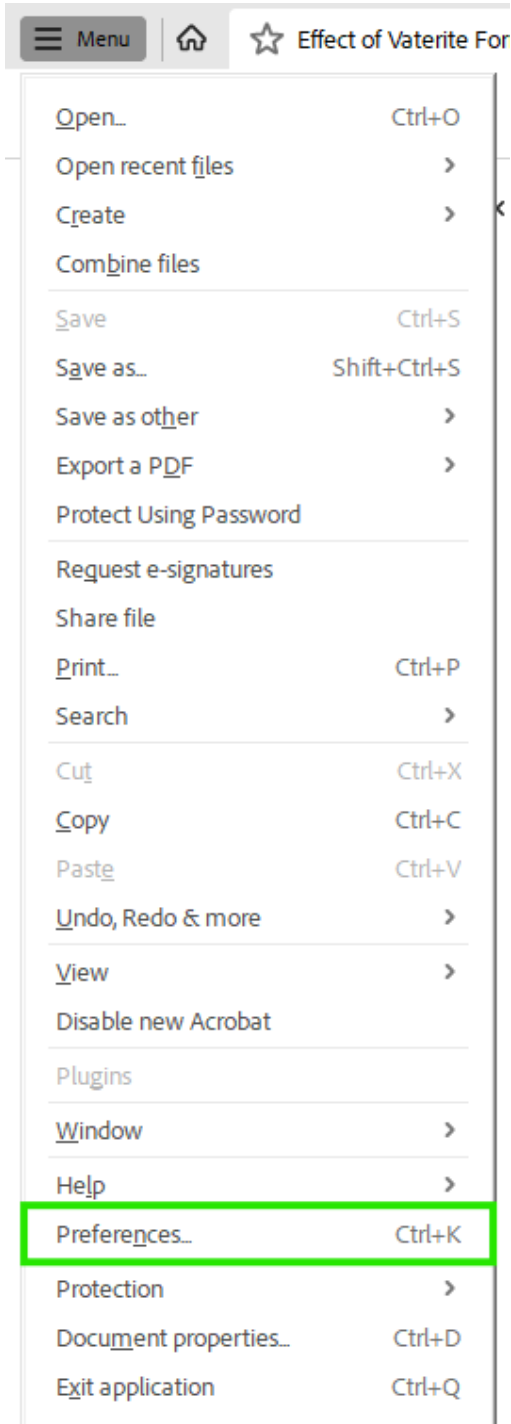


Solving a known issue with Adobe Acrobat Pro DC 2024 regarding the Preflight feature:

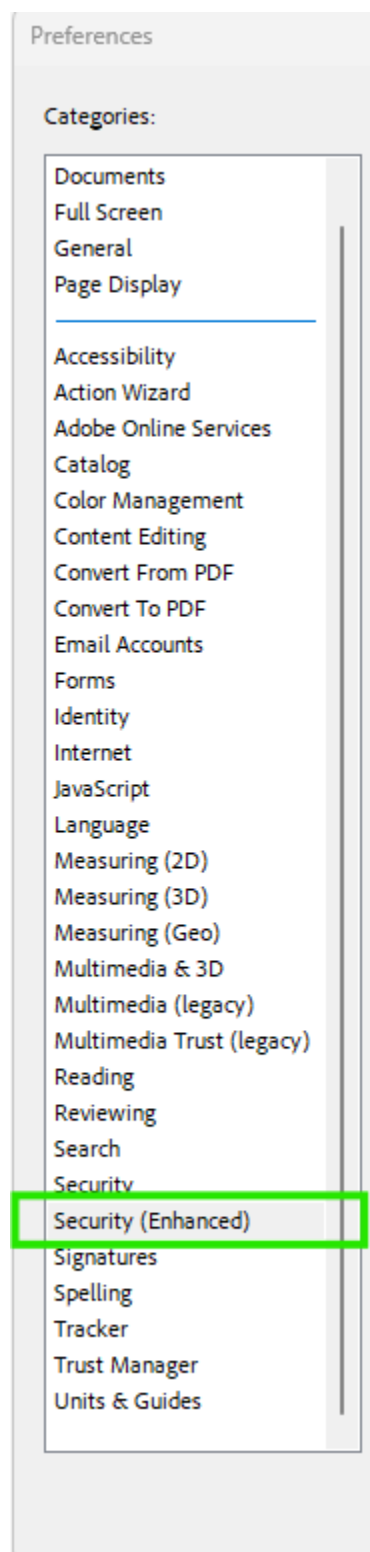
Step 1:

Under the Menu section, select Preferences



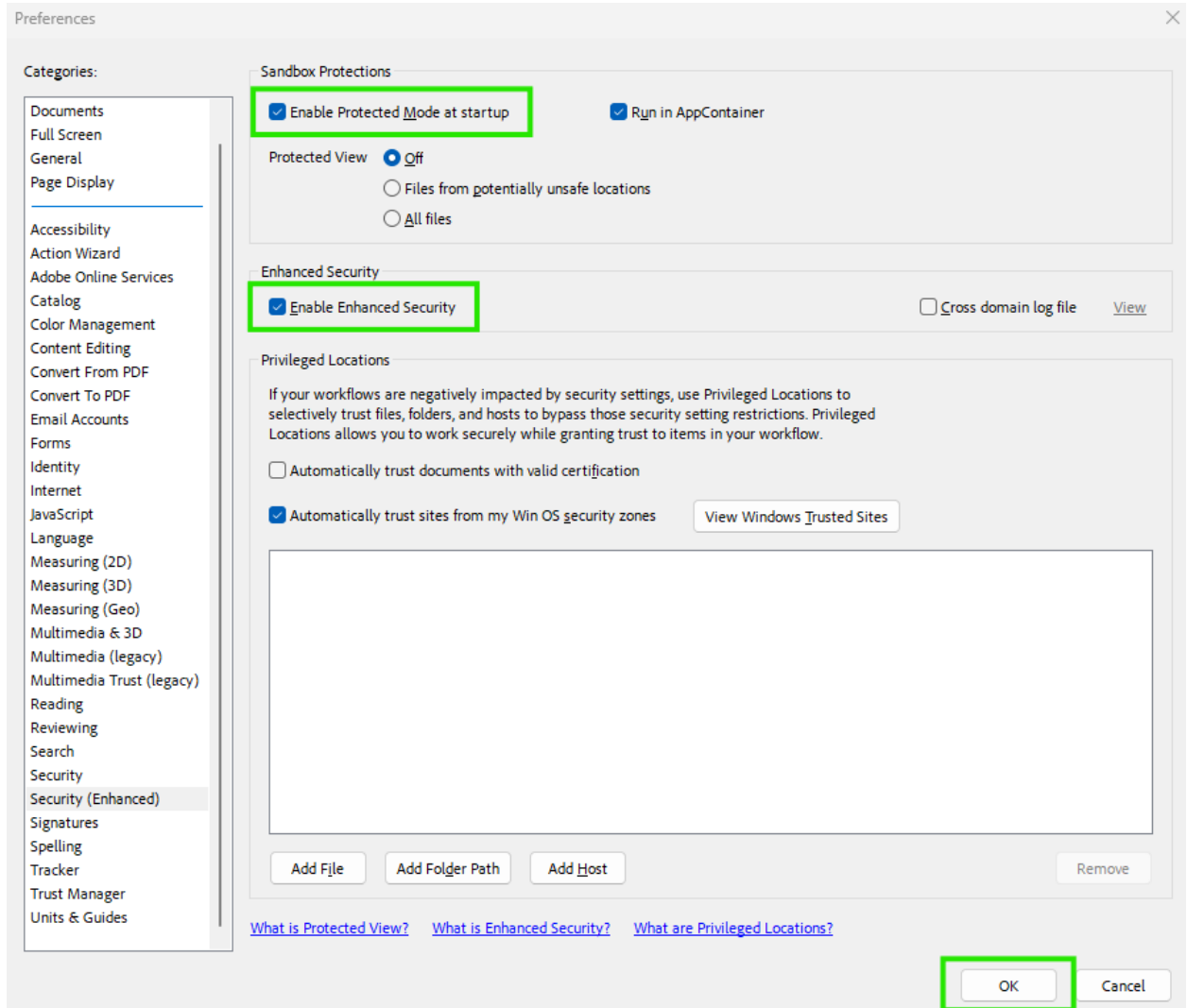
Step 2:

In Preferences, select Security (Enhanced) under Categories.



Step 3:

Next, deselect “Enable Protected Mode at startup” and deselect “Enable Enhanced Security.” Click “OK” at the bottom of the window.



Step 4:

Shut down and then reopen Adobe Acrobat Pro DC.

Step 5:

Return to the Security (Enhanced) window following steps 1 and 2.

Step 6:

Reselect “Enable Protected Mode at startup” and reselect “Enable Enhanced Security.” Click “OK” at the bottom of the window.

Step 7:

Shut down and then reopen Adobe Acrobat Pro DC. The issue should now be resolved.