

Executive Sponsors Meeting Major Project Updates

04/10/2017

Agenda

- » Aetna Student Health Social Security File Layout *
- » Implementation of Side Walk *
- » Modifications to Contract Pay Status *
- » PeopleSoft CSS 9.0 Bundle 44 *
- » Graduate Assistant Time & Labor Changes *
- » Automate FRD Matriculation *
- » Report Library, and ODS Audit For Agilon One *
- » RFP for Electronic Transcript Vendor
- » OnBase 16 Upgrade
- » Replace and Enhance Student Scheduling Software
- » WBGU-TV & Agilon One Donor Data Workflow
- » FMS 9.2 Upgrade
- » Career Center Software RFQ
- » Implement Avalon Multimedia System
- » Create Electronic Form for Meal Plan Change with Signature
- » Upgrade to MaxGalaxy from MaxEnterprise
- » Agilon One Upgrade
- » Implement Sequoia QuadPoint POS for BGSU Dining
- » Implement Student Dynamic Billing
- » Phonathon vendor upgrade
- » NORIS to SunGard Migration
- » G Suite for Education
- » HCM 9.2 Get Current and People Tools Upgrade
- » Secure Email needed
- » GSW Online Placement App Update
- » 25 Live Implementation
- » Student Refunding for Credit Card Payments
- » Email Utility
- » New WRL Report for Foundation
- » Donor Wall Technology RFP
- » Update StarRez (move from version 9.6 to 10.1)
- » Provost Performance Metrics
- » CSS V9.2 Upgrade - not this month
- » Grad Contracting App Upgrade For Graduate Assistant T/L
- » Pharos Upgrade
- » Musical Arts Ticketing System



Project Status:



Monthly Summary – April 3, 2017

ITS has implemented Sidewalk Hero in lieu of the previous MBS/Verba configurations for textbook adoption. A new interface with PeopleSoft CSS was constructed to send the necessary data to Sidewalk. Links have been updated to point to the new vendor for Fall Semester. Previous links to the old system will be removed after they are no longer used for Spring/Summer. Falcon Outfitters has completed all communication, training, and coordination with faculty and student groups, with the vendor conducting training onsite for the new product.

Past Month's Key Accomplishments

- Testing: QNA and PPD testing complete.
- Go-Live: System is in production.

Upcoming Milestones

- Project Closed

Project Milestones

Status	Week Beginning (Sunday Date)	Feb-12	Feb-19	Feb-26	Mar-5	Mar-12
	Week Number	1	2	3	4	5
Initialization and Design						
Cmplt	Product and Technical Research	X				
Cmplt	Define and Collect Requirements	x				
Cmplt	Project Kickoff	x				
Cmplt	Project Planning	x				
Development and Testing						
Cmplt	Install and Configure DEV Virtual Environment		x			
Cmplt	ITS Unit Testing in DEV		x			
Cmplt	Build and Configure TEST Environment			x		
Cmplt	User acceptance testing in QNA			x		
Cmplt	User Acceptance Testing in PPD				x	
Implementation						
Cmplt	Verify Spring Semester Functionality for Variations			x		
Cmplt	Build and Configure PROD Environment				x	
Cmplt	PROD Environment Validation				x	
Cmplt	PROD Hand-off and Go-Live					★

WBGU-TV & Agilon One Donor Data Workflow

Project Status: **GREEN**

Monthly Summary – April 3, 2017

The team (Controller's Office, UA, WBGU-TV and ITS) have identified a potential new direction. We have successfully developed and tested a proof of concept method to ensure gifts and pledges are being recorded properly. Once approved, we will reach out to ACD Direct and Agilon to make the development changes. The new production migration date is 5/25/17.

Past Month's Key Accomplishments

- Discussions on a new direction have been positive
- Developed a proof of concept method that has initially proven successful. Will need approval from the team.

Upcoming Milestones

- Controller's Office to determine how to record pledge and pledge premiums in FMS
- Get approval from team on proof of concept
- Once approved, submit development specifications to ACD Direct and Agilon

Project Milestones

Status	Week Beginning (Sunday Date)	Oct-23	Oct-30	Nov-6	Nov-13	Nov-20	Nov-27	Dec-4	Dec-11	Dec-18	Dec-25	Jan-1	Jan-8	Jan-15	Jan-22	Jan-29	Feb-5	Feb-12	Feb-19	Feb-26	Mar-5	Mar-12	Mar-19	Mar-26	Apr-2	Apr-9	Apr-16	Apr-23	Apr-30	May-7	May-14	May-21	May-28	
		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	
Initialize																																		
Cmplt	Project Planning/Charter	X	X	X																														
Cmplt	Project Kick-Off			X																														
Analyze, Design, & Development																																		
Cmplt	Develop functional requirements			X	X	X	X																											
On Trk	Tech Specs for Data Flows from ACD Direct to Agilon							X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	
On Trk	Tech Specs for Data Flows from Agilon to Allegiance							X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	
Nt Strtd	Develop both interfaces																					X	X	X	X	X	X	X	X	X	X	X	X	
Nt Strtd	Evaluate need for duplicate record workflow remediation																					X	X	X	X	X	X	X	X	X	X	X	X	
Test																																		
Nt Strtd	Testing Round 1																								X	X	X	X	X	X	X	X	X	
Nt Strtd	Defect Resolution																								X	X	X	X	X	X	X	X	X	
Nt Strtd	Testing Round 2 (if needed)																											X	X	X	X	X	X	
Implement																																		
Nt Strtd	Production Migration																																	
Nt Strtd	Go-Live																																	



Implement POS for Dining Services

Project Status: **GREEN**

Monthly Summary – April 3, 2017

Dining has determined that Sequoia's QuadPoint is best suited to fulfill their operational needs in a POS system. QuadPoint's only customers are college campuses giving them a better understanding of Dining's business processes, support and reporting needs. QuadPoint must be configured, tested and implemented with a go-live date of 7/1/2017.

Past Month's Key Accomplishments

- SOW document delivered and signed
- SLA document delivered and approved
- Multi-Year annual cost document delivered and approved
- Cloud Application Checklist document approved

Upcoming Milestones

- Perform project planning and organization
- Obtain project charter approval
- Merge vendor's project plan with BGSU project methodology
- Schedule project kickoff

Project Milestones

Status	Week Beginning (Sunday Date)	Mar-12	Mar-19	Mar-26	Apr-2	Apr-9	Apr-16	Apr-23	Apr-30	May-7	May-14	May-21	May-28	Jun-4	Jun-11	Jun-18	Jun-25	Jul-2	Jul-9
	Week Number	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18
Initialize																			
On Trk	Project Planning	X	X	X	X	X													
On Trk	Product Analysis		X	X	X	X	X	X											
Nt Strtd	Project Kick-Off					X													
Analyze																			
On Trk	Project Team/Project Management Tracking		X	X	X	X	X	X	X	X	X	X	X	X	X	X			
On Trk	Schedule On-Campus Configuration		X	X	X	X	X	X	X	X									
Nt Strtd	Define and agree on success criteria						X	X											
Nt Strtd	Finalize Technical/Functional Requirements						X	X	X	X	X	X	X	X	X	X	X	X	X
Nt Strtd	Define Required Interfaces						X	X	X	X		X	X	X	X	X	X	X	
Testing																			
Nt Strtd	Formalize Contract/Prices							X	X	X	X		X	X	X	X	X	X	X
Nt Strtd	Legal Services Review					X	X	X	X	X	X	X	X	X	X	X	X	X	X
Nt Strtd	Execute Contract									X	X			X	X	X	X	X	X
Implement																			
Nt Strtd	Define Implementation Calendar/Project Plan						X	X	X	X	X	X	X	X	X	X	X	X	X
Nt Strtd	Determine Training Requirements							X	X	X	X	X	X	X	X	X	X	X	X
Nt Strtd	Register Testing/Configuration								X	X	X	X	X	X	X	X	X	X	X
Nt Strtd	Site Survey												X	X					
Nt Strtd	Communicate to Campus												X	X	X	X	X	X	★

Phonathon Upgrade

Project Status: **GREEN**

Monthly Summary – April 3, 2017

The Phonathon upgrade project has started. We are currently working with the vendor to complete a signed contract. The project remains on schedule.

Past Month's Key Accomplishments

- Completed BGSU cloud application checklist

Upcoming Milestones

- Establish a signed contract
- Establish timeline with vendor

Timeline created after signed contract

NORIS to SunGard Migration

Project Status: **GREEN**

Monthly Summary – April 3, 2017

The contract with SunGard was completed. A SunGard project manager was assigned at the end of the month. BGSU will soon meet with him to identify a project timeline. In the meantime the project team began the process of designing the network and security configuration. The project team is working with the Wood County Sheriff's Office and the county IT staff.

Past Month's Key Accomplishments

- Contract completed
- SunGard project manager assigned

Upcoming Milestones

- Complete project charter
- Complete network/security configuration design
- Establish project WBS with vendor

Project scope and timeline have not been determined.
Project completion has been requested for July 1, 2017.

Student Refunding for Credit Card Payments

Project Status: **GREEN**

Monthly Summary – April 3, 2017

The Office of the Bursar requested a new PeopleSoft CSS Interface to CashNet for Student Refunding for Credit Card Payments. This month we continued gathering functional requirements. CashNet has provided a file layout of the information needed to refund the overpayments back to student credit cards. We have identified an issue with our current design. Our delivered PeopleSoft CSS Refund process selects students eligible for a refund to credit card and posts the refunds to the student's account in CSS. Our new interface process selects the student with credit card refunds and builds an interface file. CashNet processes this interface file, refunds the overpayment to the appropriate student credit card, and also posts the refund to the student's account in CSS, creating a double entry. BGSU reached out to the CashNet listserv asking if other universities were using this same functionality. The Ohio State University responded back indicating that they are currently working on the same project. The Office of the Bursar scheduled a teleconference with OSU Functional Leads and IT staff on April 6th 2017 to discuss how they are developing this process.

Past Month's Key Accomplishments

- Received CashNet's File Layout for Refunding to Credit Cards
- Continued researching delivered PeopleSoft CSS functionality related to student refunding for credit card payments.
- Continued researching delivered CashNet Refund to Credit Card functionality.

Upcoming Milestones

- Meet with Ohio State University staff Apr 6, 2017 3pm .
- Create Project Charter / Project Timeline
- Identify Functional Requirements

Upcoming Milestones

- Go Live estimated to be Aug. 7th 2017

Project Timeline will be determined after the April 6 meeting.

Donor Wall Technology RFP

Project Status: **GREEN**

Monthly Summary – April 3, 2017

In coordination with the Capitol Campaign, BGSU is implementing a multimedia Donor display in the Bowen-Thompson Student Union that includes a physical wall space and a touchscreen interactive donor database. The project team is currently reviewing leveraging existing technology from our signage vendor, Four Winds, for the interactive donor database portion of this project. If existing technology is not able to offer the desired solution, a RFP process will be conducted to determine a vendor. In tandem, the team is reviewing vendor solutions for the physical wall display.

Past Month's Key Accomplishments

- Held Four Winds demonstration
- Received Four Winds SOW

Upcoming Milestones

- Review of Four Winds SOW
- Reference check
- Determine project direction (Four Winds or RFP)
- Begin Four Winds solution or RFP process
- Choose physical wall display vendor

Project Milestones

Status	Week Beginning (Sunday Date)	Mar-12	Mar-19	Mar-26	Apr-2	Apr-9	Apr-16	Apr-23	Apr-30	May-7	May-14	May-21	May-28	Jun-4	Jun-11	Jun-18	Jun-25	Jul-2	Jul-9	Jul-16	Jul-23	Jul-30	Aug-6	Aug-13	Aug-20	Aug-27	Sep-3	Sep-10
		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	15	16	17
Initialize																												
Cmplt	Project Planning	X	X																									
Cmplt	Project Kick-Off		X																									
Cmplt	Review existing solutions		X	X	X																							
Cmplt	Existing solution presentation		X																									
On Trk	Determine direction (Four Winds or RFP)				X	★																						
The following is accurate if the Four Winds solution is chosen																												
Nt Strtd	SOW contract negotiations					X	X																					
Nt Strtd	SOW approval							X	X																			
Nt Strtd	Vendor kick off review									X	X	X																
Nt Strtd	Information Gathering												X	X	X													
Nt Strtd	Technical Build															X	X	X	X									
Nt Strtd	Installation																			X	X	X						
Nt Strtd	Education / Training																						X	X	X			
Nt Strtd	Project closeout																									X	X	★

Project Status: **GREEN**

Monthly Summary – April 3, 2017

The Residence Life Department uses StarRez to handle Housing applications, bookings, payments, reporting and other options to ensure students obtain housing. Currently the department is on version 9.6. However, we need to move to version 10.1. This version is a web-based platform and fully supported by StarCare. The current version (9.6) is client based and StarCare is phasing out all support for this version.

Past Month's Key Accomplishments

Upcoming Milestones

- Hold kick off meeting 4/10/17
- Complete project timeline

To be created after kick off meeting on 4/10/17

CSS 9.2 Upgrade

Project Status: **GREEN**

Monthly Summary – April 3, 2017

The CSS 9.2 is a technical upgrade that will consist of an application upgrade from CSS version 9.0 to version 9.2, a PeopleTools upgrade to 8.55 or later, Oracle database upgrade to 12.c, and a move of the physical infrastructure to Buckeye TeleSystems. The project team will also update Student Financial Item Types and review updating the CashNet platform. All other business process improvements are outside the scope of this project and will be identified and evaluated as part of another project. The project kick-off is expected to happen later this month.

Past Month's Key Accomplishments

- Discussed project go live date with Project Sponsors and selected December 8-10,2017; identified Functional Leads for the project; Chris Cox will be the Business PM representing the Project Sponsors.
- Project Planning activities have started; technical team meeting scheduled; Kick-Off meeting scheduled.

Upcoming Milestones

- Finalize the project plan.
- Schedule Functional Lead meetings.
- Finalize the project timeline and testing cycles with Functional Leads.

- The project schedule and milestone are currently being developed.

Musical Arts Ticketing System

Project Status: **GREEN**

Monthly Summary – April 3, 2017

The College of Musical Arts box office contract with Choice ticketing system expires in July 2017. The box office is not satisfied with the current configuration of the Choice solution. BGSU will be running an RFP to review a university wide ticketing system solution to be implemented in 2019. To fill the box office need between these dates and the need for a better solution, BGSU ITS and Purchasing are assisting Musical Arts with either moving temporarily to Ticketmaster (BGSU existing contract) or cleaning up the configuration of the current Choice system and extending the contract.

Past Month's Key Accomplishments

- Demo/review of Ticketmaster and Choice ticketing system features and changes that will better meet BGSU requirements

Upcoming Milestones

- Final vendor selection
- Formalize, and extended contract
- Completion of project direction phase
- Begin implementation phase

Project Milestones

Status	Week Beginning (Sunday Date)	Feb-6	Feb-13	Feb-20	Feb-27	Mar-5	Mar-12	Mar-19	Mar-26	Apr-2	Apr-9	Apr-16	Apr-23	Apr-30	May-7	May-14	May-21	May-28	Jun-4	Jun-11	Jun-18	Jun-25	Jul-2	
		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	
Initialize																								
Cmplt	Project Planning	X	X	X	X																			
Cmplt	Requirement review with BGSU		X	X	X																			
Cmplt	Requirement review with vendors				X	X	X	X																
Cmplt	Vendor Presentations								X	X														
On Trk	Solution Selection									X														
On Trk	Contract revision									X	X													
Nt Strtd	Determine scope of solution										X	X	X	X										
Nt Strtd	Implementation of solution												X	X	X	X	X	X	X	X				
Nt Strtd	Documentation of solution																		X	X	X	X	★	