Remote Wipe

Introduction

If you have previously connected your cell phone or mobile device to BGSU’s Exchange server and discover you have lost it, you can use the system to remotely start up a device wipe to make sure no one gets access to your information on it.

To start the process, you will need to log into your account. Via the web at mail.bgsu.edu

At the top of your screen, click the gear icon next to your name and select "Options."

From the menu along the left, select the phone option.

Account
Organize E-Mail
Settings
Phone
Block or Allow
You will need to select the phone you have setup. While the name might help, the column for “Last Sync Time” should show you which phone you are currently using.

To wipe the device, highlight it in the list and then press the “Wipe Device” button.

You will receive a warning. Select yes, if you are sure you want to remove all data from the phone.