

Executive Sponsors Meeting Major Project Updates

05/08/2017

Agenda

- » Graduate Curriculum Modification
- » OnBase 16 Upgrade *
- » Add Cashnet Connectivity to Amazon Web Services
- » Replace and Enhance Student Scheduling Software
- » WBGU-TV & Agilon One Donor Data Workflow
- » FMS 9.2 Upgrade
- » Career Center RFQ
- » Implement Avalon Multimedia System
- » Create Electronic Meal Plan Change Form
- » Upgrade to Max Galaxy
- » Implement Lightspeed - Falcon Outfitters - ADDED
- » Agilon One Upgrade
- » Data Center Migration
- » Musical Arts Ticketing System
- » Implement POS for Dining Services
- » Implement Student Dynamic Billing
- » Phonathon Upgrade
- » NORIS to SunGard Migration
- » G Suite for Education
- » HCM 9.2 Get Current
- » Select Secure Email Solution
- » Graduate College Form Automation
- » GSW Online Placement App Update
- » GSW Web App Revision - Distribute Placement Essays
- » 25 Live Implementation
- » ARTSC Test Scores from Perpetual Works
- » Implement Faculty 180 Phase 1
- » Student Refunding for Credit Card Payments
- » Adobe Campaign Email Solutions
- » New WRL Report for Foundation
- » Add Gender to Learning Community Query
- » Duo for Email Opt-In
- » Donor Wall Technology RFP
- » Update StarRez
- » Provost Performance Metrics
- » Voter Identification Letter
- » CSS 9.2 Upgrade
- » Pharos Upgrade
- » Graduate Contracting App Upgrade For GA T/L
- » Winter Session Program



Data Center Migration Project

Project Status: **GREEN**

Monthly Summary – May 1, 2017

The Data Center Migration project will consist of relocating the primary data center services from the existing data center located in Hayes Hall to the Buckeye Telesystems data center located in Toledo, Ohio. This project was started in July, 2015 and has a targeted end date of December 31, 2017. There are 10 different work streams that fall under this project. Each work stream will be managed as a separate, but interconnected project, and have a project Lead and project team assigned. The Director of IT Security & Infrastructure will have responsibility for managing the overall budget for the Data Center Migration project and all of its sub projects.

Past Month's Key Accomplishments

ACI Project: 95% completion.
Data Center Interconnect Project: 100% completed.
Load Balancer/Content Switch Project: 95% completion.
Firewall Project: 95% completion.
New Servers Project: 95% completion.
Storage Project: 100% completion.
Physical Data Center Setup 100% completed
SPLUNK Project: 100% completed.
Application Migration: 25% completion.
Server Moves to Huntington: Activities on hold pending resolution to air conditioning and humidity issues at Huntington. 30% completion.

Overall: Most sub projects are now completed with the exception of a few small tasks. The majority of the uncompleted activities deal with training and documentation.

Upcoming Milestones

- Applications Team meetings to plan application moves for those systems that will not be upgraded or newly added in 2017.
- Continue to move servers and cabinets out of Hayes.
- Continue to build out new servers at Buckeye.

Musical Arts Ticketing System

Project Status: **GREEN**

Monthly Summary – May 1, 2017

The College of Musical Arts box office contract with Choice ticketing system expires in July 2017. The box office is not satisfied with the current configuration of the Choice solution. BGSU will be running an RFP to review a university wide ticketing system solution to be implemented in 2019. To fill the box office needs between these dates, BGSU ITS and Purchasing assisted Musical Arts with a review of available options. Remaining with Choice Ticketing system and extending the contract is the chosen direction. The next step is to address pain points and have staff trained in the latest system enhancements.

Past Month's Key Accomplishments

- Final vendor selection
- Completion of project direction phase

Upcoming Milestones

- Formalize 2 year Choice extended contract
- Schedule Choice training for box office staff
- Map out areas of improvement
- Set improvement plan

Project Milestones

Status	Week Beginning (Sunday Date)	Feb-6	Feb-13	Feb-20	Feb-27	Mar-5	Mar-12	Mar-19	Mar-26	Apr-2	Apr-9	Apr-16	Apr-23	Apr-30	May-7	May-14	May-21	May-28	Jun-4	Jun-11	Jun-18	Jun-25	Jul-2	
		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	
Initialize																								
Cmplt	Project Planning	X	X	X	X																			
Cmplt	Requirement review with BGSU		X	X	X																			
Cmplt	Requirement review with vendors				X	X	X	X																
Cmplt	Vendor Presentations								X	X														
Cmplt	Solution Selection									X	X													
Cmplt	Contract revision										X	X												
On Trk	Determine scope of solution												X	X	X	X								
On Trk	Implementation of solution														X	X	X	X	X	X				
Nt Strtd	Documentation of solution																		X	X	X	X	★	

Implement POS for Dining Services

Project Status: **GREEN**

Monthly Summary – May 1, 2017

Dining has determined that Sequoia's QuadPoint is best suited to fulfill their operational needs in a POS system. QuadPoint's only customers are college campuses giving them a better understanding of Dining's business processes, support and reporting needs. QuadPoint must be configured, tested and implemented with a go-live date of 7/1/2017. This includes an interface to the Blackboard Transact System to process meal plans.

Past Month's Key Accomplishments

- Continue to perform project planning and organization
- Obtain project charter approval
- Merge vendor's project plan with BGSU project methodology
- Project kickoff completed

Upcoming Milestones

- Hardware/peripherals ordered and scheduled for early May delivery
- IP Addresses/Network Ports to be configured
- Gift Card Module left off SOW; prices to be negotiated
- Shipping costs and Extra On-site Support Trip prices to be negotiated

Project Milestones

Status	Week Beginning (Sunday Date)	Mar-12	Mar-19	Mar-26	Apr-2	Apr-9	Apr-16	Apr-23	Apr-30	May-7	May-14	May-21	May-28	Jun-4	Jun-11	Jun-18	Jun-25	Jul-2	Jul-9	Jul-16	Jul-23	Jul-30	Aug-6	Aug-13	Aug-20	
	Week Number	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	
Initialize																										
Cmplt	Project Planning	X	X	X	X	X																				
Cmplt	Product Analysis		X	X	X	X	X	X																		
Cmplt	Project Kick-Off					X																				
Analyze																										
On Trk	Project Team/Project Management Tracking		X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
On Trk	Hardware/System Configuration		X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X							
On Trk	Define and agree on success criteria						X	X	X	X	X	X	X													
On Trk	Finalize Technical/Functional Requirements						X	X	X	X	X	X	X	X	X	X	X	X								
On Trk	Define Required Interfaces						X	X	X	X	X	X	X	X	X	X	X	X								
Testing																										
On Trk	Hardware/Related Peripherals							X	X	X	X	X	X	X	X	X	X	X	X	X						
On Trk	Server/Network					X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
Nt Strtd	QPS Remote Installation									X	X	X	X	X	X	X	X	X	X	X	X					
Nt Strtd	Menu Definition										X	X	X	X	X	X	X	X	X	X	X	X				
Nt Strtd	ePOS Food Ordering Website										X	X	X	X	X	X	X	X	X	X	X	X				
Nt Strtd	Custom Reports/Discount Function										X	X	X	X	X	X	X	X	X	X	X	X				
Implement																										
On Trk	Define Implementation Calendar/Rollout Plan						X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X				
On Trk	Determine Training Requirements							X	X	X	X	X	X	X	X	X	X	X		X			X			
Nt Strtd	Implementation																	X	X				X	X	X	
Nt Strtd	Communicate to Campus																X	X					X	X	★	

Phonathon Upgrade

Project Status: **YELLOW**

Monthly Summary – May 1, 2017

The Phonathon upgrade project has started. We are currently working with the vendor to complete a signed contract. The project has been placed in a yellow status until we can complete a signed contract.

Past Month's Key Accomplishments

- Completed BGSU cloud application checklist

Upcoming Milestones

- Establish a signed contract
- Establish timeline with vendor

Timeline created after signed contract

NORIS to SunGard Migration

Project Status: **GREEN**

Monthly Summary – May 1, 2017

This past month Superior completed acquisition of SunGard Public. The BGSU team completed the design of the VPN to support the service. An RFQ was issued to begin the ordering process for new networking hardware. The client also identified that an additional services was needed to replace LEADS functionality that was part of the NORIS feature set. The client has identified a vendor. Work is beginning to identify networking requirements for that service.

Past Month's Key Accomplishments

- Network design completed, RFQ issues for new hardware
- Training location and dates identified
- Kick-off call with vendor was held
- Commenced configuration of BGSU PD in WCSO system

Upcoming Milestones

- Identify date for termination of NORIS relationship
- Complete network/security configuration design
- Initiate discuss with NORIS and Superior regarding import of historical data
- May 15th vendor call to confirm timeline

Project Milestones

Status	Week Beginning (Sunday Date)	Apr-2	Apr-9	Apr-16	Apr-23	Apr-30	May-7	May-14	May-21	May-28	Jun-4	Jun-11	Jun-18	Jun-25	Jul-2
	Week Number	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Initialize															
Cmplt	Project Planning	X	X	X											
Cmplt	Project Kick-Off				X										
Analyze, Design, & Development															
On Trk	Review Migration Requirements				X	X	X	X	X	X					
On Trk	Identify Network Design/Hardware	X	X	X											
Cmplt	Identify Training Installation Requirements				X	X	X						X		
On Trk	Identify Migration Steps						X	X	X						
On Trk	Identify Historical Records Maintenance				X	X	X	X	X						
Training															
On Trk	SunGard Product Training											X	X		
On Trk	LEADS Product Training											X	X		
On Trk	Patrol Product Training											X	X		
Implement															
Nt Strtd	Implement Network Design								X	X	X				
Nt Strtd	SunGard Production Setup											X	X	X	
Nt Strtd	LEADS Production Setup											X	X	X	★

Graduate College Form Automation

Project Status: **GREEN**

Monthly Summary – May 1, 2017

The Graduate College Form Automation project's objective is to convert 27 of the Graduate College's forms into electronic forms with automated workflows and archival into OnBase. This project was kicked off recently and will require a number of business process review sessions with the Graduate College and Registration and Records in order to define the appropriate electronic form process. Once complete, detailed specifications and a timeline will be created.

Past Month's Key Accomplishments

- Project kick-off

Upcoming Milestones

- Business process review
- Creation of specifications and timeline

Timeline and Specifications Not Yet Finalized

ARTSC Test Scores from Perpetual Works

Project Status: **GREEN**

Monthly Summary – May 1, 2017

The College of Arts and Sciences needs an automated method for loading Foreign Language test scores from Perpetual Works into PeopleSoft CSS. Foreign Languages are a key part of the Arts and Sciences degree completion requirements. These test results will assist academic advisors in determining the foreign language placement information for each students. The Foreign Language Test Scores from Perpetual Works system must be validated before the data gets uploaded into PeopleSoft CSS.

Past Month's Key Accomplishments

- Project Request submitted by Marcus Sherrell.
- Project Request approved by ESC (ESC Priority 2).

Upcoming Milestones

- Not Started yet.

Project Timeline has not been determined yet.

Duo for Email Opt-In

Project Status: **GREEN**

Monthly Summary – May 1, 2017

Just as hacking and phishing scams have become more sophisticated, security standards have elevated to provide greater protection to our data. Two Step Authentication via Duo software is a successful production system already in place for select critical ITS systems. The intention of this project is to extend that protection to components of BGSU’s email solutions for all affiliates. The first step of logging in, password authentication, will remain unchanged. The second step will be a confirmation via Duo on either a mobile or touchtone phone. Details of which systems to be protected will be available after the project scope is fully defined.

Past Month’s Key Accomplishments

- Project planning completed
- Project Kick Off meeting completed
- Project scope and deliverables completed
- Started analyze and design steps

Upcoming Milestones

- Complete Analyze, Design, & Development
- Create test scripts
- Start testing and collecting UAT signoffs from early adopters
- Start drafting communications per communications plan

Project Milestones

Status	Week Beginning (Sunday Date)	Apr-23	Apr-30	May-7	May-14	May-21	May-28	Jun-4	Jun-11	Jun-18	Jun-25	Jul-2	Jul-9	Jul-16	Jul-23	Jul-30	Aug-6	Aug-13	
	Week Number	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	
Initialize																			
Cmplt	Project Planning	X	X																
Cmplt	Project Kick-Off		X																
Analyze, Design, & Development																			
On Trk	Perform Project Analysis		X	X															
Cmplt	Develop Scope Document			X	X														
On Trk	Create Project Design/Specifications Requirements			X	X														
Nt Strtd	Perform Development			X	X	X	X	X											
Test																			
On Trk	Create Test Schedule/Cycles			X	X	X	X												
On Trk	Create Test Scripts				X	X	X												
Nt Strtd	Perform Testing							X	X	X	X								
Nt Strtd	Perform Issue Resolution & Tracking										X	X	X						
Implement																			
Nt Strtd	Create Go-Live Plan												X	X					
Nt Strtd	Perform Communications to campus												X	X	X	X	X		
Nt Strtd	Implement Go-Live Plan																X		
Nt Strtd	Update Knowledgebase																X	★	

Donor Wall Technology RFP

Project Status: **GREEN**

Monthly Summary – May 1, 2017

In coordination with the Capitol Campaign, BGSU is implementing a multimedia Donor display in the Bowen-Thompson Student Union that includes a physical wall space and a touchscreen interactive donor database. The project team has reviewed leveraging existing technology from our signage vendor, Four Winds, for the interactive donor database portion of this project. We are in the process of having the Statement of Work approved and will then begin working with Four Winds to gather the needed data and drafting how the touchscreen interface will operate. In tandem, the team is reviewing vendor solutions for the physical wall display.

Past Month's Key Accomplishments

- Reviewed of Four Winds SOW
- Performed reference checks
- Determined project direction (Four Winds over RFP)

Upcoming Milestones

- Sign Four Winds SOW
- Begin Four Winds solution
- Data and setup discovery
- Choose physical wall display vendor

Project Milestones

Status	Week Beginning (Sunday Date)	Mar-12	Mar-19	Mar-26	Apr-2	Apr-9	Apr-16	Apr-23	Apr-30	May-7	May-14	May-21	May-28	Jun-4	Jun-11	Jun-18	Jun-25	Jul-2	Jul-9	Jul-16	Jul-23	Jul-30	Aug-6	Aug-13	Aug-20	Aug-27	Sep-3	Sep-10
		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	15	16	17
	Initialize																											
Cmplt	Project Planning	X	X																									
Cmplt	Project Kick-Off		X																									
Cmplt	Review existing solutions		X	X	X																							
Cmplt	Existing solution presentation		X																									
Cmplt	Determine direction (Four Winds or RFP)				X	★																						
Cmplt	SOW contract negotiations					X	X																					
On Trk	SOW approval						X	X																				
Nt Strtd	Vendor kick off review									X	X	X																
Nt Strtd	Information Gathering											X	X	X														
Nt Strtd	Technical Build														X	X	X	X										
Nt Strtd	Installation																			X	X	X						
Nt Strtd	Education / Training																						X	X	X			
Nt Strtd	Project closeout																									X	X	★

CSS 9.2 Upgrade

Project Status: **GREEN**

Monthly Summary – May 1, 2017

The CSS 9.2 is a technical upgrade that will consist of an application upgrade from CSS version 9.0 to version 9.2, a PeopleTools upgrade to 8.55 or later, Oracle database upgrade to 12.c, and a move of the physical infrastructure to Buckeye TeleSystems. The project team will also update Student Financial Item Types and review updating the CashNet platform. All other business process improvements are outside the scope of this project and will be identified and evaluated as part of another project. Go Live is scheduled for December 8 – 10, 2017.

Past Month's Key Accomplishments

- Project Planning activities have started and the infrastructure build is in progress.
- Project kick-off meeting is scheduled for May 9, 2017.

Upcoming Milestones

- Continue to build the base project plan.
- Finalize the project timeline and testing cycles with Functional Leads after the kick-off.

- The project schedule and milestone are currently being developed and will not be finalized until after the formal project kick-off.

Winter Session Program

Project Status: **GREEN**

Monthly Summary – May 1, 2017

BGSU has decided to add a new session to the academic year called Winter Session. Winter Session will be 3 weeks in January and added to the academic calendar. The Winter Session Program will be made up of all system changes needed to support the addition of Winter Session to the Academic Calendar for Fall 2018. We are anticipating the creation of multiple projects to support this program. Business units are encouraged to submit their Winter Session project requests through the “Project Evaluation Request” form on the ITS portal. We will be reaching out to key stakeholders to help them facilitate this request.

Past Month’s Key Accomplishments

- Identified ITS PM to facilitate the program

Upcoming Milestones

- Identify Stakeholders
- Send Voice of Customer Survey’s to Stakeholders for requirements gathering

No schedule at this time