

# Enroll in Two Step Authentication – Android Phone

## OVERVIEW

Passwords are increasingly easy to compromise. They can often be stolen, guessed, or hacked — you might not even know someone is accessing your account.

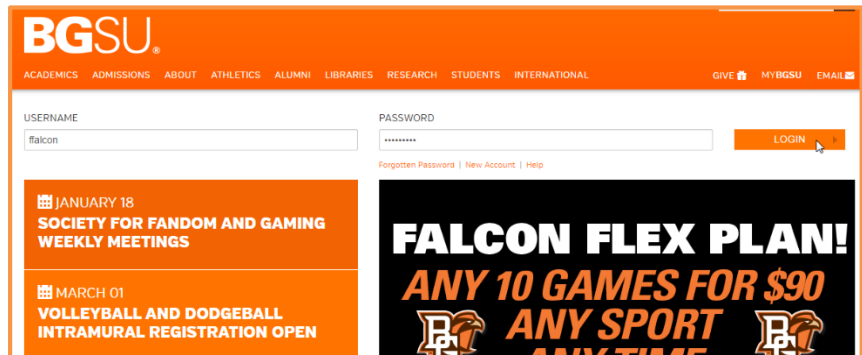
Two Step authentication adds a second layer of security, keeping your account secure even if your password is compromised. With Duo, you'll be alerted right away (on your phone) if someone is trying to log in as you.

This second step of authentication is separate and independent from your username and password — Duo never sees your password.

Duo prompts you to enroll when you log into a protected VPN, server, or web application.

**Supported Browsers:** Chrome, Firefox, Safari, Internet Explorer 8 or later, and Opera.

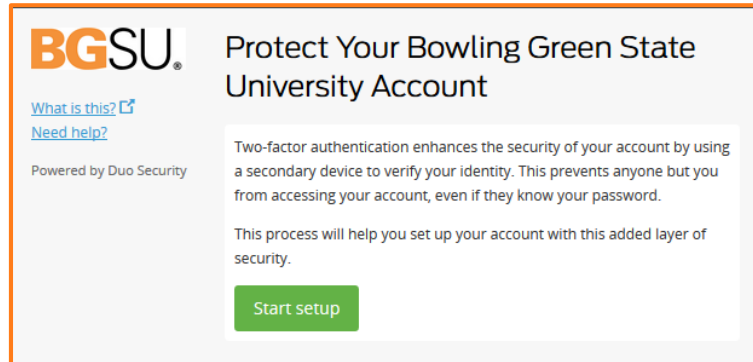
- The **MyBGSU portal** is now protected by Duo Two Step Authentication. Users will be required to authenticate using the Duo software every time they access the portal.
- If you have not previously enrolled in Duo, the first time you attempt to login to the **MyBGSU portal**, as of March 15, 2017, you will be prompted to set up your Two Step Authentication.



## Duo Two Step Authentication

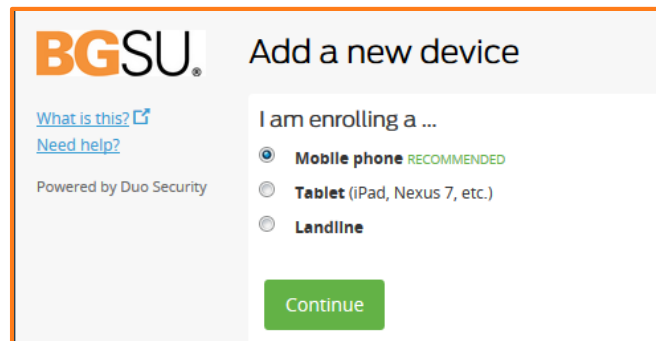
### 1. Welcome Screen

- Click on **Start setup** to begin enrolling your phone.



### 2. Choose your device

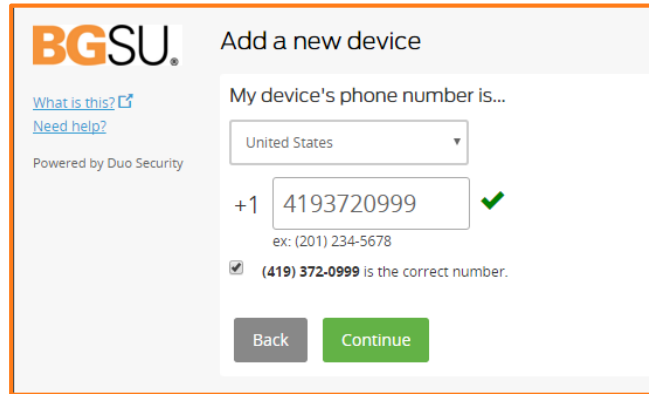
- Confirm you would like to add your mobile phone device on this screen.
- Click on **Continue**.



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## 3. Enter phone number

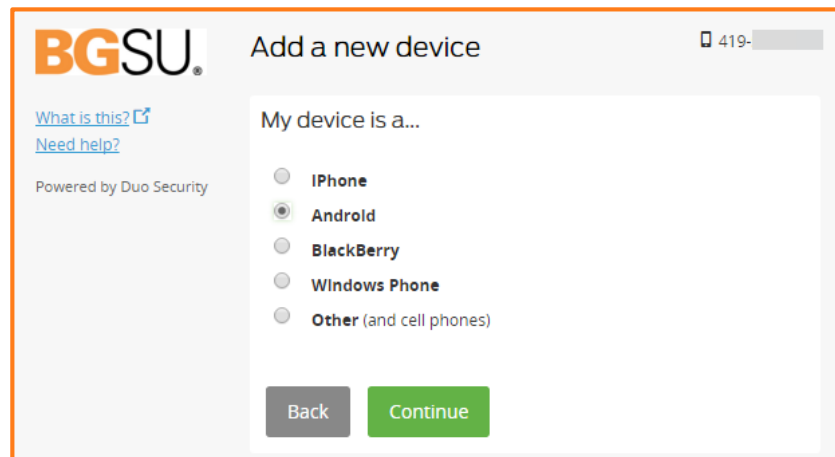
- Select your country
- Enter the number of your smartphone that you will have with you when logging in.
- Double-check that you entered the number correctly and **Check the box**
- Click on **Continue**



The screenshot shows the BGSU 'Add a new device' page. It features the BGSU logo, a 'Powered by Duo Security' notice, and links for 'What is this?' and 'Need help?'. The main form is titled 'My device's phone number is...'. It includes a dropdown menu for 'United States', a text input field containing '+1 4193720999' with a green checkmark, and a smaller example 'ex: (201) 234-5678'. A checkbox is checked with the text '(419) 372-0999 is the correct number.'. At the bottom are 'Back' and 'Continue' buttons.

## 4. Choose type of phone

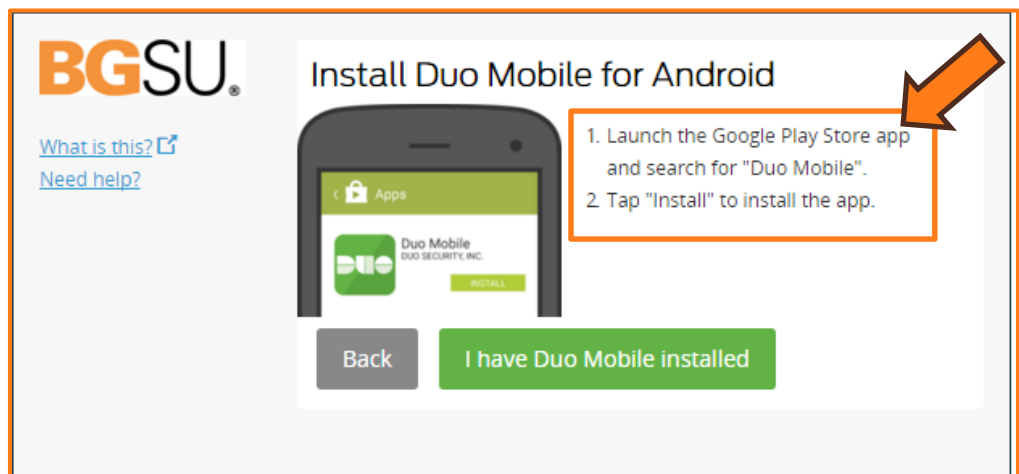
- Select **Android**
- Click on **Continue**



The screenshot shows the BGSU 'Add a new device' page. It features the BGSU logo, a 'Powered by Duo Security' notice, and links for 'What is this?' and 'Need help?'. The main form is titled 'My device is a...'. It includes radio button options for 'iPhone', 'Android' (which is selected), 'BlackBerry', 'Windows Phone', and 'Other (and cell phones)'. At the bottom are 'Back' and 'Continue' buttons.

## 5. Install Duo Mobile App

- Launch the Google Play Store App on your phone.
- **Search** for Duo Mobile
- Tap on **Install** to install the app
- On the computer, click on **I have Duo Mobile installed**



The screenshot shows the BGSU 'Install Duo Mobile for Android' page. It features the BGSU logo, a 'Powered by Duo Security' notice, and links for 'What is this?' and 'Need help?'. The main content shows a smartphone displaying the Duo Mobile app in the Google Play Store with an 'INSTALL' button. To the right, a text box with an orange arrow pointing to the 'INSTALL' button contains the instructions: '1. Launch the Google Play Store app and search for "Duo Mobile". 2. Tap "Install" to install the app.'. At the bottom are 'Back' and 'I have Duo Mobile installed' buttons.

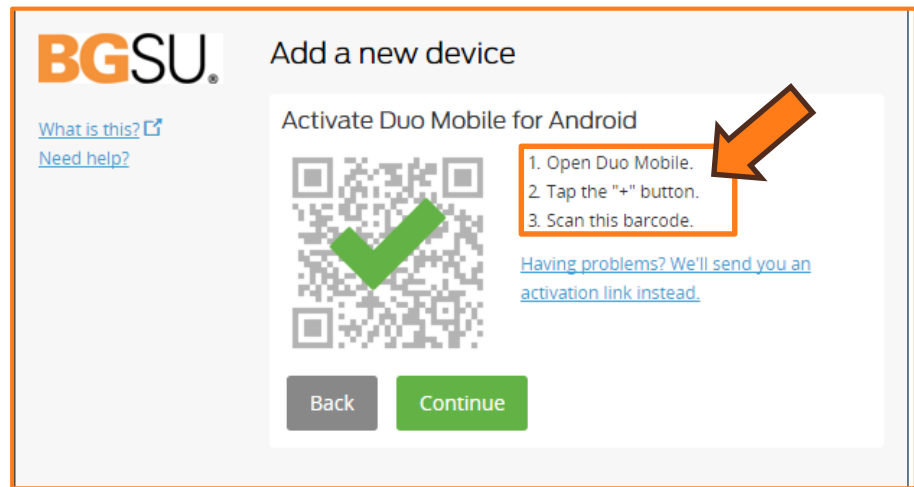
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## 6. Activate Duo Mobile

- Tap **Open** on your phone
- Tap to **Accept** License Agreement
- Tap on **Add Account**
- Allow Duo Mobile to take pictures and record video? **Allow**
- **Use your phone to scan the bar code on the computer screen.**

*If you are unable to scan the bar code, click on the link, "Having problems? ..." and then follow the directions given.*

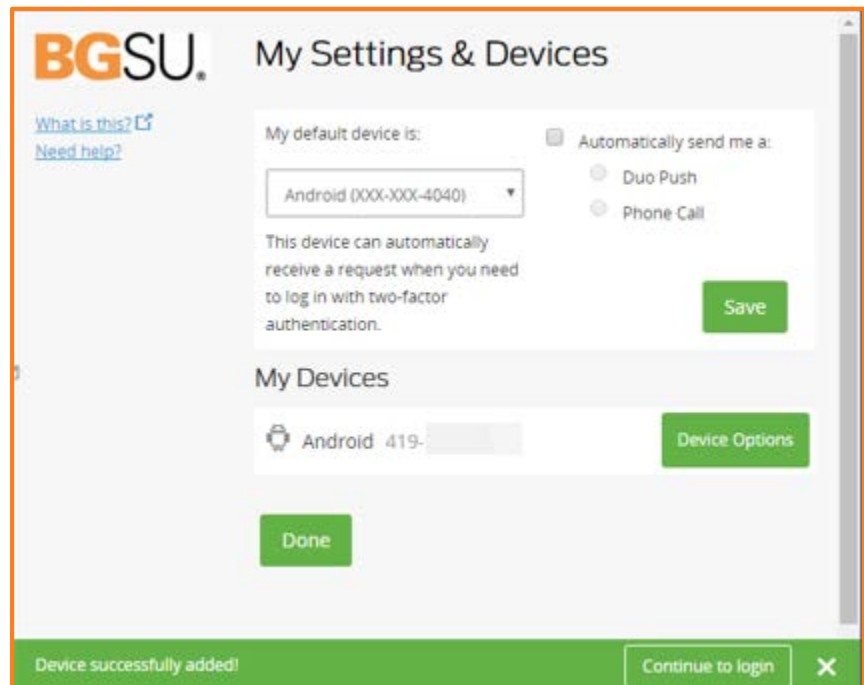
- After the bar code has been scanned successfully, click on **Continue** on the computer.



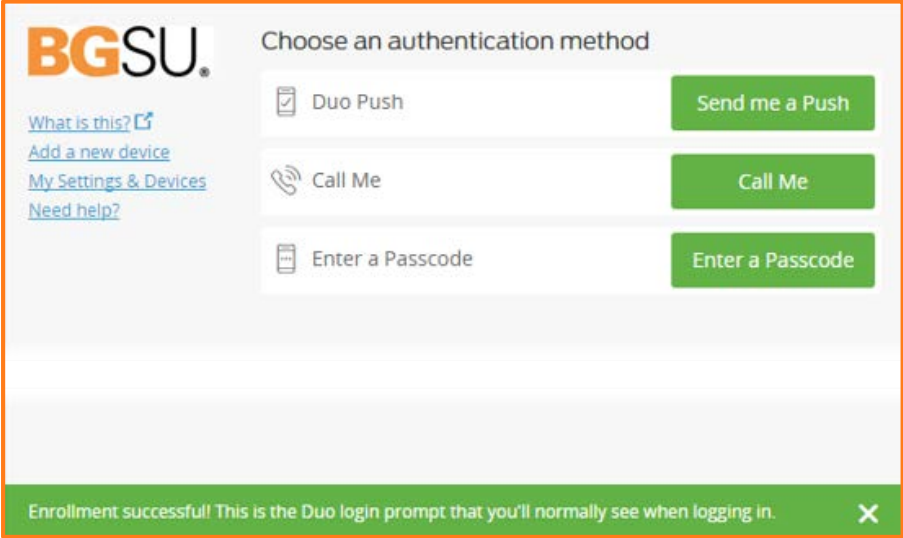
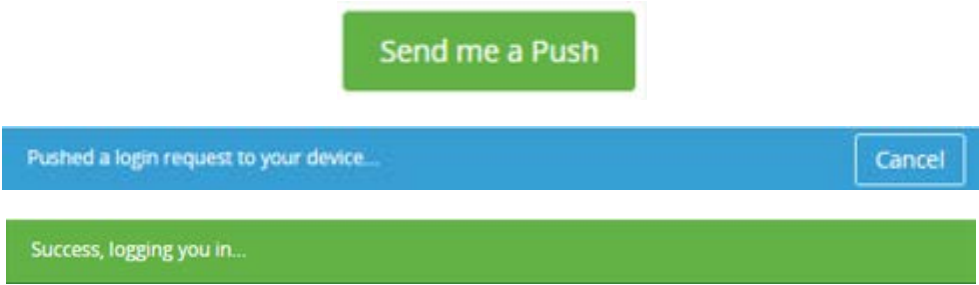

## 7. Configure Automatic Phone Options (Optional)

With this option enabled Duo automatically sends an authentication request via push notification to the app on your smartphone or a phone call to your phone (depending on your selection).

- Click on **Save**
- Click on **Continue to login**



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<p>8. Authentication Prompt</p> <ul style="list-style-type: none"> <li>• Duo Push - Pushes a login request to your phone. Just review the request and tap Approve to log in.</li> <li>• Call Me - Authenticate via phone callback</li> <li>• Enter a Passcode - Log in using a passcode, generated with Duo Mobile. Click Send codes to get a new passcode texted to your phone.</li> </ul>	
<ul style="list-style-type: none"> <li>• Duo Push is the easiest and quickest way of authenticating.</li> <li>• If you click the <b>Send me a Push</b>, you will get a login request sent to your phone — just press <b>Approve</b> to authenticate.</li> </ul> <p><i>If you get a login request that you weren't expecting, press Deny to reject the request. You'll be given the ability to report it as fraudulent, or you can tap It was a mistake to deny the request without reporting it.</i></p>	
<ul style="list-style-type: none"> <li>• If you click the <b>Call Me</b> button on the authentication prompt, Duo will call your phone. The status bar at the bottom of the authentication prompt updates that it is dialing your number.</li> <li>• Answer the call and listen to the instructions to authenticate. The authentication prompt's status bar also tells you how to approve the request over the phone.</li> </ul>	

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- To authenticate using a passcode, click the **Enter a Passcode** button
- Click on **Send codes**
- **Type in the passcode** you received from Duo via text message
- Click **Log In**

Enter a Passcode

Create passcodes in Duo Mobile or have them texted to you. Send codes ×

Successfully sent codes. ×

**BGSU.** Choose an authentication method

[What is this?](#) [Add a new device](#) [My Settings & Devices](#) [Need help?](#)

Duo Push Send me a Push

Call Me Call Me

1763860 Log In

Success, logging you in...