

Board of Trustees Report
December 5, 2008
By Faith Olson, CSC Chair 2008-09

CSC's attempts to promote a positive atmosphere in an uncertain environment.

In my conversation with Mr. Voll, he informed me he has read the book, "Leading to Build Great Teams, Aim for the Heart," and will be passing it onto one of you (meaning the Board of Trustee members) soon. As this book continues its path through each of you and comes back to CSC, please note that we are all better for having read something that is uplifting and encouraging.

Part of our campus outreach is for classified staff employees (CSC representatives and other classified volunteers) to participate in the Bowling Green Holiday Parade. The highlight of this activity is presenting Mrs. Claus (Imogene Krift, a retired classified employee) to those along the parade route. She plays the part in a picture perfect way.

As a confirmed optimist, I believe the Catastrophic Leave Program and the Political Activity Reform proposal will make their way through all the necessary approval processes and will become a part of the next Board of Trustee's action items.

CSC has initiated two research projects by using the SNAP program and continues to work constructively and cooperatively with Faculty Senate and Administrative Staff Council chairs on common issues.

CSC's Building Blocks to the Future campaign is off to a great start. We have had lots of requests for additional cards including requests to use them for administrative staff and faculty. This is a classified staff initiative that we are willing to share with them and provide different color cards for each constituent group. I believe this sets precedence for a more appreciative campus atmosphere.

In my remarks in October, when I explained how Mr. Levey left BGSU to change the world and how employees from all constituent groups work to help prepare student for their future endeavors, I made a statement about how there must be 10's of thousands of stories of how administrative staff, classified staff and faculty are remembered because they made and continue to make a difference in students' lives. I had no idea how prophetic that statement would prove to be. Let me support this with the following three examples.

Dr. Charles Schroeder, a Noel-Levitz consultant, in his November 18, 2008, presentation told how Thelma, a dining service check-out employee at the university his son attended, was instrumental in his son's retention at that university by using four simple words, "How are you doing?". At CSC's November 19th meeting, Dr. Whipple brought three students, Michelle Cooper, Scott Laehrke (lar a key), and Adam Kowalski, as guests. These students explained how important classified staff employees have been to their

retention at Bowling Green State University. We love these positive stories. But my examples are not limited to classified staff. I have one for a faculty member.

May I read this email? (Read the email). This is not an opportunity to aggrandize myself, but to reiterate the famous line from that 1958's television program entitled NAKED CITY. The narrator says, "There are eight million stories in the naked city. This has been one of them." I would rephrase that to say, "These have been three of them."

I believe our current students and our alumni would love to have an opportunity to say their kudos to members of all the constituent groups. What better timing than having this occur in 2010 as part of BGSU's 100 year celebration.

We again invite all of you to visit with us during one of our meetings. Please let me know when you would be available. We'll roll out the red carpet.

May your holidays be happy, healthy and safe.