess](http://www.bofam.com/globalcardaccess)) and register your account.
2. Identify the delivery method(s) for your alerts (phone call, email, text).
3. Select from the menu of available alerts, specifying dollar amounts or frequencies based on the alert.
4. Define communication windows in which you prefer to receive notifications.