



Executive Sponsors Meeting Major Project Updates

05/14/2018

Agenda

- Slate for Undergraduate Admissions*
- Change Course Materials Software to Verba*
- BPR- Tuition Guarantee*
- Design and Construction Workflow Conversion*
- HCM 9.2 Get Current 2018*
- Winter Session Modifications for Student Financial Aid
- Winter Session Modifications for GA Contracting
- Winter Session Modifications for Rec Well
- Winter Session Modifications for Faculty Contracting
- Winter Session Modifications for Student Financials
- Winter Session Modifications for Dining Services
- Winter Session Program
- Business Process Reviews
- BPR - Maxient HCM Interface
- Data Center Migration Project
- Replace and Enhance Student Scheduling Software
- Graduate Contracting App Upgrade
- Adobe Campaign Email Solutions
- Agilon One Report Library
- Move Remaining Continuing Ed Contracts
- NSC Interface Modifications
- HEI Interfaces and Modifications
- Automate Agilon One Access
- Cisco CirQLive & Spark
- Career Center - HandShake
- HBO Go SSO and Apogee Interface
- Upgrade CBORD FSS
- Enterprise Training System RFI
- Graduate College Form Automation
- Cloud - StarRez 10.4
- Electronic Transcripts
- Lenel Access Control
- Create Financial Aid Reporting Environment
- Implement Faculty 180 Phase 2
- LiveText Pilot for the College of EDHD
- EvaluationKIT University-Wide Course Evaluation
- Annual Donor Reports - Phase 2

BPR – Tuition Guarantee

Project Status: 

Monthly Summary – May 7, 2018

At the December meeting, the Board of Trustees approved the Falcon Tuition Guarantee program that will start with the first cohort in Fall 2018. This program will provide a guarantee that the general and instructional fee will remain constant for 4 years as long as the student complies with the requirements of the program. ITS will work with the business offices in order to ensure University applications can support the program. This project is complete.

Past Month's Key Accomplishments

- Completed UAT in CSS92QNA and CSS92PPD for the StarRez bio demo interface.

Upcoming Milestones

- Continue discussing how to use the system to address transfer students.
- Pick up Phase 2 in September/October 2018.

Project Milestones

Status	Week Beginning (Sunday Date)	Dec-3	Dec-10	Dec-17	Dec-24	Dec-31	Jan-7	Jan-14	Jan-21	Jan-28	Feb-4	Feb-11	Feb-18	Feb-25	Mar-4	Mar-11	Mar-18	Mar-25	Apr-1	Apr-8	Apr-15	Apr-22	
		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	
	Initialize																						
Cmplt	Project Planning	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
Cmplt	Project Kick-Off		X																				
	Analyze, Design, & Development																						
Cmplt	Perform Project Analysis		X	X																			
Cmplt	Pop Select for populating the student group				X	X																	
Cmplt	Customize process to load student groups				X	X																	
Cmplt	Create query to remove students from student groups								X	X													
Cmplt	Update Student Financials account summary page												X	X	X	X	X	X	X	X	X	X	X
Cmplt	Update StarRez bio demo interface												X	X	X	X	X	X	X	X	X	X	X
	Test																						
Cmplt	Perform Testing				X	X				X	X	X		X	X	X	X	X	X	X	X	X	X
Cmplt	Perform Issue Resolution & Tracking				X	X				X	X	X		X	X	X	X	X	X	X	X	X	X
	Implement																						
Cmplt	Migrate to Production					X				X	X	X				X							X

Winter Session Mods for Dining Services

Project Status:

GREEN

Monthly Summary – May 7, 2018

The Winter Session Modifications for Dining Services project's objective is to develop a systematic process to accommodate meal plan and residence hall sign-up for BGSU's Winter Session. The project team has spent the previous weeks refining the project scope and finalizing a timeline. This project is highly dependent on the StarRez Cloud Move project, requiring flexibility while the details are being finalized. This past month, a draft scope and timeline were created and will be reviewed by members of Dining Services and Residence Life. Once approved, development resources will be assigned/begin working on the project.

Past Month's Key Accomplishments

- Project documents have been created

Upcoming Milestones

- Approval of project documentation
- Development

Project Milestones

Status	Week Beginning (Sunday Date)	Mar-11	Mar-18	Mar-25	Apr-1	Apr-8	Apr-15	Apr-22	Apr-29	May-6	May-13	May-20	May-27	Jun-3
	Week Number	1	2	3	4	5	6	7	8	9	10	11	12	13
Initialize														
Cmplt	Project Planning/Kick-Off	X	X											
Analyze, Design, & Development														
Cmplt	Create Project Design/Specifications Requirements		X	X	X	X								
On Hold	Review/Approve Project Documentation						X	X	X	X				
On Hold	Perform Configuration								X	X	X			
Nt Strtd	Perform Development								X	X	X			
Nt Strtd	Config/Development Placed into BB Transact										X	X		
Test														
Nt Strtd	Perform Testing											X	X	
Nt Strtd	Issue Tracking/Resolution													
Implement														
Nt Strtd	Go-Live													★

DRAFT - To Be Finalized This Month

Winter Session Program

Project Status:

GREEN

Monthly Summary – May 7, 2018

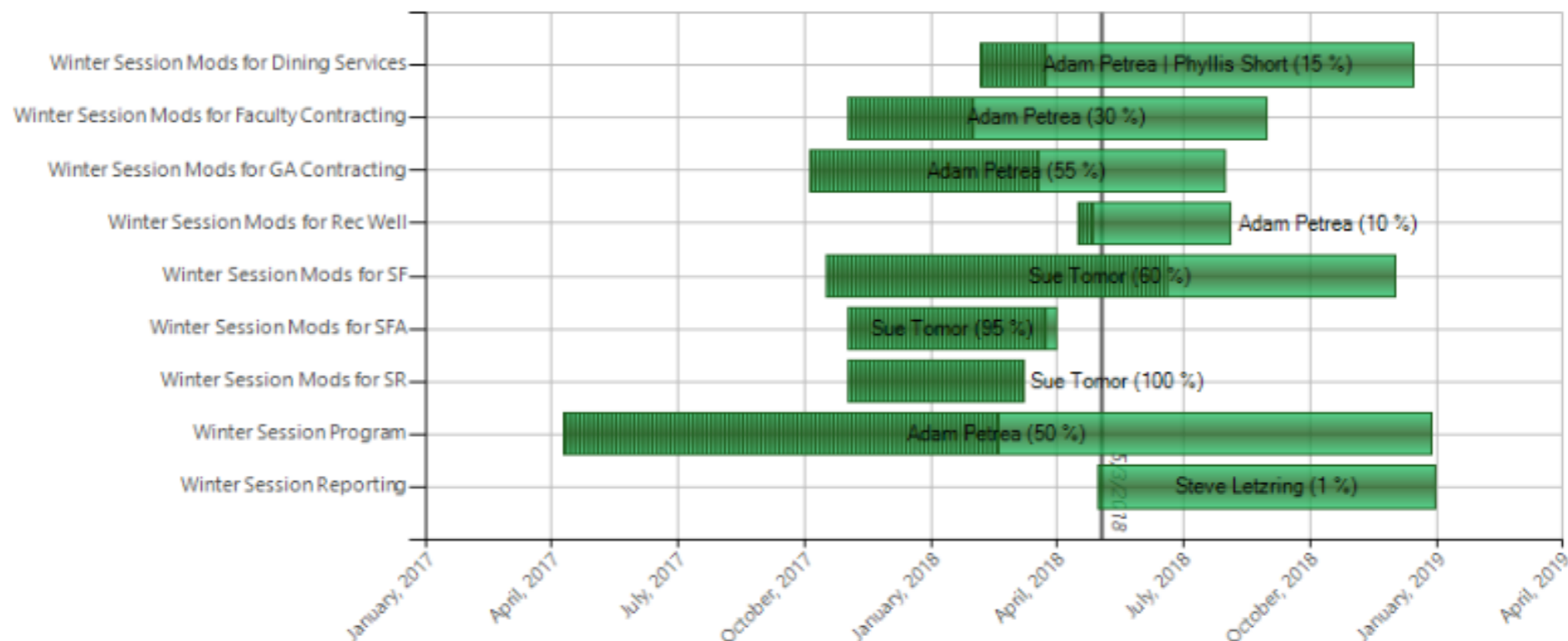
As part of BGSU’s decision to create a new Winter Session between the Fall and Spring semester, ITS has been collaborating with a number of offices across campus to ensure that both new and existing business processes are built to accommodate the new session. There are now 8 active Winter Session projects that are required to produce the necessary system and business process changes. As the individual projects are being developed, tested, and put into Production, the wider Winter Session Program team is working to develop an integrated, end-to-end test plan to ensure that all Winter Session related changes and processes work as expected.

Past Month’s Key Accomplishments

- Project scope and timeline for Winter Session Mods for Recreation and Wellness completed and approved
- The Winter Session Reporting project has begun, working primarily with the Controller’s Office, to determine how Winter Session will be reported on at an institutional level

Upcoming Milestones

- The project team is working to define the scope and timing of the end-to-end tests
- We are working to coordinate the Dining Services project request with the Amazon Web Services and StarRez cloud upgrade



Data Center Migration Project

Project Status: **GREEN**

Monthly Summary – May 7, 2018

The Data Center Migration project will consist of relocating the primary data center services from the existing data center located in Hayes Hall to the Buckeye Telesystems data center located in Toledo, Ohio. This project was started in July, 2015 and has a targeted end date of June 30, 2018. There are 10 different work streams that fall under this project. Each work stream will be managed as a separate, but interconnected project, and have a project Lead and project team assigned. The Director of IT Security & Infrastructure will have responsibility for managing the overall budget for the Data Center Migration project and all of its sub projects.

Past Month's Key Accomplishments

ACI Project: 100% completion.
Data Center Interconnect Project: 100% completed.
Load Balancer/Content Switch Project: 100% completed.
Firewall Project: 100% completion.
New Servers Project: 100% completion.
Storage Project: 100% completion.
Physical Data Center Setup 100% completed
SPLUNK Project: 100% completed.
Application Migration: 52% completion.
Server Moves to Huntington: Activities on hold pending resolution to air conditioning and humidity issues at Huntington. 30% completion.

Overall: All sub projects are now completed with the exception of the server moves to Huntington (hold) and the application moves to Buckeye.

Upcoming Milestones

- Continued work on other applications that are in UAT.
- Continue planning on other migrations for 2018 and ensuring this project remains a priority and resources can be scheduled to perform the migrations and testing required.

HBO Go SSO and Apogee Interface

Project Status:

GREEN

Monthly Summary – May 7, 2018

The Infrastructure team is already working on a single sign on integration with Apogee for HBO Go. Along with the single sign on, they will require a daily sftp file upload of the usernames of all students who live on campus. A custom interface to select all residential students for the current term, format the data needed for the HBO Go system (Apogee) and define a secure process to transmit the data. The ITS team has developed the backend data feed to Apogee from the CSS environment, successfully tested, and promoted the code to production on 3/4. The final steps of this project is to complete testing of the authentication sign-out process.

Past Month's Key Accomplishments

- Final validation for the file transmission process has been approved by the Apogee technical resource.
- BGSU is scheduled to be migrated to the HBO site based on successful testing.

Upcoming Milestones

- Apogee will migrate the SSO process to production in time for HBO's July QA sprint.
- Final smoke testing and soft launch production scheduled for May 18, 2018

Project Milestones

Status	Week Beginning (Sunday Date)	Nov-26	Dec-3	Dec-10	Dec-17	Dec-24	Dec-31	Jan-7	Jan-14	Jan-21	Jan-28	Feb-4	Feb-11	Feb-18	Feb-25	Mar-4	Mar-11	Mar-18	Mar-25	Apr-1	Apr-8	Apr-15	Apr-22	Apr-29	May-6	May-13	May-20
		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26
Initialize																											
Cmplt	Project Planning	X	X																								
Cmplt	Project Kick-Off			X																							
Analyze, Design, & Development																											
Cmplt	Perform Project Analysis				X	X	X	X																			
Cmplt	Develop Scope Document					X	X	X																			
Cmplt	Create Project Design/Specifications Requirements						X	X	X																		
Cmplt	Perform Development								X	X	X	X	X														
Test																											
Cmplt	Create Test Schedule/Cycles							X	X	X	X																
Cmplt	Create Test Scripts								X	X	X																
Cmplt	Perform Testing										X	X	X	X	X	X											
On Trk	Perform Issue Resolution & Tracking SSO												X	X	X	X	X	X	X	X	X	X	X	X	X	X	
Implement																											
Cmplt	Create Production Go-live Plan														X												
Cmplt	Migration of Custom Interface to production															★											
Cmplt	Smoke testing of authentication sign-off																X	X	X	X	X	X	X	X	X	X	
On Trk	Update Knowledgebase																				X	X	X	X	X	X	★

Upgrade CBORD FSS

Project Status: **GREEN**

Monthly Summary – May 7, 2018

This is a project to upgrade the CBORD Food Service Suite software. This third-party application is used for inventory control, food ordering and accessing a web site for menu ingredients, as well as interfacing with the Chartwells and Sequoia systems. The project will address these items of concern: how to handle desktop upgrades, what is the latest architecture of CBORD and what is best for BGSU, develop a CBORD test site, integration of sales data from Sequoia, making sure any food vendors' interfaces still work with the upgrade. The upgrade is to be completed by May, 2018.

Past Month's Key Accomplishments

- Test Scripts have been executed successfully
- No issues reported with the Upgrade Version

Upcoming Milestones

- Upgrade the application
- Install the application on all desktops
- Test Handheld Devices with the Upgraded Application

Project Milestones

Status	Week Beginning (Sunday Date)	Oct-15	Oct-22	Oct-29	Nov-5	Nov-12	Nov-19	Nov-26	Dec-3	Dec-10	Dec-17	Dec-24	Dec-31	Jan-7	Jan-14	Jan-21	Jan-28	Feb-4	Feb-11	Feb-18	Feb-25	Mar-4	Mar-11	Mar-18	Mar-25	Apr-1	Apr-8	Apr-15	Apr-22	Apr-29	May-6	May-13	May-20			
	Week Number	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32			
Initialize																																				
Cmplt	Project Planning								X	X	X	X	X	X	X																					
Cmplt	Project Kick-Off													X																						
Analyze, Design, & Development																																				
Cmplt	Build Test Environment															X	X	X	X	X	X	X	X	X	X	X	X									
Cmplt	Determine Interface Revisions									X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X										
Cmplt	Configure Test Environment									X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X								
On Trk	Build Production Environment									X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X			
On Trk	Configure Production Environment																								X	X	X	X	X	X	X	X	X	X	X	X
Test																																				
Cmplt	Create Testing Scripts													X	X	X	X	X	X	X	X	X	X													
On Trk	Configure Application on Dining Desktops																						X	X	X	X	X	X	X	X	X	X	X	X	X	
On Trk	Perform Issue Resolution & Tracking																						X	X	X	X	X	X	X	X	X	X	X	X	X	
Implement																																				
On Trk	Create Go-Live Plan																														X	X	X	X		
Nt Strtd	Perform Communications to campus																																	X		
On Trk	Conduct Training																															X	X			
Nt Strtd	Implement Go-Live Plan																																	X		★

Create Financial Aid Reporting Environment

Project Status: **GREEN**

Monthly Summary – May 7, 2018

This project will replace the Noel Levitz system with in-house reporting capability. A Financial Aid ODS will be established and populated with data currently being sent to Noel Levitz. Reports will be created using Crystal Reports that mirror the information currently being provided by Noel Levitz.

Past Month's Key Accomplishments

- Defined all cells for report
- Completed initial table structure
- Began the development of sample reports
- Reverse engineered and verified RNL computations
- Finalized table design
- Built tables in ODS Test

Upcoming Milestones

- ETL initial load of archive data
- Move ETL jobs to Talend Enterprise Edition
- Test sample reports
- Initiate weekly cycle run

Project Milestones

Status	Week Beginning (Sunday Date)	4-Mar	11-Mar	18-Mar	25-Mar	1-Apr	8-Apr	15-Apr	22-Apr	29-Apr	6-May	13-May	20-May	27-May	3-Jun	10-Jun	17-Jun	24-Jun	1-Jul	8-Jul	15-Jul	22-Jul	29-Jul	5-Aug
		47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69
Cmplt	Collect all RNL inputs	X	X	★																				
Cmplt	Develop and Test Sample Reports	X	X	X	X	X	★																	
Cmplt	Complete Table Design				X	X	X	X	★															
Cmplt	Build Schema in ODS Test	★																						
Cmplt	Build Tables in ODS Test								X	X	X	★												
Cmplt	Add STRM to Temp Table in CSS	X	X	X	X	X	★																	
On Trk	Establish ETL weekly run cycles											X	★											
On Trk	Initial load of archive data on desktop												X	X	★									
On Trk	Write reports in Crystal												X	X	X	X	★							
Cmplt	Establish Talend environment at Buckeye						X	X	X	X	X	X	X	X	X	X	★							
On Trk	Move ETL jobs to Talend Enterprise														X	X	X	★						
On Trk	Validate Report Data															X	X	X	★					
On Trk	Build Schema in ODS PRD						X	X	X	X	X	X	X	X	X	X	★							
Not Started	Migrate jobs and table definitions																		X	X	★			
Not Started	Migrate Reports to PRD																		X	X	★			
Not Started	Schedule reports to run in WRL																					X	X	★

LiveText Pilot for the College of EDHD

Project Status: **RED**

Monthly Summary – May 7, 2018

The Spring pilot for the College of EDHD did not take place. The vendor is researching how to provide seamless integration from Canvas to LiveText/Watermark. If a solution can be found, then the pilot will take place in Fall 2018. This project is off schedule and a new schedule will need to be created, if we are able to proceed. ITS tasks associated with establishing SSO integration, development activities, and Canvas LTI setup have all been completed and we are ready to support the pilot.

Past Month's Key Accomplishments

- SSO is completed and issues have been resolved.
- Waiting on vendor to resolve Canvas / LiveText pass through that requires students to enter a Via password upon initial login.
- Pilot has been moved to Fall 2018 pending vendor resolution of integration.

Upcoming Milestones

- Participate in discussions with vendor to determine how to access Via without having the student enter a password upon initial login.

Project Milestones

Status	Week Beginning (Sunday Date)	Jan-7	Jan-14	Jan-21	Jan-28	Feb-4	Feb-11	Feb-18	Feb-25	Mar-4	Mar-11	Mar-18	Mar-25	Apr-1	Apr-8	Apr-15	Apr-22	Apr-29	May-6	May-13	May-20
	Week Number	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20
Initialize																					
Cmplt	Project Planning	X	X																		
Cmplt	Project Kick-Off		X																		
Analyze, Design, & Development																					
Cmplt	Perform Project Analysis				X	X															
Cmplt	Develop Scope Document						X														
Cmplt	Create Project Design/Specifications Requirements						X	X													
Cmplt	Perform Development							X	X	X	X										
Test																					
Cmplt	Add LTI to Canvas Test							X													
Cmplt	Perform LTI and CSS92QNA/PPD Testing								X	X	X	X	X								
Off Trk	Perform Issue Resolution & Tracking								X	X	X	X	X	X	X	X					
Implement																					
Cmplt	Migrate to LTI to Canvas Production										★										
Cmplt	Migrate development to CSS Production												★								
Nt Strtd	Update Knowledgebase															X					

EvaluationKIT University-Wide Course Evaluations

Project Status: GREEN

Monthly Summary – May 7, 2018

The project completed its first full pilot. Response rate was a fantastic 69.62%. A couple of features were requested by departments which will be implemented during the summer pilot. Otherwise the Spring pilot was viewed as a success. Communications were distributed outlining the mission and scope of the new service. Data collection for the Fall 2018 implementation is underway with a deadline of May 31st.

Past Month's Key Accomplishments

- Completed Spring 2018 pilot
- The outline of the new program was communicated by Dr. William Balzer to Department Chairs and Directors
- The Office of Academic Assessment requested information from Department Chairs and Directors needed setup for the Fall 2018 implementation

Upcoming Milestones

- Implement Summer 2018 pilot
- Identify processes for departmental and instructor access to data
- Identify future role for existing EvaluationKIT subaccounts

		Project Milestones																																			
Status	Week Beginning (Sunday Date)	Jan-7	Jan-14	Jan-21	Jan-28	Feb-4	Feb-11	Feb-18	Feb-25	Mar-4	Mar-11	Mar-18	Mar-25	Apr-1	Apr-8	Apr-15	Apr-22	Apr-29	May-6	May-13	May-20	May-27	Jun-3	Jun-10	Jun-17	Jun-24	Jul-1	Jul-8	Jul-15	Jul-22	Jul-29	Aug-5	Aug-12	Aug-19			
	Week Number	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63			
Initialize																																					
Cmplt	Project Planning																																				
Cmplt	Project Kick-Off																																				
Analyze & Design																																					
Cmplt	Perform Project Analysis																																				
Cmplt	Develop Scope Document																																				
Pilot Preparation																																					
Cmplt	Establish surveys																																				
Cmplt	Establish reporting hierarchy																																				
Cmplt	Final testing																																				
Cmplt	Identify participants for Fall 2017																																				
Cmplt	Create communication plan																																				
Implement Pilot																																					
Cmplt	Communicate events and changes																																				
Cmplt	Prepare EvaluationKIT service																																				
Cmplt	Implement Spring 2018 Course Evaluations				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X																	
On Trk	Review Spring 2018 pilot results								X	X	X	X	X	X	X	X	X	X	X	X	X	X															
On Trk	Implement Summer 2018 Course Evaluations																	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	
Nt Strtd	Review Summer 2018 pilot results																																	X	X	X	
Production Phase																																					
On Trk	Review sub-account access																		X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	
Nt Strtd	Update Knowledgebase																																X	X	X	★	

