

BGSU Student Health Service (SHS) Bills Health Insurance Plans

June 2008

To the Parents and Guardians of BGSU Camp Participants:

On behalf of the staff at the SHS, I thank you for entrusting the health and health care of your dependent to us. Here at the SHS, we provide high-quality, caring, and respectful primary care services, like you would expect to receive from your home health care provider. In addition, we provide general health care, a full-service pharmacy, laboratory and health education services. All currently enrolled camp participants are eligible to use our services.

Please note the following important information about charges and health insurance:

- Like your home health care provider, there are charges for office visits with the BGSU Student Health Service's team of physicians and nurse practitioners. And like your home health care provider, we accept health insurance plans and are able to bill your health insurance carrier directly for services provided here.
- Please don't worry -- the SHS will provide health care services to all eligible camp participants regardless of their health insurance status.
- The SHS offers ancillary services, such as laboratory tests, immunizations, medical procedures and a full service pharmacy. These charges are also billed to your health insurance plan. Please note that if charges for any services billed to insurance are denied or not paid in full, the camp participant is still responsible for the charge. Prescription co-pays will need to be paid at the time the prescription is filled.
- Like your home health care provider, the SHS will refer camp participants needing specialized treatment or services to community health care providers or hospitals. Participants are also responsible for all costs incurred outside the SHS. Your insurance plan may cover all or part of these costs.
- Please know that before a camp participant under 18 years of age can be seen at the SHS, the law requires us to obtain parent/guardian consent for treatment. Therefore, unless it is an emergency, we will only care for your dependent if we are able to contact you. Accordingly, for the safety and well-being of your dependent, please provide us with as many phone numbers as possible.

We ask all participants for their insurance cards when they visit the SHS. We realize that not all camp participants may carry them and we will help the participant obtain the needed information, if possible. However, it is your responsibility to stress the importance of carrying this information for when they need to access health care.

Have your camp participant bring his or her health insurance card and pharmacy/prescription card! Alternatively, you can mail it or fax it to us on the attached Medical/Prescription Information form.

Our hours of operation can be located on our website www.bgsu.edu/health. We ask all participants to call (419) 372-2271 to make an appointment for a time that is convenient for them.

As you know, good health is essential to a good education. Here at the SHS, we take pride in knowing that every visit here is a learning opportunity; we want to educate every participant about important risks to health, better ways to take care of themselves, and how to be smart and effective health care consumers. We look forward to your questions. For more information, please visit us at www.bgsu.edu/health, call us at (419) 372-2271, or fax us at (419) 372-8010.

Sincerely,

Glenn Egelman, MD, FACP
Director and Physician-in-Chief