Remote help now available to retirees for their computers

INFORMATION Technology Services (ITS) offers a software-based support service that permits, with a retiree’s permission, an ITS technician on campus to gain screen, mouse and keyboard control of a retiree’s computer for the purposes of technical support. The retiree at home must first initiate the remote control software session by clicking a link on the ITS Web site.

The software, made by Bomgar Corp., works through firewalls without any firewall configuration. The special software installed on the retiree’s computer is removed automatically at the end of the help session. Bomgar works with most Windows-based PCs, Mac OS X, Linux and Unix operating systems.

An early user last year of the ITS Bomgar service was BGSURA Treasurer Gaylyn Finn.

The e-mail address “migration” for retirees (except those with emeritus status) was completed last month. The non-emeritus retirees and staff who kept their @bgsu.edu address, as well as all students, now have falcon after the @ and before the bgsu.edu. (to page 5)
Wally Pretzer’s Snapshots:
Holiday partying with members of the BGSU Retirees Association; return to North Baltimore

By Wally Pretzer

From the lighted Christmas tree high atop the widow’s walk to the evergreen garlands with red bows encircling the exterior of Ralph Wolfe’s lovely

(continued next page)

• Virginia Starr, Clif Boutelle
A SURPRISE was the appearance of Michael and Lenita Locey, retirees now living in Atchison, Kansas, who flew in from Salt Lake City, Utah (where they had been visiting a daughter), to enjoy the festivities. With them and Ralph and his assistants, 54 persons attended the event. The assistants, early arrivals, included Vi Jacobs (in charge of the dining room, especially the eggnog bowl), Genevieve Stang (in charge of the kitchen), and reindeer-antlered Diane and Wally Pretzer (in charge of hanging up coats and Wally’s taking photos). Virginia Starr played Christmas music on the grand piano, while festively garbed guests enjoyed the tasty appetizers, drinks, and lively conversations.

In addition to those already mentioned, guests included Roger

continued on page 4
Party (from page 4)

and Betty Jean Anderson, Bob Bashore, Clif and Judy Boutelle, Carole Bradford, Diana Bruns, Vanessa Chapman, David Chilson, Beverly Cope, continued on page 5

• Vanessa Chapman, Dave Chilson, president of the BGSU Retirees Association

• Sharon Gargasz, Pat Koehler, BGSURA activities chair
Remote (from page 1)

For example:
Old: jdoe@bgsu.edu
New: jdoe@falcon.bgsu.edu

“Any retiree who only has a FalconMail account will need to move any email from the previous email system to the new email system by Jan. 31, as their previous email box will be deleted after that date, if they need to retain any old email messages, said Deb Wells, director of Client Services for ITS.

ITS also offers hardware support repair service for Apple, Dell and HP computers under warranty as an authorized repair facility. More information on service at http://www.bgsu.edu/its/tsc/page16248.html.

Party (from page 4)

Ramona Cormier, Dick and Nadine Edwards, Gaylyn and Jan Finn, Pat Fitzgerald, Ron and Sharon Gargasz, Jim and Joan Gordon, Howard and Linda Gray, Milt and Lee Hakel, Emmy Hann, John and Lois Hiltner, Pat Koehler, Bill and Emily Lake, Chuck and Dawn McCaghy, Jim and Anna Miller, Dean Augenstein and Joan Morgan-Augenstein, Vic Norton and Kathleen Tweneay, Jerry and Judith Olson, Pat Patton, Sue Potter, Vijaya Shrestha, Elmer and Elaine Spritzter, and Ilse Thomas.

Thanks are given to Pat Koehler (Activities Chair) and her committee members, Pat Fitzgerald, Ilse Thomas, and Margaret Tucker for planning the event. The eighth BGSURA cocktail party will be at the home of Kathleen Tweneay and Vic Norton on Friday, Feb. 17.

Got a new address, or other changes in your BGSURA membership information?
Tell Paul Lopez
plopez43569@gmail.com
President’s Message
Your 2012 reading list

By David Chilson

First of all, “Happy New Year” to everyone! And congratulations to BGSURA Life Member Dick Edwards on becoming Mayor of the City of Bowling Green!

I think we’ve gotten off to a good start for the 2011-2012 academic year. We had three BGSURA luncheons and three excellent speakers during the autumn months (Dr. Rodney Rogers, Dr. Mary Ellen Mazey, and Dr. Nancy Orel), instead of the usual two luncheons. And we had two outstanding social events at the homes of BGSURA members (at Pat Koehler’s home on Oct. 20, and at Ralph Wolfe’s home on Dec. 15).

On Nov. 7, several BGSURA officers and board members met with President Mary Ellen Mazey in the Chart Room. I would like to comment on some of what was discussed in our hour-long meeting.

Dr. Mazey made us aware of a book that she holds in high regard – The American College Town (2010) by Blake Gumprecht. This book was mentioned in the recent Sentinel-Tribune article on Mayor Dick Edwards (Thursday, Dec. 29, page 5). I have a copy on order from Amazon and am looking forward to reading it.

Another book that Dr. Mazey mentioned: That Used to Be Us: How America Fell Behind in the World It Invented and How We Can Come Back (2011) by Thomas Friedman and Michael Mandelbaum.

We talked about joint city-university visioning, town-gown relationships, and what students are looking for. These are areas in which we BGSURA members can certainly contribute.

We additionally talked about lecture versus engagement, five-year bachelor’s-master’s programs, and the concept of “value added.” Dr. Mazey noted that in the case of “value added,” BGSU ranks #1 in the state of Ohio and #3 in the nation.

Other topics discussed were the six-to-eight years of financial cutbacks, the need for more tenure-track faculty members, and the need for alumni help in recruiting students. Recruiting of undergraduate and graduate students is perhaps an area where we BGSURA members can be of assistance.

Our next BGSURA luncheon will be on Wednesday, March 14, with Wood County Commissioner Tim Brown as the speaker. Until then, “a good 2012” to all of you!

*President Chilson, emeritus associate professor of computer science may be reached at chilson@cs.bgsu.edu.

SilverSneakers program at St. Julian’s offers no-charge exercise

RETIREES with Aetna Medicare or Humana Medicare insurance are eligible to enroll without charge in the SilverSneakers exercise program at St. Julian’s Fitness Center, Kroger Plaza, on North Main Street. Participation in the St. Julian’s SilverSneakers program also provides access to other features, programs and equipment at the fitness center, said Shane St. Julian, manager.

SilverSneakers membership has been offered since July 2010. Low impact aerobic SilverSneakers classes are offered Monday, Wednesday and Friday at 8:30 a.m.; at 10:30 a.m., Tuesday, and at 11 a.m. on Thursday. Sessions are 45 minutes each. Spinning, Step, and Step and Sculptor classes also are offered.

Pilates is offered on a fee basis. BGSU and Bowling Green area schools retirees are among those participating in the SilverSneakers programs.

Visitors are welcome at the center to view the facilities, St. Julian said. The Web site: www.stjuliansfitnessbg.com