

# **Executive Sponsors Meeting Major Project Updates**

**09/11/2017**

# Agenda

- Implement POS for Dining Services
- Replace and Enhance Student Scheduling Software
- WBGU-TV & Agilon One Donor Data Workflow\*
- Student Refunding for Credit Card Payments\*
- Ohio eTutoring Collaborative Interface and SSO
- CSS Patch for FISAP Reporting\*
- Implement Lightspeed - Falcon Outfitters
- Implement Avalon Multimedia System
- OGC OnBase Implementation
- Duo for Email Opt-In\*
- Voter Identification Letter
- Add Gender to Learning Community Query
- Adobe Campaign Email Solutions
- Graduate Curriculum Modification
- Donor Wall Technology
- Auto Admit and Matriculation for Graduate Students
- CSS 9.0 Bundle 46 and PTools 8.54.32
- Update StarRez
- Career Center – Handshake
- Provost Performance Metrics
- GSW Online Placement App Update
- ARTSC Test Scores from Perpetual Works
- New WRL Report for Foundation
- HCM 9.2 Get Current
- AEM 6.3 Upgrade
- Business Process Review
- Archive NORIS Police Data in OnBase
- Fund balance interface FMS to One
- eCitation Software and Hardware Install
- Graduate College Form Automation
- CSS 9.2 Upgrade
- 25 Live Implementation
- EvaluationKit University-Wide Course Evaluation
- Pharos Upgrade
- Data Center Migration
- Graduate Contracting App Upgrade For GA T/L
- Student NonDegree Application Automation
- Cisco CirQLive & Spark
- Winter Session Program
- Agilon One Report Library



# Implement POS for Dining Services

Project Status: **GREEN**

## Monthly Summary – September 4, 2017

Dining determined that Sequoia’s QuadPoint is best suited to fulfill their operational needs in a POS system. QuadPoint’s only customers are college campuses giving them a better understanding of Dining’s business processes, support and reporting needs. QuadPoint was configured, tested and implemented by the go-live date of 7/1/2017. Phase II go-live date for school opening was August 14, 2017. Post-implementation issues continue.

### Past Month’s Key Accomplishments

- Issue list items will be prioritized, traced and resolved
- Steak n Shake deployment was successfully completed
- Process to export SML to menu board was implemented
- Auto schedule change at Oaks issues were resolved

### Upcoming Milestones

- Issue list items will be tracked and resolved
- Online ordering for the Pub must be completed
- Offline Credit Card configuration by Payment Express
- Foreign Student Credit Card configuration by P/E (chip/pin)

## Project Milestones

Status	Week Beginning (Sunday Date)	Mar-12	Mar-19	Mar-26	Apr-2	Apr-9	Apr-16	Apr-23	Apr-30	May-7	May-14	May-21	May-28	Jun-4	Jun-11	Jun-18	Jun-25	Jul-2	Jul-9	Jul-16	Jul-23	Jul-30	Aug-6	Aug-13	Aug-20	Aug-27	Sep-3	Sep-10
		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27
<b>Initialize</b>																												
Cmplt	Project Planning	X	X	X	X	X																						
Cmplt	Product Analysis		X	X	X	X	X	X																				
Cmplt	Project Kick-Off					X																						
<b>Analyze</b>																												
On Trk	Project Team/Project Management Tracking		X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
Cmplt	Hardware/System Configuration		X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X							
Cmplt	Define and agree on success criteria						X	X	X	X	X	X	X	X														
Cmplt	Finalize Technical/Functional Requirements						X	X	X	X	X	X	X	X	X	X	X											
Cmplt	Define Required Interfaces						X	X	X	X	X	X	X	X	X	X	X											
<b>Testing</b>																												
Cmplt	Hardware/Related Peripherals							X	X	X	X	X	X	X	X	X	X	X	X	X								
On Trk	Server/Network					X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
Cmplt	QPS Remote Installation									X	X	X	X	X	X	X	X	X	X	X	X							
Cmplt	Menu Definition										X	X	X	X	X	X	X	X	X	X	X	X						
On Trk	ePOS Food Ordering Website										X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
Cmplt	Custom Reports/Discount Function										X	X	X	X	X	X	X	X	X	X	X	X						
<b>Implement</b>																												
Cmplt	Define Implementation Calendar/Rollout Plan						X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X						
Cmplt	Determine Training Requirements							X	X	X	X	X	X	X	X	X	X	X	X	X	X	X						
On Trk	Implementation																		X	X			X	X	X	X	X	★
Cmplt	Communicate to Campus																X	X					X	X	X			







# Ohio eTutoring Collaborative Interface and SSO

Project Status:

GREEN

## Monthly Summary – September 4, 2017

BGSU has chosen to implement online tutoring services through the Ohio eTutoring Collaborative. The Collaborative uses a platform created and maintained by a state agency in Connecticut. To participate, ITS will design a method for the Learning Commons to safely upload student account data. Single Sign On/Single Log Off will be required to make access secure. We have begun working with the team in Connecticut to determine what options are available, after which planning for the project will be possible.

### Past Month's Key Accomplishments

- Discovery: Established communication with Connecticut Collaborative
- Development: SSO accounts exchanged

### Upcoming Milestones

- Test data upload
- Test SSO/SLO

Schedule to be determined

# CSS Patch for FISAP Reporting

Project Status:



## Monthly Summary – September 4, 2017

Student Financial Aid requested that we install CSS 9.0 FISAP Patch for 2017-2018 delivered by Oracle Support. In addition, Student Financial Aid needs additional security access for the Aid Year specific RunControl Pages to generate the FISAP Report and accompanying files. Financial Aid must generate FISAP report / files, obtain a signature from President Mazey, and submit final FISAP report / files to the Department of Education by the end of September. During the past month, we downloaded the CSS 9.0 FISAP Patch for 2017-2018 from Oracle Support site, installed the software into CSSDMO, CSSDEV, CSSQNA, and CSSPPD. We reviewed compare reports and identified no rework items related to this maintenance. The software was tested by Student Financial Aid and was approved to migrate into Production CSS on Sunday 08/27/2017.

### Past Month's Key Accomplishments

- Download CSS 9.0 FISAP Patch for 2017-2018 into CSSDMO
- Ran Compare Reports and found No BGSU Rework Items
- Created Production Change Request to document the maintenance.
- Performed User Acceptance testing in CSSQNA, CSSPPD
- Migrated project into Production CSS on Sunday 08/27/2017.

### Upcoming Milestones

- None

## Project Milestones

Status	Week Beginning (Sunday Date)	Mar-5	Jul-23	Jul-30	Aug-6	Aug-13	Aug-20	Aug-27
		1	21	22	23	24	25	26
	<b>Initialize</b>							
Cmplt	Project Planning		X					
Cmplt	Project Kick-Off		X					
	<b>Analyze, Design, &amp; Development</b>							
Cmplt	Create Production Change Request (no Rework)		X					
	<b>Test</b>							
Cmplt	Create Test Schedule/Cycles		X					
Cmplt	Create Test Scripts		X					
Cmplt	Perform User Acceptance Testing			X	X	X		
Cmplt	Perform Issue Resolution & Tracking			X	X	X		
	<b>Implement</b>							
Cmplt	Create Go-Live Plan						X	
Cmplt	Perform Communications to campus						X	
Cmplt	Update Knowledgebase						X	
Cmplt	Implement Go-Live Plan							★



# Implement Lightspeed – Falcon Outfitters

Project Status: **GREEN**

## Monthly Summary – September 4, 2017

The Implement Lightspeed for Falcon Outfitters project’s objective is to replace MBS, the current point-of-sale, inventory, and accounts payable gateway, and implement Lightspeed as a replacement system. The new registers and credit card machines have been setup and used for the past month at all three locations (the main Falcon Outfitters store, the Stroh, and Firelands). Over the past month, the team has completed the integration from Shopify to Accumula and decommissioned the registers and MBS servers. The only remaining items are completing the decommissioning documentation and final project review and closeout with the project sponsor.

### Past Month’s Key Accomplishments

- Legacy hardware, software, and server decommissioning work is complete
- Migration/Integration from Shopify to Accumula complete

### Upcoming Milestones

- Complete decommission documentation
- Close out the project with sponsor approvals

## Project Milestones

Status	Week Beginning (Sunday Date)	Apr-23	Apr-30	May-7	May-14	May-21	May-28	Jun-4	Jun-11	Jun-18	Jun-25	Jul-2	Jul-9	Jul-16	Jul-23	Jul-30	Aug-6	Aug-13	Aug-20	Aug-27	Sep-3	Sep-10
	Week Number	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21
<b>Initialize</b>																						
Cmplt	Project Planning	X	X																			
Cmplt	Project Kick-Off	X	X																			
<b>Analyze, Design, &amp; Development</b>																						
Cmplt	Perform Project Analysis		X	X																		
Cmplt	Create Project Design/Specifications Requirements			X	X																	
Cmplt	Configure Hardware and Lightspeed			X	X	X	X	X														
Cmplt	Perform Development (Integrations)			X	X	X	X	X	X	X	X											
<b>Test</b>																						
Cmplt	Perform Testing (Hardware and Lightspeed)							X	X	X	X											
Cmplt	Perform Testing (Integrations)										X	X	X									
Cmplt	Perform Issue Resolution & Tracking											X	X	X								
<b>Implement</b>																						
Cmplt	Conduct Training		X						X	X												
Cmplt	Implement Go-Live Plan (Hardware and Lightspeed)											★										
Cmplt	Implement Go-Live Plan (Integrations)													★								
Cmplt	Move and Wipe Servers/Register (Prep For Sale)														X	X	X	X	X	X		
Cmplt	Decommission Legacy Processes and Hardware															X	X	X	X	X		★





# Duo for Email Opt-in

Project Status: 

## Monthly Summary – September 4, 2017

Over the past month, the team completed functionality testing which included a large testing phase of multiple email clients, operating systems, and mobile devices. Over 60 different testy scenarios we're completed and signed off. We also redesigned the Duo for Email landing page to enable the ability to make Duo mandatory for future phases. We've implemented our go-live plan and migrated to production on August 10<sup>th</sup>. Project is complete.

### Past Month's Key Accomplishments

- Duo for Email Go-Live 8/9/2017
- Project Close-out Monday Aug 14<sup>th</sup>

### Upcoming Milestones

- None

## Project Milestones

Status	Week Beginning (Sunday Date)	Apr-23	Apr-30	May-7	May-14	May-21	May-28	Jun-4	Jun-11	Jun-18	Jun-25	Jul-2	Jul-9	Jul-16	Jul-23	Jul-30	Aug-6	Aug-13	
	Week Number	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	
<b>Initialize</b>																			
Cmplt	Project Planning	X	X																
Cmplt	Project Kick-Off		X																
<b>Analyze, Design, &amp; Development</b>																			
Cmplt	Perform Project Analysis		X	X															
Cmplt	Develop Scope Document			X	X														
Cmplt	Create Project Design/Specifications Requirements			X	X														
Cmplt	Perform Development			X	X	X	X												
<b>Test</b>																			
Cmplt	Create Test Schedule/Cycles			X	X	X	X												
Cmplt	Create Test Scripts				X	X	X												
Cmplt	Perform Testing						X	x	X	X	X								
Cmplt	Perform Issue Resolution & Tracking										X	X	X						
<b>Implement</b>																			
Cmplt	Create Go-Live Plan												X	X					
Cmplt	Perform Communications to campus												X	X	X	X	X		
Cmplt	Implement Go-Live Plan																	X	
Cmplt	Update Knowledgebase																X	★	





































# Archive NORIS Police Data

Project Status: **GREEN**

## Monthly Summary – September 4, 2017

With the completion of the NORIS to SunGard Migration project, the BGSU Police Department requires a method to access historical police report data. As specified in the previous project, a custom OnBase solution will be developed. ITS developers will take the sample database provided by NORIS and determine the best method of archival for a searchable database. The approved formatting will then be tested by BGSUPD staff before moving to the production OnBase system. Licensing of the previous system cannot be extended, so a firm delivery date of 10/31/17 is necessary to maintain consistent access to the historical data.

### Past Month's Key Accomplishments

- Planning: Project kickoff complete
- Development: Sample database loaded

### Upcoming Milestones

- 9/27/17: Beginning of user testing

## Milestones

Status	Week Beginning (Sunday Date)	Aug-13	Aug-20	Aug-27	Sep-3	Sep-10	Sep-17	Sep-24	Oct-1	Oct-8	Oct-15	Oct-22	Oct-29
		1	2	3	4	5	6	7	8	9	10	11	12
<b>Initialization</b>													
Cmplt	Project Planning and Startup	X	X										
On Trk	Create Project Charter		X	X									
<b>Development &amp; Testing</b>													
Cmplt	Obtain Sample NORIS Database		X	X									
On Trk	Develop and Demo OnBase Solution			X	X	X	X	X					
Nt Strtd	Obtain Design Signoff							X					
Nt Strtd	Move to TEST							X					
Nt Strtd	User Acceptance Testing								X	X	X	X	
<b>Implementation</b>													
Nt Strtd	Switch NORIS to Read-only								X	X			
Nt Strtd	Obtain Final NORIS Database										X		
Nt Strtd	Go-Live												★
Nt Strtd	Complete Decommissioning Procedure				X	X					X	X	X



# eCitation Software and Hardware Installation

Project Status: **GREEN**

### Monthly Summary – September 4, 2017

Determined the resources needed for the installation of software and other technical aspects required to allow the system to function properly and communicate with both the Ohio Department of Public Safety and Bowling Green Municipal Court. Initial Project Charter meeting scheduled for September, 7<sup>th</sup>.

#### Past Month's Key Accomplishments

- Progress was on hold due to start of school preparations and finalizing Sunguard implementation/trouble shooting.

#### Upcoming Milestones

- Approval of Project Charter.
- Create project timeline.
- Determine resource availability and time needed.

Project scope and timeline have not been determined.  
Project completion has been requested for November 30, 2017













# Data Center Migration Project

Project Status: **GREEN**

## Monthly Summary – September 4, 2017

The Data Center Migration project will consist of relocating the primary data center services from the existing data center located in Hayes Hall to the Buckeye Telesystems data center located in Toledo, Ohio. This project was started in July, 2015 and has a targeted end date of June 30, 2018. There are 10 different work streams that fall under this project. Each work stream will be managed as a separate, but interconnected project, and have a project Lead and project team assigned. The Director of IT Security & Infrastructure will have responsibility for managing the overall budget for the Data Center Migration project and all of its sub projects.

### Past Month's Key Accomplishments

**ACI Project:** 100% completion.  
**Data Center Interconnect Project:** 100% completed.  
**Load Balancer/Content Switch Project:** 100% completed.  
**Firewall Project:** 95% completion.  
**New Servers Project:** 100% completion.  
**Storage Project:** 100% completion.  
**Physical Data Center Setup** 100% completed  
**SPLUNK Project:** 100% completed.  
**Application Migration:** 35% completion.  
**Server Moves to Huntington:** Activities on hold pending resolution to air conditioning and humidity issues at Huntington. 30% completion.

**Overall:** The Firewall Project is expected to be completed by the end of October.

Progress continues to be made on moving those applications scheduled to be moved by the end of 2017. Planning is underway for identifying the next batch of systems/applications to move beginning January 2018.

### Upcoming Milestones

- uAchieve, Titanium, M.A.R Submissions, Extron Global Viewer, STAT all in progress and on track for migration.
- Continue Applications Managers meetings.
- Continue to work on the other 17 systems that will migrate in 2017.
- Continue planning on other migrations for 2018.





Project Status: **GREEN**

### Monthly Summary – September 4, 2017

The project continues on schedule as we continue to work with both CirQLive and Cisco to resolve some security issues we have with SSO integration. We made good progress at the end of last month in regards to deciding on an SSO architecture that will fulfill any security concerns. A project plan has been drafted and will be finalized shortly.

#### Past Month's Key Accomplishments

- Held multiple SSO integration technical meetings with both CirQLive and Cisco
- Project Planning is continuing
- Sent security assessment tool to CirQLive to complete

#### Upcoming Milestones

- Finalize Security Approval and start SSO integration
- Complete formal project kick-off meeting
- Complete project Charter
- Complete project plan and timeline

- The project schedule and milestones are currently being developed and will not be finalized until after the formal project kick-off.



# Winter Session Program

Project Status: **GREEN**

## Monthly Summary – September 4, 2017

Over the past month, ITS organized and helped facilitate presentations with three different consulting firms with the ultimate goal of choosing a firm to partner with to help BGSU plan and implement winter session. Some of the business units have provided feedback on who they preferred but were unable to select a single firm. ITS will initiate an RFP process to allow each firm to bid for a piece of work to be determined. Once these are in, we will evaluate and choose a firm by Oct. 1<sup>st</sup>. We will continue to meet with the functional leads to review technical findings from the modeling environment this month.

### Past Month's Key Accomplishments

- Modeling environment testing by BU Leads.
- Presentation by Huron Consulting
- Presentation by Sierra Cedar 8/10
- Presentation by Deloitte 8/15

### Upcoming Milestones

- Request and review RFP's from each firm
- Continue to test in modeling environment

No schedule at this time

