

Cell Phone Compatibility with Exchange

Exchange provides some new capabilities in relation to cell phones. Since there are numerous needs for these devices, this guide has been established for both current cell phone users as well as for new purchases.

FEATURE	WINDOWS MOBILE 6	WINDOWS MOBILE 5	APPLE IPHONE (2.0 FIRMWARE ONLY)	PALM OS	BLACKBERRY
Push Email	✓	✓	✓	✓	✓
Push Contacts	✓	✓	✓	✓	✓
Push Calendar	✓	✓	✓	✓	✓
Push Tasks	✓	✓	X	X	✓
PC Sync Email	✓	✓	✓	✓	✓
PC Sync Contacts	✓	✓	✓	✓	✓
PC Sync Calendar	✓	✓	✓	✓	✓
PC Sync Tasks	✓	✓	✓	✓	✓
Pull Email	✓	✓	✓	✓	✓
Pull Calendar	✓	✓	✓	✓	✓
Pull Contacts	✓	✓	✓	✓	✓
Pull Tasks	✓	✓	X	X	✓
Remote Device Wipe	✓	✓	✓	✓	✓

Definitions:

- Push Email, Calendar, Contacts, Tasks: Exchange will automatically notify your phone when new data is available and push it to your device. Additionally, you will be able to delete, reply, send, and forward email from your phone. Actions taken on the device are reflected on Exchange so it is in sync.
- PC Sync Email, Calendar, Contacts, Tasks: This feature allows you to directly connect to your computer, usually through a USB cable, and synchronize your device using software provided by the vendor.
- Pull Email, Calendar, Contacts, Tasks: You can setup your device to check in with Exchange and pull down any new information on a scheduled basis (every 30 minutes for example).
- Remote Device Wipe: This allows your phone to be remotely formatted. This is used in cases of lost and stolen devices. Blackberry devices require an administrator to issue the wipe command, while the other devices can be done by the user when login into OWA.

Please note that all of the options except the PC Sync require the appropriate data minute plan from your cell phone provider. It is highly recommended that you use an unlimited data minute plan for all “push” options.

Directions on configuring these devices are available on the following web page:

<http://www.bgsu.edu/its/tsc/self-help/page46342.html>

- If you wish to use a Blackberry device in a push configuration, you will need to have the Unlimited Blackberry Plan from your wireless provider. **It is important to notify your wireless provider that you will be connecting to the BGSU Blackberry Enterprise Server (BES).** After you have the appropriate plan, please submit an incident to the Technology Support Center and a TSS will assist you in activating your device with the BES.
- Windows Mobile, Palm, and Iphone devices all have ActiveSync software. If you wish to use those in a push configuration, you will need unlimited data from your wireless provider.