



Executive Sponsors Meeting Major Project Updates

01/08/2018

Agenda

- 25 Live Implementation*
- CSS 9.2 Year Round Pell Patch*
- Winter Session Program
- Winter Session Mods for GA Contracting
- Winter Session Mods for Student Records
- Winter Session Mods for Financial Aid
- Winter Session Mods for Student Financials
- Winter Session Mods for Faculty Contracting
- Replace and Enhance Student Scheduling Software
- DCM - Huntington Data Center Move
- BPR- Business Process Reviews
- BPR - Tuition Guarantee
- OGC OnBase Implementation
- Pharos upgrade
- Grad Contracting App Upgrade For Graduate Assistant T/L
- Student NonDegree Application Automation
- Ohio eTutoring Collaborative Interface and SSO
- Falcon Club Analysis and Improvements
- eCitation Software and Hardware Install
- Cisco CirQLive & Spark
- Fund balance interface FMS to One
- Library Cloud Migration
- Move Remaining Continuing Ed Contracts to OnBase
- Ally Implementation
- Graduate College Form Automation
- Design and Construction Workview Conversion
- Agilon ONE - Implement Prospects by Manager Module
- Provost Performance Metrics
- Maxient HCM Interface
- Slate Implementation - Undergraduate Admissions
- Cisco ACS to ISE migration
- NSC Interface Modifications
- Automate Agilon One Access
- Agilon One Report Library
- HBO Go SSO and Interface for Apogee
- HEI Interfaces and Modifications
- Career Center - HandShake
- Upgrade CBORD FSS
- Lenel Access Control - Analysis and Recommendations
- Implement Faculty 180 Phase 2
- Annual Donor Reports - Phase 2
- EvaluationKit University-Wide Course Evaluation
- Adobe Campaign Email Solutions
- RecTrac Upgrade 3.1.6

CSS 9.2 Year Round Pell Patch

Project Status: 

Monthly Summary – January 1, 2018

Beginning with the 2017-2018 Award Year, eligible students may receive up to 150% of their scheduled Federal Pell Grant award in a single year. The Pell award up to the first 100% is treated as the “Initial Pell”. The Pell award beyond the first 100% is treated as the “Additional Pell”. This critical patch provides additional functionality under the Aggregate Aid Limits that allows Student Financial Aid to set a limit of 150% for the Second Pell Percentage whenever the Aggregate Area is set to Pell Grant. This critical patch is needed by December 31, 2017 so that Student Financial Aid can correctly disburse Financial Aid for Spring Semester 2018.

Past Month’s Key Accomplishments

- Received Request from Student Financial Aid to install Pell Patch
- Downloaded Year Round Pell Patch 26492610 and Prereqs (from Oracle Support Site)
- Installed Year Round Pell Patch and Prereqs into CSS92DMO
- Ran Compare Reports and identified NO BGSU Customization Rework
- Performed User Acceptance Testing in CSS92QNA and CSS92PPD
- Installed Year Round Pell Patch in Production CSS 9.2 – 12/31/2017

Upcoming Milestones

- None

Project Milestones

Status	Week Beginning (Sunday Date)	Mar-5	Dec-3	Dec-10	Dec-17	Dec-24	Dec-31
	Week Number	1	40	41	42	43	44
Initialize							
Cmplt	Project Planning		X	X			
Cmplt	Project Kick-Off		X				
Analyze, Design, & Development							
Cmplt	Perform Project Analysis		X				
Cmplt	Create Project Design/Specifications Requirements		X	X			
Test							
Cmplt	Create Test Schedule/Cycles			X			
Cmplt	Create Test Scripts			X			
Cmplt	Perform User Testing			X	X	X	
Cmplt	Perform Issue Resolution & Tracking			X	X	X	
Implement							
Cmplt	Create Go-Live Plan			X			
Cmplt	Implement Go-Live Plan			X			
Cmplt	Update Knowledgebase						★

Winter Session Program

Project Status:

GREEN

Monthly Summary – January 1, 2018

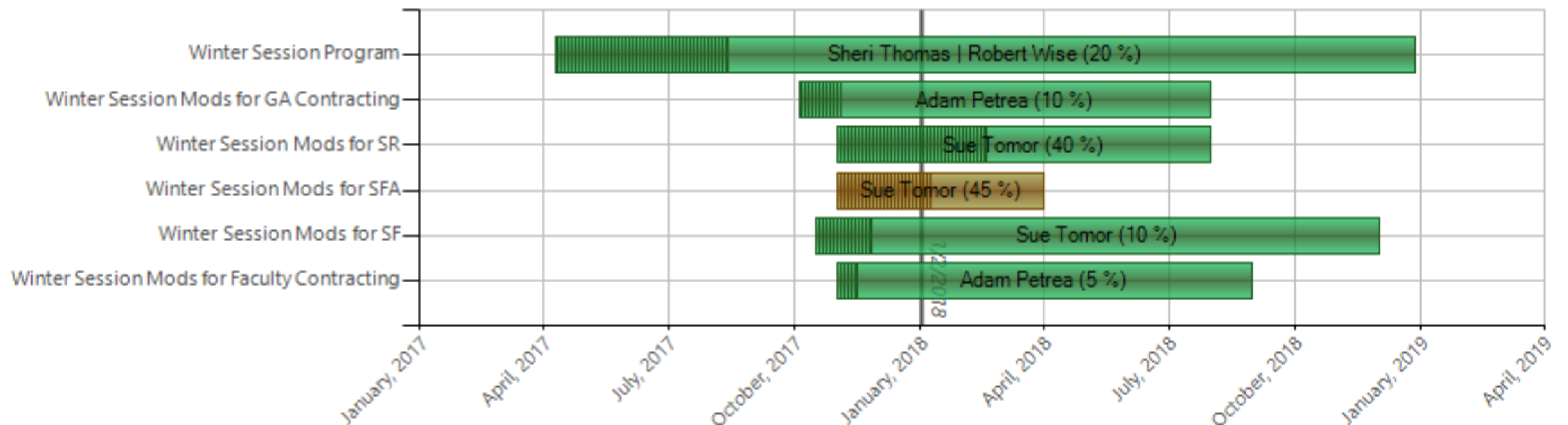
ITS has asked the Business Unit leads (BU's) to determine what system changes they will require to implement Winter Session in the academic calendar. The Winter Session Program has been created to track the 5 projects submitted so far from the BU's. All projects have initiated and are at various stages. We have one project in yellow status due to resource constrains pertaining to production support issues that put us a week behind. Issues have been resolved and our developer is now available. A new 9.2 modeling environment will be available early January for testing purposes.

Past Month's Key Accomplishments

- All projects have been initiated and are underway
- Held kickoff meeting for Winter Session Mods for Student Financials (SF)
- Project Charters have been approved and signed for all sub projects

Upcoming Milestones

- ITS to create a new CSS 9.2 modeling environment to be available January 2nd
- PM's will complete requirements gathering and review resource and timelines with program managers to make sure we don't have contention or overlapping initiatives.
- Finalize project plans



Winter Session Mods for Student Financials

Project Status: **GREEN**

Monthly Summary – January 1, 2018

Beginning in January 2019, BGSU is adding an optional Winter Session within Spring Semester 2019 to provide additional and flexible academic opportunities for students to study abroad, conduct research, or take an additional class. The Bursar’s Office has requested modifications to their Equation Engine processes to correctly perform Student Billing for Winter Session and Spring Semester 2019 and avoid excess credit fees where appropriate. During the past month, we have scheduled an initial meeting with the Bursar’s Office for 1/4/2018 at 9am to identify project scope and define a high level timeline for this project.

Past Month’s Key Accomplishments

Upcoming Milestones

- Project Charter - 1/15/2018
- Project Plan – 1/30/2018
- Functional Specification – 02/15/2018
- Development / Unit Testing – TBA
- User Testing - TBA
- Implementation – TBA

Project Schedule has not been determined yet.

Data Center Migration Project

Project Status: **GREEN**

Monthly Summary – January 1, 2018

The Data Center Migration project will consist of relocating the primary data center services from the existing data center located in Hayes Hall to the Buckeye Telesystems data center located in Toledo, Ohio. This project was started in July, 2015 and has a targeted end date of June 30, 2018. There are 10 different work streams that fall under this project. Each work stream will be managed as a separate, but interconnected project, and have a project Lead and project team assigned. The Director of IT Security & Infrastructure will have responsibility for managing the overall budget for the Data Center Migration project and all of its sub projects.

Past Month's Key Accomplishments

ACI Project: 100% completion.
Data Center Interconnect Project: 100% completed.
Load Balancer/Content Switch Project: 100% completed.
Firewall Project: 100% completion.
New Servers Project: 100% completion.
Storage Project: 100% completion.
Physical Data Center Setup 100% completed
SPLUNK Project: 100% completed.
Application Migration: 35% completion.
Server Moves to Huntington: Activities on hold pending resolution to air conditioning and humidity issues at Huntington. 30% completion.

Overall: All sub projects are now completed with the exception of the server moves to Huntington (hold) and the application moves to Buckeye.

Upcoming Milestones

- Continued work on other applications that are in UAT.
- Continue Applications Managers meetings.
- Continue planning on other migrations for 2018 and ensuring this project remains a priority and resources can be scheduled to perform the migrations and testing required.

Cisco CirQLive & Spark

Project Status: **YELLOW**

Monthly Summary – January 1, 2018

The project is currently behind schedule as we continue to work on SSO integration. We have been working with both CirQLive and Webex support to resolve the root issues for the last few weeks. We have made progress but have not completely resolved the issue. We will be able to start the CirQLive integration into Canvas as soon as the SSO integration has been completed.

Past Month's Key Accomplishments

- Our team has been working with CirQLive and Webex to resolve issues with the SSO integration. Over the last few weeks we have made progress, but have not resolved the issues yet.

Upcoming Milestones

- Complete SSO integration
- Complete CirQLive integration into Canvas
- Finish project timeline

Project Schedule has not been determined yet.

Agilon ONE – Prospects by Manager

Project Status: **GREEN**

Monthly Summary – January 1, 2018

The Alumni and Development Office has requested modifications to the Agilon ONE System to ensure that Agilon ONE reports are accurate, trustworthy and meets the needs of the Advancement Office as well as a multitude of other offices. We need to ensure that the “Prospects by Manager” report accurately displays the Total Counts of Individuals and/or Households assigned to each Director of Development (DoD) and that all former gift officers are removed from this report. During the past month, we met with the Alumni and Development Office to collect business requirements. As a proof of concept, we disabled the custom “Sync” process in the DEV test environment (which copies current prospect assignments from the Relationship module to Prospect by Manager module and removed any updates that were made directly to the Prospects by Manager module.) Alumni and Development have already been trained on the “Prospects by Manager” module so we asked them to perform some initial user testing of the delivered Agilon ONE 4.4.11 “Prospects by Manager” module. User Testing has shown favorable results using the delivered functionality and meets their needs. We’re planning to include some additional End User Training on Agilon ONE “Prospects By Manager” module to ensure that our BGSU business processes are aligned with “Best Practices”.

Past Month’s Key Accomplishments

- Collected Functional Requirements – 12/13/2017
- Disabled the custom “Sync” process between Relationships and “Prospects by Manager” module in DEV - 12/19/2017
- Performed initial user testing of Prospects by Manager functionality in DEV (using delivered functionality only) - 12/21/2017

Upcoming Milestones

- Agilon ONE 4.4.11 User Training on “Prospects by Manager”
- Development for customizations
- User Acceptance Testing
- Implementation in Production Agilon ONE – 3/1/2018

Project Schedule has not been determined yet.

Cisco ACE to ISE Migration

Project Status:

GREEN

Monthly Summary – January 1, 2018

BGSU’s current wireless authentication and network management solution is nearing end-of-life and will need to be migrated to Cisco’s new solution, ISE. The functionality of authentication will remain the same for users, as the systems are used to authenticate wireless access and handles firewall and network authentication. As part of the wireless authentication update, this request includes the implementation of eduroam, a global, higher education credential authentication system for wireless access, allowing partner Universities to use their institution’s credential to log into BGSU’s wireless internet. Project kick-off is scheduled for this month and the team, scope, and project plan will be defined.

Past Month’s Key Accomplishments

- Project assigned to a PM
- SharePoint project site created
- Draft project charter and scope

Upcoming Milestones

- Schedule discovery session with project sponsor
- Facilitate kick-off meeting
- Gather requirements, identify project team, resource planning

Project Schedule has not been determined yet.

NSC Interface Modifications

Project Status: **GREEN**

Monthly Summary – January 1, 2018

Registration and Records requested several changes to the National Student Clearinghouse (NSC) Interface to maintain compliance with Federal Financial Aid Reporting. They requested changes to resolve data issues with Enrollment Status, Graduate Information, Foreign Addresses, and Program Data. In order to maintain more than 90% compliance as an institution, Registration and Record is making manual updates to the current NSC Interface to resolve these data issues. We need to modify the NSC Interface to accurately report financial aid data to National Student Loan Data System (NSLDS) and avoid manual corrections to the interface file. During the past month, we created a rough draft of the Project Charter including a high level Project Timeline. We are scheduled to meet with the project sponsors on Thursday 1/4/2018 to obtain signoff on the Project Charter. This project is currently targeted for implementation on April 15, 2018. However, Registration and Records has indicated that the HEI Interfaces and Modifications should take priority over this project and could cause a delay in implementation if there are any resource constraints.

Past Month's Key Accomplishments

- Approved Project Evaluation Request – 12/11/2017
- Assigned Project Manager - Sue Tomor – 12/12/2017
- Drafted Project Charter and High Level Timeline - 12/19/2017

Upcoming Milestones

- Functional Specifications
- Development and Unit Testing
- User Acceptance Testing
- Implementation in Production CSS – 04/15/2018

Project Schedule has not been determined yet.

HEI Interfaces and Modifications

Project Status: **GREEN**

Monthly Summary – January 1, 2018

The Higher Education Information (HEI) System is a comprehensive relational database that includes student enrollment, course, financial aid, personnel, facilities, and financial data which is submitted by Ohio’s colleges and universities. This data is used for a variety of purposes that include: reporting on higher education outcomes, funding formula, financial aid program support, policy analysis, and strategic planning. As of Fall Semester 2017, the Ohio Department of Higher Education released new File Layouts for several HEI Interfaces and BGSU needs to modify the following files: 1) AP – Academic Program, 2) AC – Alternative Credit, 3) CN – Course Enrollment, 4) CI – Course Inventory, 5) DC – Degrees / Certificates Earned, 6) SE – Student Entrance, 7) SN – Student Enrollment and 8) ST – Course Sections Taught. In addition we also need to modify the corresponding point in time extracts (HEI DEMO and HEI CRSE) that are used when building the 8 interface files. We are planning to implement this project in multiple phases and need to include additional time for user testing in each phase since these files are so inter-related.

Past Month’s Key Accomplishments

- Project Request approved by ESC / SIC – 12/11/2017
- Project Manager Assigned – Sue Tomor – 12/12/2017
- Received initial functional requirements (several design issues related to new reporting fields that currently do not exist in PeopleSoft CSS)

Upcoming Milestones

- Development and Unit Testing
- User Acceptance Testing
- Implementation in Production CSS – 05/6/2018 (Firm Date)

Project Schedule has not been determined yet.

Upgrade CBORD FSS

Project Status: **GREEN**

Monthly Summary – January 1, 2018

This is a project to upgrade the CBORD Food Service Suite software. This third-party application is used for inventory control, food ordering and accessing a web site for menu ingredients, as well as interfacing with the Chartwells and Sequoia systems. The project will address these items of concern: how to handle desktop upgrades, what is the latest architecture of CBORD and what is best for BGSU, develop a CBORD test site, integration of sales data from Sequoia, making sure any food vendors' interfaces still work with the upgrade. The upgrade is to be completed by May, 2018.

Past Month's Key Accomplishments

- Formulate the project team and discuss the project timeline
- Schedule the project kickoff meeting
- Review the project tasks for the upgrade/interface revisions

Upcoming Milestones

- Begin the development of test/production application environments
- Begin the development of test scripts for all system touchpoints
- Discuss the system architecture with the server and security teams

Project Milestones

Status	Week Beginning (Sunday Date)	Oct-15	Oct-22	Oct-29	Nov-5	Nov-12	Nov-19	Nov-26	Dec-3	Dec-10	Dec-17	Dec-24	Dec-31	Jan-7	Jan-14	Jan-21	Jan-28	Feb-4	Feb-11	Feb-18	Feb-25	Mar-4	Mar-11	Mar-18	Mar-25	Apr-1	Apr-8	Apr-15	Apr-22	Apr-29	May-6	May-13	May-20		
	Week Number	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32		
	Initialize																																		
On Trk	Project Planning								X	X	X	X	X	X	X																				
Nt Strtd	Project Kick-Off													X																					
	Analyze, Design, & Development																																		
On Trk	Build Test Environment																																		
On Trk	Determine Interface Revisions									X	X	X	X	X	X	X	X																		
On Trk	Configure Test Environment									X	X	X	X	X	X	X	X																		
On Trk	Build Production Environment									X	X	X	X	X	X	X	X	X	X	X	X	X	X												
Nt Strtd	Configure Production Environment																								X	X	X	X	X	X	X	X	X	X	
	Test																																		
Nt Strtd	Create Testing Scripts													X	X	X	X	X	X	X	X														
Nt Strtd	Configure Application on Dining Desktops														X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	
Nt Strtd	Interface Testing: Chartwells/Sequoia to CBORD														X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	
Nt Strtd	Perform Issue Resolution & Tracking																	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	
	Implement																																		
Nt Strtd	Create Go-Live Plan																														X	X	X	X	
Nt Strtd	Perform Communications to campus																																	X	
Nt Strtd	Conduct Training																															X	X		
Nt Strtd	Implement Go-Live Plan																																X	★	

Lenel Access Control

Project Status: **GREEN**

Monthly Summary – January 1, 2018

BGSU’s current Door Access Standard for Academic Buildings and Non-Residential Buildings has been in place with modifications since 1991. This project will entail a thorough analysis and review of BGSU’s current use of building access control systems, with the goal of centralizing the administration within Campus Operations for academic/administrative access and Student Affairs for student-related access. The results of this will be recommendations on how to consolidate systems using Lenel as the single source of building access, as well as review RFID access options utilizing the BG1 card.

Past Month’s Key Accomplishments

- Planning: Project charter draft under review

Upcoming Milestones

- TBD

Project Schedule has not been determined yet.

Annual Donor Reports - Phase 2

Project Status: **GREEN**

Monthly Summary – January 1, 2018

Due to the Foundation financial system conversion from Agresso to FMS, the Annual Donor Report had to be developed in WRL for FY2017. The report was developed but not all components of the revised report could be implemented for the FY2017 reports. These enhancements will improve the look and feel of the annual donor reports along with providing greater accessibility for the end users.

Past Month's Key Accomplishments	Upcoming Milestones
<ul style="list-style-type: none">• Project Kickoff	<ul style="list-style-type: none">• Development started

Project Schedule has not been determined yet.

Adobe Campaign Email Solution

Project Status:

ON HOLD

Monthly Summary – January 1, 2018

The project involves implementing a new email campaign utility for BGSU called Adobe Campaign (AC). AC is a hosted application that is highly configurable. It will replace the home-grown email utility that Marketing and Communications has used for years to send bulk emails. We recently worked with Adobe leadership to assign a new technical lead to get this project back on track. Due to the delays with Adobe leadership and their remediation plan, we have decided to put this project on hold. ITS leaders are evaluating a new vendor to pick up and complete the implementation. Procurement is reviewing the new proposal.

Past Month's Key Accomplishments

- On hold

Upcoming Milestones

- On hold

RecTrac Upgrade

Project Status:

ON HOLD

Monthly Summary – January 1, 2018

RecTrac software runs all aspects of Recreation and Wellness’s business operations including access control, point of sale, membership and program registration, financial reconciling, and report generation. The current version of RecTrac is outdated and the vender Vermont Systems will not be developing functionality for the version BGSU is currently running. We facilitated a project kick-off and were drafting project charter and scope when the project was put on-hold to review RecTrac’s cloud solution. ITS leaders will be working with the business to re-evaluate the business case.

Past Month’s Key Accomplishments

- On hold

Upcoming Milestones

- On hold