Forgotten BGSU Password Self-Service

Account holders who have forgotten their BGSU password and have previously established Security Questions and Answers for their account will be able to reset their password using the Forgotten Password Self-Service application. This self-service application is available 24 x 7 via a link on the MyBGSU login page.

Please Note: Any account holder who has not previously established Security Questions and Answers for their account will need to contact the Technology Support Center (TSC) to reset their password.

To use the Forgotten Password Self-Service application, select the “Forgotten Password” link available under Quick Links on the MyBGSU login page.

You will be asked to enter your username and BGSU ID#.

Select “Continue” after you have entered your username and ID. If you do not know your username, please contact the Technology Support Center.
You will be asked to answer two of the four Security Questions you established for this account. Be sure to answer the questions exactly as you did when selecting your Security Questions and Answers. Capitalization will be ignored.

If you are unable to answer your Security Questions correctly, please contact the Technology Support Center.

You will also need to enter a new password. Please be sure the password conforms to the criteria listed under Password Requirements.
Once you have completed this process you will see a Success! screen.

**Success!**

The BGSU password for plisk was successfully changed!

You are now asked to please log off and then log back in to your computer in order to synchronize your new password with authenticated services. Also, you will want to update your password as needed on any device (i.e., mobile devices, smartphones) where you may have stored your password.

You will receive an email message from the Technology Support Center (TSC) confirming your password has been changed. If you do not receive a confirmation email message, please contact the Technology Support Center.

You will now be able to log in using your new BGSU Password.

You will receive an email message from the Technology Support Center (TSC) confirming the change to your password. If you do not receive a confirmation email message, please contact the Technology Support Center.