

J. ROCKNE STARKS

1520 Gleneagles Drive, Bowling Green OH 43402

jrocks@bgsu.edu

PROFESSIONAL SUMMARY:

SKILLS:

Writing

Critical Thinking

Intuition

Active Listening

Teamwork

Persistence and Perseverance

EXPERIENCE:

*Executive in Residence/Instructor
Bowling Green State University*

*August 2015-present
Bowling Green, OH*

Teach all BGSU insurance classes including Introduction to Insurance and Insurance Careers, Life and Health, Property and Liability, Insurance Company and Agency Operations and Insurance Law.

Serve the University as a member of the Assurance of Learning Committee, Preview Day attendee, Gamma Iota Sigma Fraternity Advisor, Theta Chi Fraternity Chapter Advisory Board President and Faculty Advisor, Campus Campaign Board Member, Alumni Board Member.

*Senior Vice President/Director of Insurance
Citizens Financial Group*

*February 1990-August 2015
Providence, RI*

- Provided risk management, loss prevention services, self-insurance and overall risk analysis to a \$160B financial institution.
- Responsibilities included a \$12M annual budget and department supervision.
- Worked across departmental "silos" to identify, evaluate and mitigate risks.
- Represented Citizens Financial Group in all insurance contract negotiations and several professional organizations.

- Supported the administration of the Bank Owned Life Insurance program. Responsibilities included accounting, regulatory compliance, audit and management reporting for a \$1.5B portfolio.
- Coordinated claims handling between insurance carriers, third party administrators, insurance brokers and department heads.
- Developed a Chief Building Officer program for crisis management in critically important facilities in a multi-state footprint.

EDUCATION:

*Bachelor of Science: Biology
Bowling Green State University*

*May 1988
Bowling Green OH*