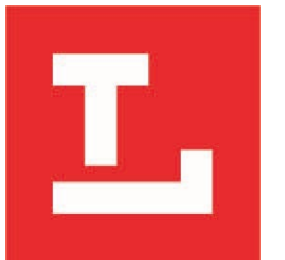




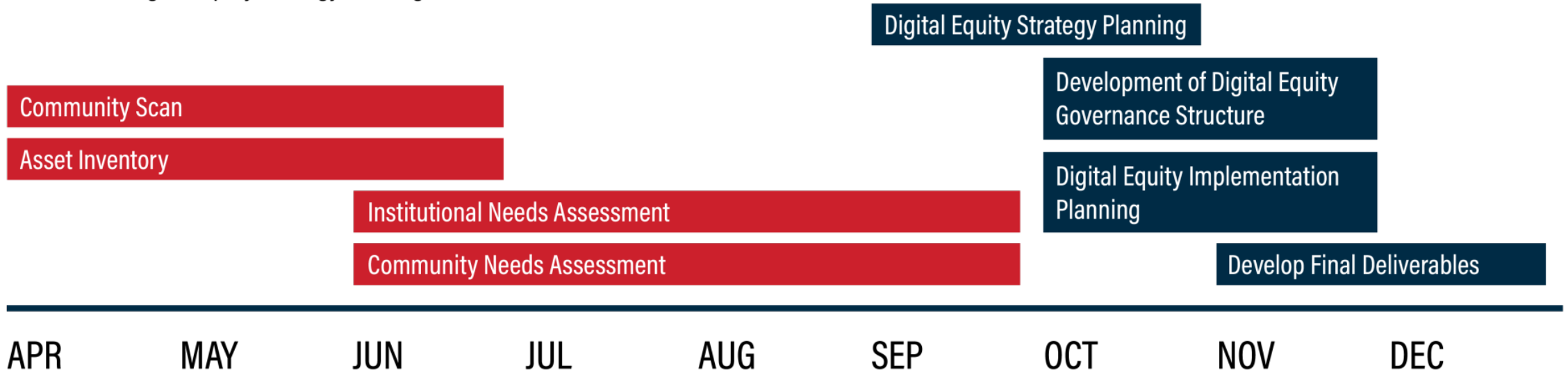
# Welcome

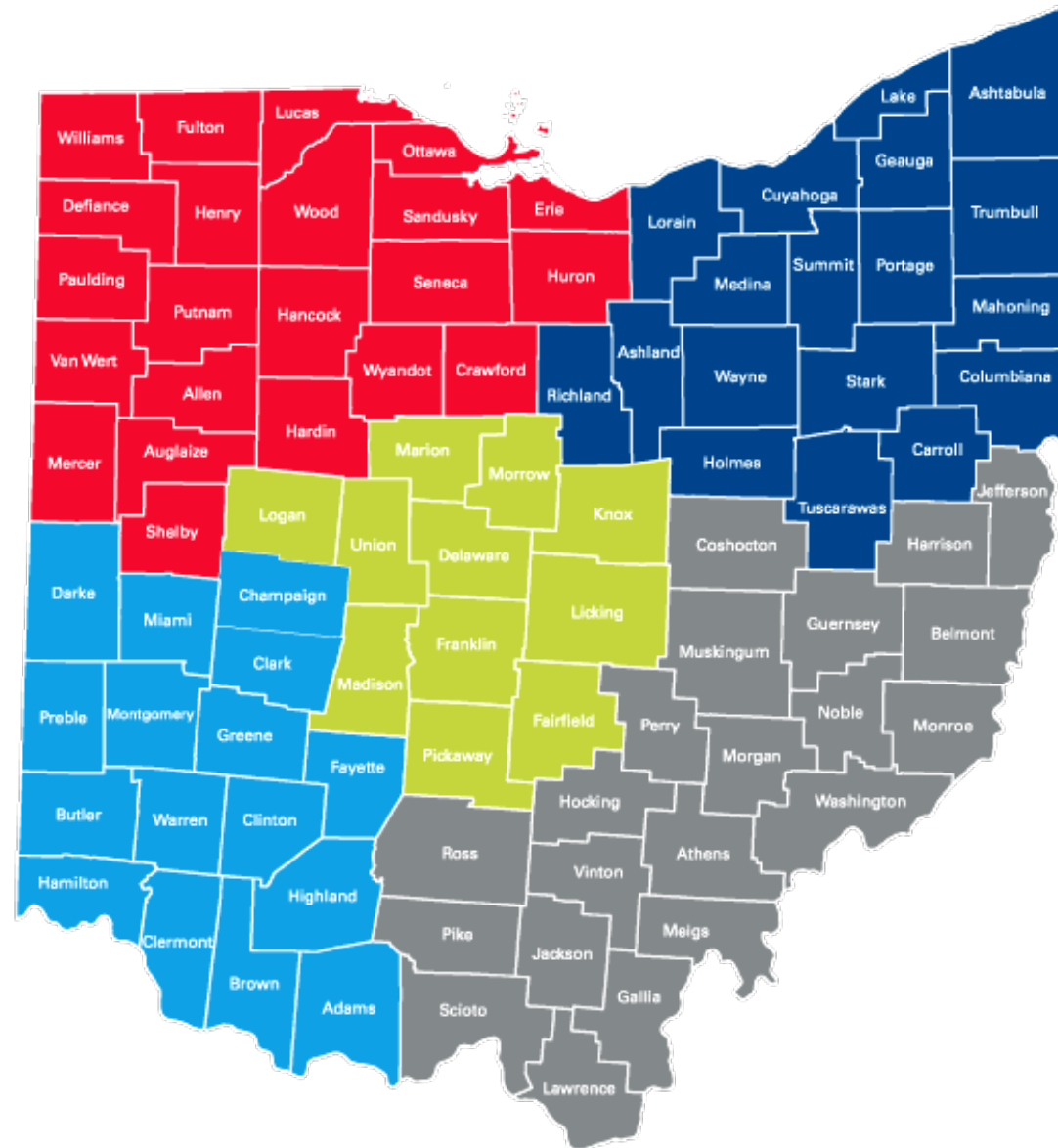
Toledo Lucas County Public Library



■ Phase 1: Digital Equity Analysis

■ Phase 2: Digital Equity Strategy Building





# Ohio Resident Survey Findings

BroadbandOhio conducted an Internet Access Survey between April 4 and June 30, 2023 to understand Ohioans' access to affordable high-speed internet, and the devices and skills to use it effectively.

Internet Access	70% of respondents have both home & phone data plans, availability and price are cited as the primary reasons for not having home internet
Price and Willingness to Pay	75% of respondents pay \$51 or more for their home internet monthly, but only 45% are willing to pay this much for the speed and reliability they require
Issues with Internet Access	38% of respondents experience unreliable home internet at least weekly; nearly half of the respondents cite price and lack of alternative options as the biggest issues
Affordable Connectivity Program	71% of respondents are not aware of the ACP program
Perception of Internet Importance	95% of respondents cite the need for internet as important and 66% believe that home internet is a top priority
Support Needed	Respondents would like Ohio to expand access to internet in their area and make it more affordable

# Ohio Resident Survey Respondents

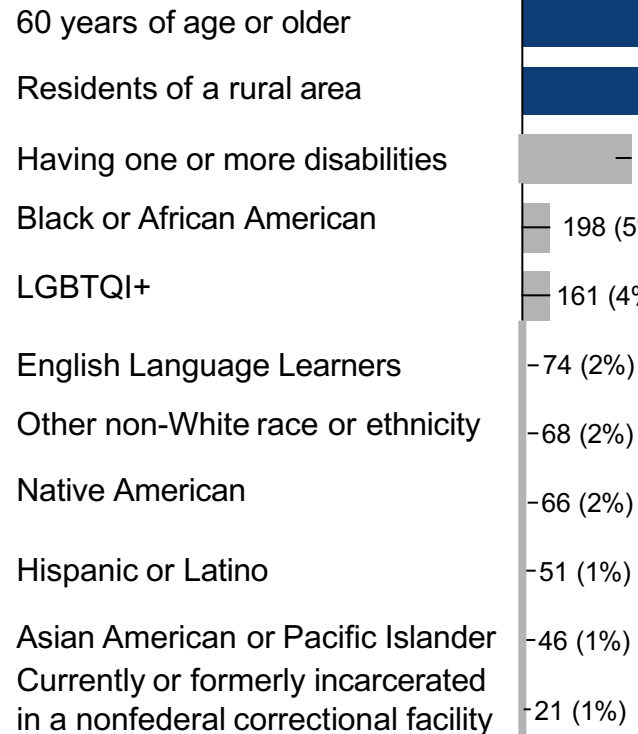
## Demographics



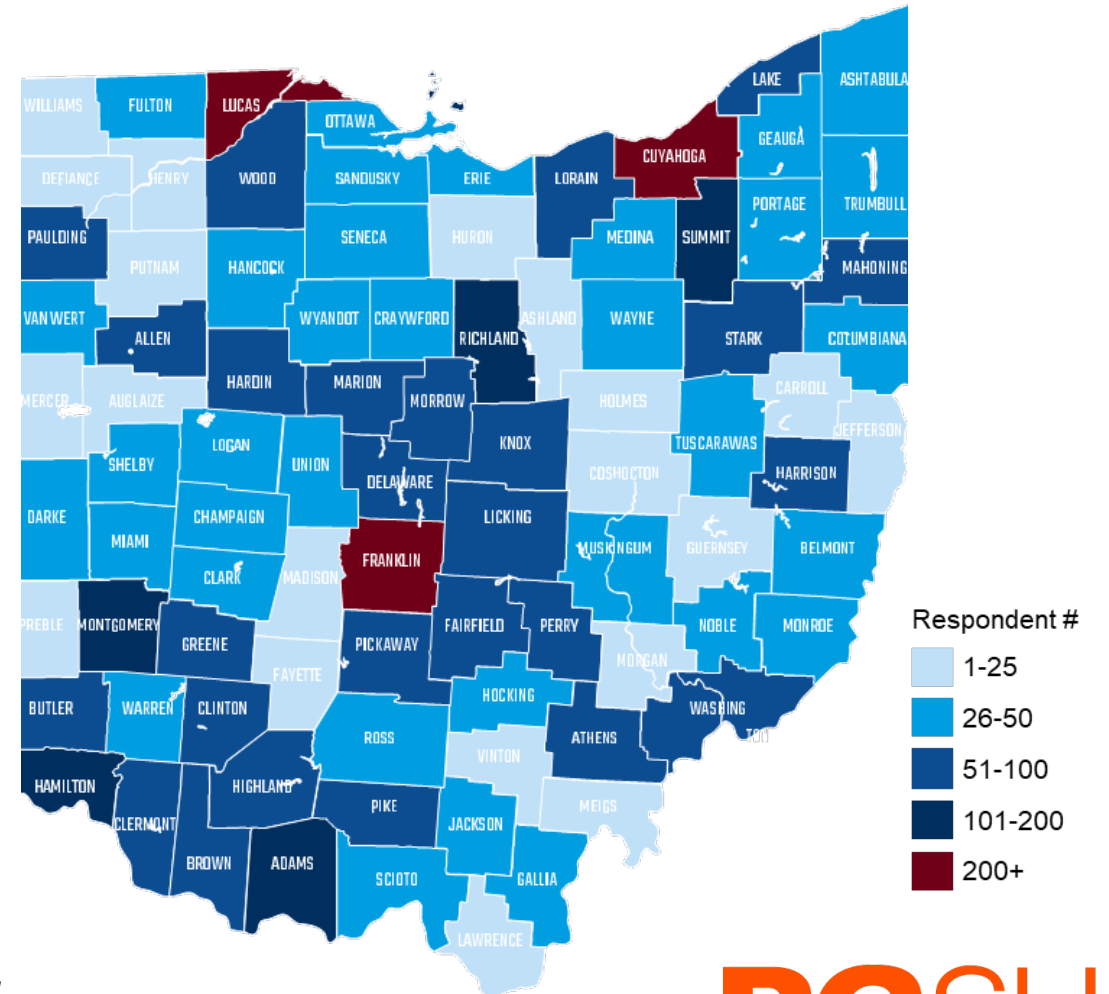
**Question 20. OPTIONAL:** Are you a member of any of the following groups? Select all that apply.

### Responses

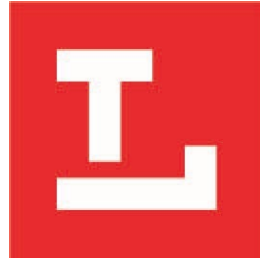
n = 3,886



Total Resident Responses = 5,540







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