

Executive Sponsors Meeting Major Project Updates

06/12/2017

Agenda

- Add Cashnet Connectivity to Amazon Web Services*
- FMS 9.2 Upgrade*
- Career Center RFQ*
- Implement Avalon Multimedia System
- Create Electronic Meal Plan Change Form
- CSS 9.0 Bundle 45 and Rework
- Upgrade to Max Galaxy*
- DocuSign for Capital Planning
- WBGU-TV & Agilon One Donor Data Workflow
- Agilon One Upgrade
- Musical Arts Ticketing System
- Implement POS for Dining Services
- Implement Student Dynamic Billing
- Auto Admit and Matriculate Grad Students
- Replace and Enhance Student Scheduling Software
- NORIS to SunGard Migration
- G Suite for Education
- HCM 9.2 Get Current
- Select Secure Email Solution
- Implement Lightspeed - Falcon Outfitters
- GSW - Distribute Placement Essays
- 25 Live Implementation
- Withdrawal Form Splash Page
- ARTSC Test Scores from Perpetual Works
- Implement Faculty 180 Phase 1
- Student Refunding for Credit Card Payments
- Adobe Campaign Email Solutions
- Graduate Curriculum Modification
- New WRL Report for Foundation
- Add Gender to Learning Community Query
- Duo for Email Opt-In
- Donor Wall Technology RFP
- Update StarRez
- Provost Performance Metrics
- GSW Online Placement App Update
- Voter Identification Letter
- Graduate College Form Automation
- CSS 9.2 Upgrade
- Pharos Upgrade
- Graduate Contracting App Upgrade For GA T/L
- Data Center Migration
- Business Process Review
- Winter Session Program



Musical Arts Ticketing System

Project Status: **GREEN**

Monthly Summary – June 5, 2017

The College of Musical Arts box office contract with Choice ticketing system expires in July 2017. The box office is not satisfied with the current configuration of the Choice solution. BGSU will be running an RFP to review a university wide ticketing system solution to be implemented in 2019. To fill the box office needs between these dates, BGSU ITS and Purchasing assisted Musical Arts with a review of available options. Remaining with Choice Ticketing system and extending the contract is the chosen direction. The next step is to address pain points and have staff trained in the latest system enhancements.

Past Month's Key Accomplishments

- Formalize 2 year Choice extended contract
- Schedule Choice training for box office staff
- Map out areas of improvement
- Set improvement plan

Upcoming Milestones

- Choice Application upgrade scheduled for June 29
- Staff training scheduled for July 5-7
- Newer Box Office computers installed
- New Printer Bridge installed

Project Milestones

Status	Week Beginning (Sunday Date)	Feb-6	Feb-13	Feb-20	Feb-27	Mar-5	Mar-12	Mar-19	Mar-26	Apr-2	Apr-9	Apr-16	Apr-23	Apr-30	May-7	May-14	May-21	May-28	Jun-4	Jun-11	Jun-18	Jun-25	Jul-2	
		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	
Initialize																								
Cmplt	Project Planning	X	X	X	X																			
Cmplt	Requirement review with BGSU		X	X	X																			
Cmplt	Requirement review with vendors				X	X	X	X																
Cmplt	Vendor Presentations								X	X														
Cmplt	Solution Selection									X	X													
Cmplt	Contract revision										X	X												
Cmplt	Determine scope of solution												X	X	X	X								
On Trk	Implementation of solution														X	X	X	X	X	X				
On Trk	Documentation of solution																		X	X	X	X	X	★

Implement POS for Dining Services

Project Status: **GREEN**

Monthly Summary – June 5, 2017

Dining has determined that Sequoia's QuadPoint is best suited to fulfill their operational needs in a POS system. QuadPoint's only customers are college campuses giving them a better understanding of Dining's business processes, support and reporting needs. QuadPoint must be configured, tested and implemented with a go-live date of 7/1/2017. This includes an interface to the Blackboard Transact System to process meal plans.

Past Month's Key Accomplishments

- Hardware/peripherals for July 1 Go-Live locations have arrived
- Screen/menu/tender configuration continues
- Connection to test network (Buckeye) continues
- Credit Card payment vendor paperwork to be sent by 6/12/17

Upcoming Milestones

- Starbucks Gift Card Module PCR approved and delivered
- July 1, 2017 Go-Live schedule created and shared with project team
- Resource plan created and share with all resources
- Request to Desktop Support for virus application installed on registers

Project Milestones

Status	Week Beginning (Sunday Date)	Mar-12	Mar-19	Mar-26	Apr-2	Apr-9	Apr-16	Apr-23	Apr-30	May-7	May-14	May-21	May-28	Jun-4	Jun-11	Jun-18	Jun-25	Jul-2	Jul-9	Jul-16	Jul-23	Jul-30	Aug-6	Aug-13	Aug-20
		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24
Initialize																									
Cmplt	Project Planning	X	X	X	X	X																			
Cmplt	Product Analysis		X	X	X	X	X	X																	
Cmplt	Project Kick-Off					X																			
Analyze																									
On Trk	Project Team/Project Management Tracking		X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
On Trk	Hardware/System Configuration		X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X						
On Trk	Define and agree on success criteria						X	X	X	X	X	X	X	X	X										
On Trk	Finalize Technical/Functional Requirements						X	X	X	X	X	X	X	X	X	X	X	X							
On Trk	Define Required Interfaces						X	X	X	X	X	X	X	X	X	X	X	X							
Testing																									
On Trk	Hardware/Related Peripherals							X	X	X	X	X	X	X	X	X	X	X	X	X					
On Trk	Server/Network					X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
On Trk	QPS Remote Installation									X	X	X	X	X	X	X	X	X	X	X	X	X			
On Trk	Menu Definition									X	X	X	X	X	X	X	X	X	X	X	X	X			
Nt Strtd	ePOS Food Ordering Website										X	X	X	X	X	X	X	X	X	X	X	X			
On Trk	Custom Reports/Discount Function									X	X	X	X	X	X	X	X	X	X	X	X	X			
Implement																									
On Trk	Define Implementation Calendar/Rollout Plan						X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X			
On Trk	Determine Training Requirements							X	X	X	X	X	X	X	X	X	X	X	X	X	X				
Nt Strtd	Implementation																	X	X				X	X	X
Nt Strtd	Communicate to Campus																X	X					X	X	★

NORIS to SunGard Migration

Project Status: **GREEN**

Monthly Summary – June 5, 2017

Staff and dispatcher training needs were determined and the training sessions scheduled throughout June. Good progress was made on a historic data solution, but the final decision has not been made. Once determined, a plan for migrating this data will need to be set. Final work is being completed on the network set up in preparation for the migration to using the new product.

Past Month's Key Accomplishments

- Complete network/security configuration design
- Initiate discuss with NORIS and Superior regarding import of historical data
- May 15th vendor call to confirm timeline

Upcoming Milestones

- Final determination of historical data solution
- Termination of NORIS relationship
- Staff and dispatcher training
- Completion of implementation project

Project Milestones

Status	Week Beginning (Sunday Date)	Apr-2	Apr-9	Apr-16	Apr-23	Apr-30	May-7	May-14	May-21	May-28	Jun-4	Jun-11	Jun-18	Jun-25	Jul-2
	Week Number	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Initialize															
Cmplt	Project Planning	X	X	X											
Cmplt	Project Kick-Off				X										
Analyze, Design, & Development															
Cmplt	Review Migration Requirements				X	X	X	X	X	X					
Cmplt	Identify Network Design/Hardware	X	X	X											
Cmplt	Identify Training Installation Requirements				X	X	X						X		
Cmplt	Identify Migration Steps						X	X	X						
On Trk	Identify Historical Records Maintenance				X	X	X	X	X	X					
Training															
On Trk	SunGard Product Training											X	X		
On Trk	LEADS Product Training											X	X		
On Trk	Patrol Product Training											X	X		
Implement															
On Trk	Implement Network Design								X	X	X				
On Trk	SunGard Production Setup											X	X	X	
On Trk	LEADS Production Setup											X	X	X	★

Select Secure Email Solution

Project Status: **GREEN**

Monthly Summary – June 5, 2017

Human Resources has a need to send sensitive data to (benefit) vendors in a secure, encrypted and timely manner. BGSU currently does not have a secure and reliable means to send this information. Products like Mimecast, ProofPoint, Cisco IronPort provide these services. The purpose of this project is to select a vendor, implement the solution for HR and create documentation so that others may use the service in the future.

Past Month's Key Accomplishments

- Andy Gross has completed the product's configuration, working with the vendor, Cisco. The CRES portion has been configured and the ESA portion is in progress.
- The CRES Recipient Guide is a good resource for developing BGSU documentation.

Upcoming Milestones

- Working with HR to do set up for an individual license. We will document for others to use in the future.
- Communicate the availability of the service to areas on campus who may need to send secure emails.

Project Milestones

Status	Week Beginning (Sunday Date)	Jan-15	Jan-22	Jan-29	Feb-5	Feb-12	Feb-19	Feb-26	Mar-5	Mar-12	Mar-19	Mar-26	Apr-2	Apr-9	Apr-16	Apr-23	Apr-30	May-7	May-14	May-21	May-28	Jun-4	Jun-11	Jun-18	Jun-25	Jul-2	Jul-9	Jul-16	Jul-23	Jul-30
		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29
Initialize																														
Cmplt	Project Planning	X	X																											
Cmplt	Project Kick-Off		X																											
Determine Scope																														
Cmplt	Determine Size of the Project		X	X																										
Cmplt	Develop Scope Document			X																										
Determine Suitable Product(s)																														
Cmplt	Consider Products Available/Review Demos	X	X																											
Cmplt	Provide Information for Quotes		X	X																										
Cmplt	Choose Product				X																									
Secure Product																														
Cmplt	Secure Agreement and Funding					X	X																							
Cmplt	Receive Product Licenses							X																						
Install and Develop Training Documentation																														
Cmplt	Configure Product (Infrastructure team)													X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	
On Trk	Install Software (client license)																										X	X	X	X
Nt Strtd	Develop Training Material																											X	X	★

ARTSC Test Scores from Perpetual Works

Project Status: **GREEN**

Monthly Summary – June 5, 2017

The College of Arts and Sciences requested an automated interface to load foreign language placement test scores from Perpetual Works CAPE (Computer Aided Placement Exam) into PeopleSoft CSS. Currently, the College of Arts and Sciences is placing students into college level foreign language classes based on the number of years of foreign language taken in high school. Starting with the Spring 2018, the College of Arts and Sciences is changing their foreign language course prerequisites based on placement test scores from Perpetual Works. On May 18, we met with Marcus Sherrell to gather functional requirements for this project. Marcus originally requested a due date of 08/01/2017 but is flexible to delay implementation until 09/17/2017 at the latest since Spring 2018 Registration begins October 2017.

Past Month's Key Accomplishments

- Met with Marcus Sherrell to gather Functional Requirements - 05/18

Upcoming Milestones

- Create Project Charter, Project Plan and Project Team
- Create Functional Specifications
- Setup New Test Score Types for 6 different foreign languages
- Create Technical Program Specifications
- Perform Development / Unit Testing in CSSDEV
- Perform User Acceptance Testing in CSSQNA and CSSPPD
- Implement in Production CSS - 09/17/2017

Project Time Line will be determined next month.

Duo for Email Opt-in

Project Status: **GREEN**

Monthly Summary – June 5, 2017

Over the past month the team has had numerous meetings to discuss the requirements and design for the Opt-in for Email webpage. The team introduced a slider type design that will allow a user to either not opt-in, opt-in with low, med, and high security benefits, and provide detail on what each option would provide the user. While we support various email clients today, we must look to the future evaluating risk and security best practice, and start to influence our user behavior and technology choices. This will entail decommissioning old email protocols in the near future. This next month, we'll be testing our Duo for Email opt-in webpage along with our various mobile and desktop clients.

Past Month's Key Accomplishments

- Completed Scope document
- Created test scripts and tracking
- Completed Duo for Email website landing page design requirements and handed off to development team

Upcoming Milestones

- Review recent scope change and integrate into website design
- Complete development of landing page / test
- Demo Duo for Email landing page
- Complete communication plan
- Draft communications

Project Milestones

Status	Week Beginning (Sunday Date)	Apr-23	Apr-30	May-7	May-14	May-21	May-28	Jun-4	Jun-11	Jun-18	Jun-25	Jul-2	Jul-9	Jul-16	Jul-23	Jul-30	Aug-6	Aug-13	
	Week Number	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	
Initialize																			
Cmplt	Project Planning	X	X																
Cmplt	Project Kick-Off		X																
Analyze, Design, & Development																			
Cmplt	Perform Project Analysis		X	X															
Cmplt	Develop Scope Document			X	X														
Cmplt	Create Project Design/Specifications Requirements			X	X	X													
On Trk	Perform Development						X	X	X	X									
Test																			
Cmplt	Create Test Schedule/Cycles			X	X	X													
On Hld	Create Test Scripts					X	X	X											
On Trk	Perform Testing								X	X	X	X	X						
On Trk	Perform Issue Resolution & Tracking										X	X	X	X					
Implement																			
Nt Strtd	Create Go-Live Plan												X	X					
Nt Strtd	Perform Communications to campus												X	X	X	X	X		
Nt Strtd	Implement Go-Live Plan																	X	
Nt Strtd	Update Knowledgebase																X	★	

Data Center Migration Project

Project Status: **GREEN**

Monthly Summary – June 5, 2017

The Data Center Migration project will consist of relocating the primary data center services from the existing data center located in Hayes Hall to the Buckeye Telesystems data center located in Toledo, Ohio. This project was started in July, 2015 and has a targeted end date of December 31, 2017. There are 10 different work streams that fall under this project. Each work stream will be managed as a separate, but interconnected project, and have a project Lead and project team assigned. The Director of IT Security & Infrastructure will have responsibility for managing the overall budget for the Data Center Migration project and all of its sub projects.

Past Month's Key Accomplishments

ACI Project: 95% completion.
Data Center Interconnect Project: 100% completed.
Load Balancer/Content Switch Project: 95% completion.
Firewall Project: 95% completion.
New Servers Project: 100% completion.
Storage Project: 100% completion.
Physical Data Center Setup 100% completed
SPLUNK Project: 100% completed.
Application Migration: 30% completion.
Server Moves to Huntington: Activities on hold pending resolution to air conditioning and humidity issues at Huntington. 30% completion.

Overall: Most sub projects are now completed with the exception of a few small tasks. The majority of the uncompleted activities deal with training and documentation.

Upcoming Milestones

- Applications Team meetings continue to plan application moves for those systems that will not be upgraded or newly added in 2017.
- Greg Brown, Bridget Place and Robert Wise will help lead the projects to move the individual applications over to Buckeye.
- A schedule will be developed in the next 2 weeks to plan out the moves. Then meetings will be held with the end user departments and functional owners.
- Continue to move servers and cabinets out of Hayes.
- Continue to build out new servers at Buckeye.

Project Status: **GREEN**

Monthly Summary – June 5, 2017

Over the past month, business units (BU's) have been meeting internally to discuss their process changes. ITS sent questionnaires to the functional leads in each BU to help initiate and drive these discussions in order gather requirements and determine scope. While we expect some areas to have no impact from a winter session, most business units will be affected. Through the month of June, functional leads will be evaluating and simulating system changes in our modeling environment and providing feedback to ITS. ITS will capture feedback and determine the best approach to handle these changes. BU's will have until October 1st to request ITS resources for winter session changes.

Past Month's Key Accomplishments

- Send VOC questionnaires to business unit functional leads
- Provide Modelling Environment for BU functional leads
- Set final date for BU's to request ITS resources

Upcoming Milestones

- Modeling environment testing
- Initial findings review from Modeling Env. Testing
- High-level program planning and design strategy meeting

No schedule at this time