

Online Training and Development Opportunities & Access Guides From The Office of Human Resources

HR Training Specialist: Suzi Saunders @ smsaund@bgsu.edu

Director of EEO/PD/ER: Dr. Lisa Dubose @ ldubose@bgsu.edu

If you have any technical difficulties accessing these courses, please reach out Suzi Saunders, HR Training Specialist, at smsaund@bgsu.edu. NOTE: To guests with disabilities, please indicate if you need special services, assistance or appropriate modifications to fully participate in this event by contacting Accessibility Services, access@bgsu.edu, 419-372-8495. Please notify prior to the event.



BGSU Course Offerings



Please visit the Bridge LMS system to see what online sessions are being offered for the month. There you may register directly for the courses being offered. If a course listed below, is not available or listed on the Bridge calendar and you would like access to it, please do the following.

To access the following courses and to receive the login information/link, please send Suzi Saunders, HR Training Specialist, (smsaund@bgsu.edu), an email containing the course name you would like to register for. She will respond with the link to access the course.

Searching for Success:

- 1. Difficult Conversations in the Workplace
- 2. Creating and Sharing Your Vision in the Workplace
- 3. Setting Goals with Employees
- 4. Hosting Productive Meetings in the Workplace
- 5. The Power of Change
- 6. How to Delegate Effectively
- 7. Fostering Healthy Workplace Relationships
- 8. 10 Common Communication Mistakes
- 9. Supervisory Skills 101- Online version
- 10. Success Tips from Evan Carmichael
- 11. Awaken the Giant Within Part 1
- 12. Awaken the Giant Within Part 2
- 13. Giving Feedback
- 14. Appropriate Workplace Behavior
- 15. Engaging Employees Effectively
- 16. Leadership Success Tips from Apollo
- 17. Leadership Success Tips from Forest Gump
- 18. How to Build Strong Professional Relationships
- 19. How to Handle Personality Conflicts in the Workplace
- 20. How to Provide Exceptional Customer Service

- 21. How to Have Influence in the Workplace
- 22. Sipping Success from Starbucks Cup: Leadership Tips from Starbucks
- 23. Being an Authentic Leader in the Workplace
- 24. Intrinsic Motivation in the Workplace
- 25. Embracing Different Personality Types in the Workplace
- 26. Becoming a Valuable Player
- 27. How to Become More Indispensable at Work
- 28. How to Boost Your Morale in the Workplace
- 29. How Great Leaders Inspire Great Action
- 30. Leading and Influencing in the Workplace Without Authority
- 31. Handling Invisible Conflict in the Workplace
- 32. Act Like a Success, Think Like a Success
- 33. Search Committee Training
- 34. Managing Your Time Effectively
- 35. Creating Workplace Success
- 36. Ethical Leadership
- 37. Positive First and Lasting Impressions



Atomic Learning/Hoonuit Course Offerings



Courses Offered by Atomic Learning/Hoonuit

- 1. Leadership Styles
- 2. How Do I Build an Effective Leadership Team?
- 3. The Art of Influence
- 4. Effective Meetings
- 5. Effective Presentation Design
- 6. Effective Listening Training
- 7. Navigating Relational Conflict
- 8. Over the Rainbow Customer Service Training
- 9. Decision Making
- 10. The Art of Execution
- 11. Communication Tune Up Training
- 12. Goal Setting
- 13. Persuasion & Negotiation Training
- 14. Successful Time Management
- 15. Asking Essential Questions
- 16. Online Marketing 101
- 17. What are Strategies for Working in a Group?
- 18. How Do We Plan with Purpose? A look at Effective Professional Development
- 19. How do I Deal with Resistance to Change?
- 20. FERPA Training
- 21. Emotional Wellbeing and Stress Reduction
- 22. Responsible Decision Making
- 23. Developing Self-Management Skills
- 24. Developing Healthy Relationship Skills
- 25. Professional Etiquette
- 26. Professionalism in the Workplace
- 27. Nutrition, Movement and Emotional Wellbeing
- 28. Strategic Leadership: Beliefs, Mission and Vision, 2nd Ed

- 29. Data Driven Decision Making: An Introduction
- 30. Strategies for Communicating with Teens
- 31. Communication Styles
- 32. Microsoft Office Suite:
 - a. Word
 - b. Excel
 - c. Powerpoint

33. PATHWAYS:

- a. Health, Wellness and Emotional Wellbeing of Staff
- b. Professional Growth to Improve Instruction
- c. Excel 2016 Essentials
- d. Office 365 Essentials
- e. Word 2016 Essentials
- f. Leadership Strategies
- g. Awareness of Mental Health
 Issues
- h. Paper Writing Essentials
- Photoshop Creative Cloud 2017-Essentials
- i. SPSS 24 Essentials
- k. InDesign Creative Cloud Essentials
- l. Premiere Pro Creative Cloud Essentials
- m. Illustrator Creative Cloud Essentials
- n. Dreamweaver Creative Cloud Essentials
- o. Planning and Design

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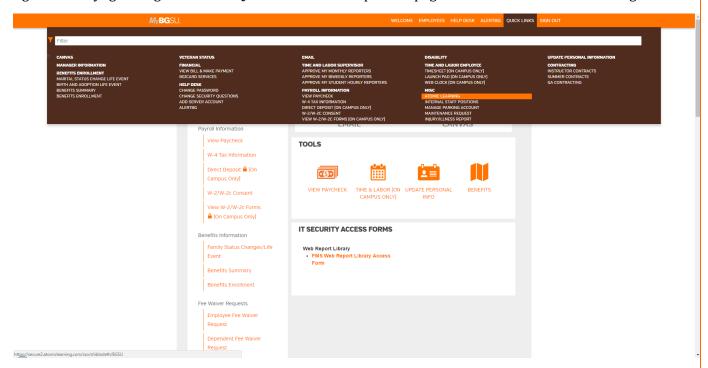


ACCESSING ATOMIC LEARNING/HOONUIT TRAINING:

These are on-demand trainings you can take at any time through the Atomic Learning/Hoonuit portal.

To access Atomic Learning:

Bgsu.edu> mybgsu> login> click on Quick Links at the top of the page> Misc Links> Atomic Learning

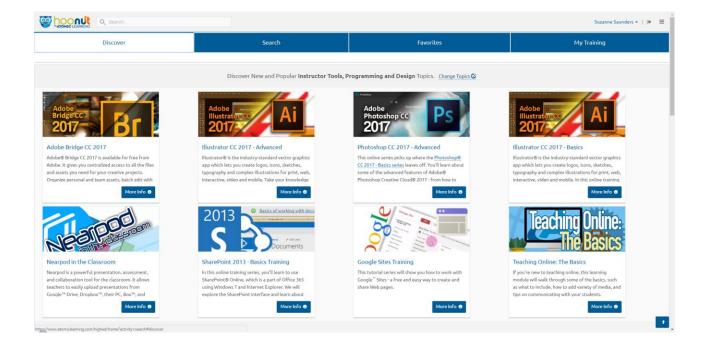


When you reach the dashboard for Atomic Learning/HOONUIT, select the search box and type in the title of the course or topic you are looking for. Once you click search, the course name and courses like it, will pop up and you will be able to select your course of choice.

Please remember you will need headphones or speakers to hear the course. If you have any technical difficulties, please do not hesitate to reach out.

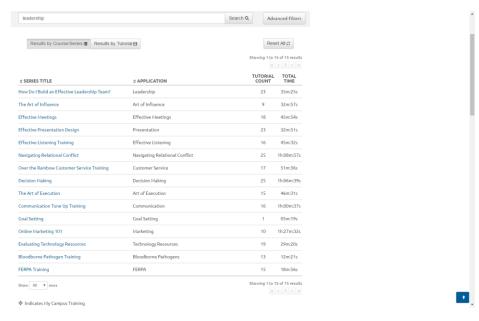


Atomic Learning (Hoonuit) Dashboard:



SEARCHING FOR A CERTAIN COURSE: Sample i.e.- Leadership

When you access Atomic Learning go to the search button and search Leadership. The image below is what you will pull up. You can click on the course you want to take and begin the courses.





Impact Solutions Course Offerings



Courses Offered by Impact Solutions:

Leadership:

- 1. Leading Effective teams
- 2. Succeeding as a Supervisor
- 3. Applying Leadership Basics
- 4. Time Management
- 5. Managing Stress
- 6. Coaching and Counseling
- 7. Creating a Strong Leadership Team
- 8. Conflict Intervention
- 9. Executive-to-employee communication Strategies
- 10. Motivating Employees
- 11. Attention Management
- 12. Conducting a Performance Review
- 13. Creating an Effective Sales Team
- 14. Delegating
- 15. Disciplining and Redirecting Employees
- 16. Discharging Employees
- 17. Attention Management
- 18. Office Politics for Managers
- 19. Managing Disagreement
- 20. Managing Negative People
- 21. Managing Projects
- 22. Providing Effective Feedback
- 23. Recognizing Employee Performance
- 24. Setting Performance Goals and Expectations

Communication:

- 1. Basics of Effective Communication
- 2. Basics of Effective Selling
- 3. Building Strong Customer Relationships
- 4. Business Writing Basics

- 5. Dealing with Difficult Customers
- 6. Successful negotiation
- 7. Telephone Skills for Quality Customer Service

Professional Development:

- Applying Emotional Intelligence in the Workplace
- 2. Appreciating Personal Differences
- 3. Becoming an Effective Team Member
- 4. Dealing with Violence in the Workplace
- 5. Developing a Strategic Plan
- 6. Financial Basics for Non-financial Managers
- 7. Intercultural Business Etiquette
- 8. Negotiating for the Sales Professional
- 9. Organizing your Workspace
- 10. Recognizing and Avoiding Burnout
- 11. Recognizing and Managing Anger
- 12. Recognizing and Responding to Signals of Violence
- 13. Solving Problems as a team
- 14. Valuing Diversity

Work/Life Balance:

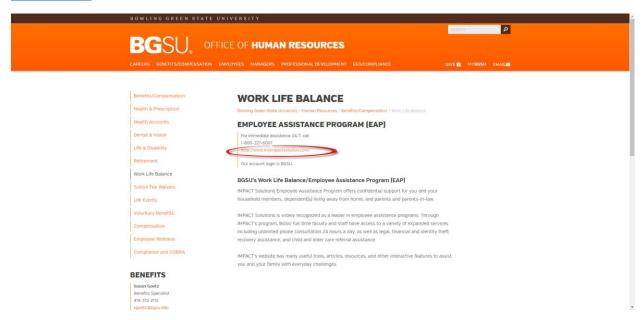
- 1. Achieving Personal goals
- 2. Balancing Work and Family
- 3. Overcoming a Loss of a Loved One
- 4. Personal Financial Planning
- 5. Increasing Self-Awareness
- 6. Improving Mindfulness
- 7. Attention Management
- 8. Health and Wellness9. Stress Management

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Accessing Impact Solutions Online Learning Resources

Impact Solutions has a many resources available to the staff and faculty of BGSU on their website. In order to access their website, please visit: www.bgsu.edu/human-resources/benefits/work-life-balance.html



From there, click on the Impact Solutions website link outlined in red. You will then arrive to the main page of Impact Solutions. Once there, please click on the Go to Member Login button. Remember that your username will be **BGSU**.



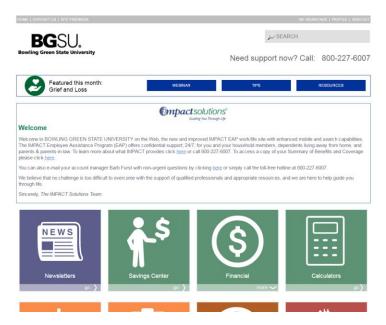
Insert <u>BGSU</u> into the username of the Member Login box. Hit 'click' to sign in. (Please Note: You will be required to create a username/password for the training sessions you enroll in. *That will happen in one of the later screens after following the directions below.* For easiest login, please register with your BGSU username and current password.)



BOWLING GREEN STATE UNIVERSITY

Empactsolutions [®] Guiding You Through Life	
Welcome to our new and improved web site wi	th:
 Individualized Login Option - Store your favo Over 20,000 Resources - On health, resilience 	our smartphone, tablet and other mobile devices rife content, wordsheets and forms c.e. emotional wellong, finances, legal issues and personal & professional development loss, quizzes, over training courses, articles, calculators and more
To begin exploring, enter your information in the ap	propriate login below and got
	MEMBER LOGIN
	Username*:
	BGSU
	MANAGER LOGIN
	Username*:
	Password*:
	HR LOGIN
	Username*:
	Password*:
	Password".
	SIGN IN
Forgot you	r username or password? Contact IMPACT at 1-800-227-6007 for assistance.
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Once you are signed in you can browse the entire Impact Solutions dashboard for all sorts of great resources.





Accessing Training Opportunities:

On the main page, scroll to the bottom of the screen. There you will see the Training icon you can click on.



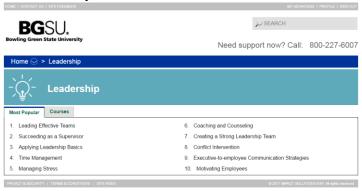
This will open you up to a variety of training options including everything from leadership to communication.





When you want to take some Leadership training courses. Click on the Leadership box and from there you can see the Most Popular Courses and Courses tabs for your training opportunities. If you click on any of the trainings offered, you may have to create an individual account so they can track your accomplishments.

This is free through the university, you will just need to create a username, password and passphrase for access. Once this is done, you will be prompted to take the online course where you can receive a certificate at the completion.



In order to find additional courses, make you are selecting the "Courses" tab next to the "Most Popular" tab. This will open up the entire library under that topic header and you will be able to view all of the courses available.