

Student Survey

1. Which describes your academic classification?

0.46%	High School
25.69%	Undergraduate: freshman
21.79%	Undergraduate: sophomore
18.81%	Undergraduate: junior
29.13%	Undergraduate: senior
3.21%	Master's degree student
0.46%	Doctoral student
0.46%	Other or Unknown

2. In which college are you enrolled?

32.11%	Arts and Sciences (Undergraduate)
13.07%	Business Administration (undergraduate)
21.33%	Education and Human Development (Undergraduate)
7.34%	Health and Human Services (Undergraduate)
3.90%	Musical Arts (Undergraduate)
11.70%	Technology (Undergraduate)
3.67%	Graduate College
3.21%	BGSU Firelands
3.67%	Pre-Major/Undecided

3. Which best applies to you?

8.94%	Part-time student
91.06%	Full-time student

4. Which describes your living arrangements at BGSU?

53.90%	Live on campus in a residence hall, sorority, or fraternity
25.23%	Live off campus in Bowling Green
13.99%	Commute to Bowling Green from within 30 miles
6.88%	Commute to Bowling Green from a distance of greater than 30 miles

5. What is your age?

0.00%	Under 17
33.72%	17-19
51.15%	20-23
7.11%	24-30
7.34%	31-49
0.69%	50 and over

6. What is your gender?

32.64%	Male
67.36%	Female

7. Did you have a computer at home before you came to BGSU?

4.59%	No
86.01%	Had a Windows-based platform
2.29%	Has an Apple-based platform
7.11%	Had both Windows and Apple-based platforms

8. Did you use a computer lab in high school?

78.11%	Yes
21.89%	No

9. Did your high school provide computer instruction?

86.24%	Yes
13.76%	No

What competencies / skills were included in your high school instruction?

Check all that apply.

10.

358	Word processing documents (Word, Appleworks, etc.)
246	Presentations (Power Point, etc.)
250	Spreadsheets and graphs (Excel, etc.)
124	Graphics (Photoshop, Illustrator, etc.)
94	Databases (Access, Oracle, etc.)
66	Desktop publishing (Appleworks, Pagemaker, InDesign, etc.)
70	Web design (Dreamweaver, Front Page, Flash, etc.)
10	Statistical packages (SAS, SPSS, etc.)
15	Electronic portfolio development
54	Digital video (videotaping and/or editing) (iMovie, Final Cut Pro/Express, Premiere, iDVD, DVD Studio Pro, etc.)
52	Creating QuickTime movies and/or streaming video
15	DVD preparation (iDVD, DVD Studio Pro, etc.)
54	Programming languages (JAVA, Visual Basic, C++)
26	Other

11. Which describes your purchase of a computer for use in college?

14.42%	Have not purchased a computer
24.42%	Purchased a laptop computer
51.86%	Purchased a desktop computer
9.30%	Purchased more then one system

12. How much have you spent on computer hardware or software within the last 2 years?

13.05%	\$0
43.36%	Between \$1-\$500
14.45%	Between \$501-\$1000
12.82%	Between \$1001-\$1500
16.32%	Over \$1500

13. Which best describes your primary usage and access to a computer?

16.44%	Primarily use my own laptop
27.55%	Primarily use my own desktop
47.92%	Own a computer but use computers in campus laboratories or residence halls
6.48%	Do not own a computer; Primarily use computers in campus laboratories <u>and</u> residence halls
1.62%	Do not own a computer; Primarily use computers off campus (i.e. home or work)

14. What virus protection do you use?

8.10%	Not installed on my computer
27.31%	McAfee
46.06%	Norton
8.56%	Other
9.95%	Do not know

15. How often do you update your virus software?

20.05%	Almost never
21.46%	Monthly
24.76%	Weekly
14.86%	Daily
18.87%	I don't know how

16. How many hours per week do you use a computer?

4.40%	0-5
10.65%	6-10
19.68%	11-15
20.37%	16-20
44.91%	21 or more

17. Which best describes your utilization of computer laboratories on campus?

9.28%	Never use
20.88%	Use 1 time per week
23.43%	Use 2 times per week
26.45%	Use 3-4 times per week
19.95%	Use 5-7 times per week

18. In general, how would you rate the adequacy of computer laboratory software for your academic needs?

7.13%	Not Adequate
19.71%	Somewhat Adequate
54.39%	Adequate
18.76%	Highly Adequate

19. How would you rate the adequacy of campus computer labs?

6.60%	Not Adequate
28.30%	Somewhat Adequate
51.42%	Adequate
13.68%	Highly Adequate

20. How would you rate the adequacy of computer availability on campus for your academic needs?

8.94%	Not Adequate
26.59%	Somewhat Adequate
48.24%	Adequate
16.24%	Highly Adequate

What hours of the day do you use the campus computer labs?

21. Time:	Never	Seldom	Sometimes	Often
8 AM - Noon	26.35%	31.53%	27.09%	15.02%
Noon - 4 PM	18.00%	25.55%	35.04%	21.41%
4 PM - 8 PM	16.01%	22.41%	38.92%	22.66%
8 PM - Midnight	22.28%	18.81%	32.92%	25.99%
Midnight - 4 AM	53.65%	22.42%	14.36%	9.57%
4 AM - 8 AM	77.97%	17.22%	3.80%	1.01%
Weekends	31.17%	29.43%	26.18%	13.22%

22. Which best describes your use of a hardware system?

1.41%	Only use an Apple/Macintosh
50.82%	Only use a PC – Windows
0.94%	Only use a PC – Linux, or other system
38.41%	Use both a Macintosh and Windows but use Windows more often
8.43%	Use both a Macintosh and Windows but use Macintosh more often

23. Which best describes your use of an Internet connection?

0.47%	Never use Internet connections
0.47%	Rarely use Internet connections
23.35%	Only use high speed connections on-campus; do not use Internet connections off-campus
47.88%	Only use high speed connection on-campus and off-campus (high speed DSL or cable modem)
27.83%	Use high speed connections on-campus and 56K modem off campus

24. Which web browser do you most frequently use?

88.58%	Internet Explorer
3.26%	Netscape
0.23%	Opera
3.26%	Safari
4.66%	Other

25. Which best describes how many e-mail accounts you use?

17.91%	1 – Only use BGNNet (Webmail account)
1.16%	1 – But do not use BGNNet (Webmail account)
25.79%	2
17.67%	3
10.47%	4 or more

26. Do you have a cell phone?

80.19%	Yes
19.81%	No

27. If the University arranged a contract for cell phone service, would you be interested in subscribing to the service?

17.16%	Definitely No
24.07%	Probably No
36.68%	Uncertain
17.76%	Probably Yes
3.74%	Definitely Yes

28. How often do you check your BGNet e-mail account?

0.00%	Never
0.47%	Less than 1 time per month
9.07%	1-2 times each week
82.79%	Daily
7.67%	I have my BGNet e-mail automatically transferred to another service provider such as hotmail.com, yahoo.com, aol.com, etc.

29. How often do you use the MyBGSU web portal?

1.40%	Never
7.21%	Less than 1 time per month
48.14%	1-2 times each week
43.26%	Daily

30. Rate your overall expertise in the use of technology (computer hardware and software):

0.00%	No Competence
16.12%	Limited Competence
56.31%	Competent
27.57%	Highly Competent

31. How important is technology to your academic study or work?

0.47%	Not important
9.37%	Somewhat important
33.49%	Moderately important
56.67%	Highly important

32. How have you primarily learned your skills in technology?

0.47%	Have not developed skills
30.37%	Workshops or classes (hands-on training)
30.84%	Personal tutoring / assistance by friend
18.46%	On my own – using online tutorials
19.86%	On my own – using tutorials or manuals (including CD)

Which factors have impeded your technology literacy?

Counts by Answer.

33.	113	No training in classes
	150	Insufficient time to fit workshops into schedule
	45	Insufficient access to online tutorials at BGSU
	45	Insufficient access to CD or manuals/tutorials at BGSU
	105	Hesitant to ask for assistance
	51	Other

Which modes do you prefer for learning new technology skills?

Counts by Answer.

34.	235	Hands-on workshop
	193	Informal 1-on-1 personal tutoring / assistance by friend
	80	Peer-tutoring in the Student Technology Center or computer lab assistant
	137	Online tutorial for independent learning access
	101	Tutorial / manual (including CD) for independent reading and access
	13	Other

Which skills would you like to develop for personal growth/career development?

Check all that apply.

35.	116	Processing documents (Word, Appleworks, etc.)
	179	Presentations (Power Point, etc.)
	181	Spreadsheets and graphs (Excel, etc.)
	228	Graphics (Photoshop, Illustrator, etc.)
	162	Databases (Access, Oracle, etc.)
	154	Desktop publishing (Appleworks, Pagemaker, InDesign, etc.)
	257	Web design (Dreamweaver, Front Page, Flash, etc.)
	86	Statistical packages (SAS, SPSS, etc.)
	146	Electronic portfolio development
	192	Digital video (videotaping and/or editing) (iMovie, Final Cut Pro/Express, Premiere, iDVD, DVD Studio Pro, etc.)
	145	Creating QuickTime movies and/or streaming video
	169	DVD preparation (iDVD, DVD Studio Pro, etc.)
	115	Programming languages (JAVA, Visual Basic, C++)
	19	Other

Rate your skill in the following:

	No Skill	Very Little Skill	Moderately Skilled	Highly Skilled
36. Word processing documents (Word, Appleworks, etc.)	0.00%	1.89%	39.95%	58.16%
37. Presentations (Power Point, etc.)	7.60%	17.81%	47.27%	27.32%
38. Spreadsheets and graphs (Excel, etc.)	7.58%	28.20%	45.73%	18.48%
39. Graphics (Photoshop, Illustrator, etc.)	21.14%	39.67%	27.55%	11.64%
40. Databases (Access, Oracle, etc.)	36.28%	36.28%	21.48%	5.97%
41. Desktop publishing (Appleworks, Pagemaker, InDesign, etc.)	50.48%	28.81%	14.05%	6.67%
42. Web design (Dreamweaver, Front Page, Flash, etc.)	48.70%	27.42%	17.26%	6.62%
43. Statistical packages (SAS, SPSS, etc.)	74.70%	18.20%	6.86%	0.24%
44. Electronic portfolio development	76.30%	15.17%	6.87%	1.66%
45. Digital video (videotaping and/or editing) (iMovie, Final Cut Pro/Express, Premiere, iDVD, DVD Studio Pro, etc.)	61.76%	20.19%	13.78%	4.28%
46. Creating QuickTime movies and/or streaming video	68.79%	18.62%	8.83%	3.58%
47. DVD preparation (iDVD, DVD Studio Pro, etc.)	74.64%	17.06%	4.50%	3.79%
48. Programming languages (JAVA, Visual Basic, C++)	66.98%	19.71%	8.79%	4.51%
49. BGSU Webmail	0.71%	2.38%	35.24%	61.67%
50. Web browsers/navigating the BGSU website for personal use (Career Center site, etc.)	1.43%	9.79%	41.77%	47.02%
51. Use of Blackboard Courseware (MyBGSU) for coursework	1.66%	7.58%	40.05%	50.71%

What level of competency in the following applications do you perceive will be necessary to be successful in your courses at BGSU?

	Little or None	Some Competency	Moderate Competency	High Competency
52. Word processing documents (Word, Appleworks, etc.)	1.66%	6.16%	30.81%	61.37%
53. Presentations (Power Point, etc.)	7.60%	22.09%	43.23%	27.08%
54. Spreadsheets and graphs (Excel, etc.)	18.05%	31.12%	32.07%	18.76%
55. Graphics (Photoshop, Illustrator, etc.)	39.67%	28.98%	18.05%	13.30%
56. Databases (Access, Oracle, etc.)	46.06%	28.88%	17.18%	7.88%
57. Desktop publishing (Appleworks, Pagemaker, InDesign, etc.)	49.88%	27.58%	13.19%	9.35%
58. Web design (Dreamweaver, Front Page, Flash, etc.)	44.71%	28.37%	16.59%	10.34%
59. Statistical packages (SAS, SPSS, etc.)	58.03%	23.98%	12.47%	5.52%
60. Electronic portfolio development	47.48%	25.18%	14.63%	12.71%
61. Digital video (videotaping and/or editing) (iMovie, Final Cut Pro/Express, Premiere, iDVD, DVD Studio Pro, etc.)	58.57%	21.67%	10.71%	9.05%
62. Creating QuickTime movies and/or streaming video	62.77%	19.33%	10.98%	6.92%
63. DVD preparation (iDVD, DVD Studio Pro, etc.)	65.94%	17.87%	9.18%	7.00%
64. Programming languages (JAVA, Visual Basic, C++)	61.67%	18.81%	10.24%	9.26%
65. BGSU Webmail	3.60%	14.39%	32.37%	49.64%
66. Web browsers/navigating the BGSU website for personal use (Career Center site, etc.)	6.01%	16.11%	33.89%	43.99%
67. Use of Blackboard Courseware (MyBGSU) for coursework	4.78%	12.92%	31.82%	50.48%

What level of competency in the following applications do you perceive will be necessary to be successful in your professional career following graduation from BGSU?

	Little or None	Some Competency	Moderate Competency	High Competency
68. Word processing documents (Word, Appleworks, etc.)	0.72%	4.83%	27.05%	67.39%
69. Presentations (Power Point, etc.)	4.12%	15.25%	31.23%	49.39%
70. Spreadsheets and graphs (Excel, etc.)	7.56%	16.10%	35.37%	40.98%
71. Graphics (Photoshop, Illustrator, etc.)	22.03%	29.06%	25.18%	23.73%
72. Databases (Access, Oracle, etc.)	22.98%	31.30%	22.49%	23.23%
73. Desktop publishing (Appleworks, Pagemaker, InDesign, etc.)	35.12%	29.02%	20.00%	15.85%
74. Web design (Dreamweaver, Front Page, Flash, etc.)	32.85%	30.90%	18.98%	17.27%
75. Statistical packages (SAS, SPSS, etc.)	45.70%	30.47%	14.25%	9.58%
76. Electronic portfolio development	39.17%	26.52%	17.27%	17.03%
77. Digital video (videotaping and/or editing) (iMovie, Final Cut Pro/Express, Premiere, iDVD, DVD Studio Pro, etc.)	50.61%	23.59%	14.25%	11.55%
78. Creating QuickTime movies and/or streaming video	54.17%	24.02%	11.03%	10.78%
79. DVD preparation (iDVD, DVD Studio Pro, etc.)	54.88%	21.71%	12.20%	11.22%
80. Web browsers/search functions	11.30%	11.30%	26.54%	50.86%

81. How often do you currently use digital video technology, including digital video camcorders, digital video editing software for classwork (iMovie, Final Cut Pro, Premiere, Media 100, etc.), QuickTime or DVD movies, or WBGU-TV streaming video?

61.67%	Never
22.36%	1-2 times/semester
5.90%	3-4 times/semester
3.44%	5-6 times/semester
6.63%	More than 7 times/semester

Rate the usefulness of the following Blackboard functions:

	Never used the function	Definitely not useful	Not useful	Somewhat useful	Very useful
82. Chat with instructor	74.09%	1.69%	3.39%	14.04%	6.78%
83. Class discussions	50.97%	2.17%	6.28%	30.92%	9.66%
84. Email instructor	17.96%	0.73%	1.21%	28.88%	51.21%
85. Email classmates	28.57%	0.97%	2.18%	32.69%	35.59%
86. Message boards / Discussion groups	28.16%	2.18%	6.07%	41.75%	21.84%
87. Syllabus	5.33%	0.00%	1.69%	23.00%	69.98%
88. Calendar/scheduling	26.15%	1.21%	3.87%	20.31%	48.43%
89. Announcements	6.07%	0.97%	4.61%	33.98%	54.37%
90. Compiling links to other websites (web portal)	26.88%	1.45%	6.54%	35.11%	30.02%

Indicate the number of times you have used the following services during this past academic year:

	0	1	2	3	4 or more
91. Blackboard Courseware (MyBGSU)	6.52%	2.42%	4.38%	3.38%	82.85%
92. Webmail system for e-mail on campus	3.15%	1.21%	1.21%	1.94%	92.49%
93. Computer laboratories on campus	4.59%	2.42%	3.86%	4.11%	85.02%
94. Student Technology Center	57.04%	17.48%	12.14%	3.88%	9.47%
95. Help Desk - ITS	66.34%	15.37%	10.73%	4.15%	3.41%
96. Residence Hall network support	78.97%	11.00%	4.16%	1.22%	4.65%
97. Continuing Education and Distance Learning	88.30%	4.33%	2.04%	0.76%	4.58%
98. Instructional Media Services	85.29%	6.68%	3.74%	1.07%	3.21%

Rate your overall satisfaction with the following services:

	Highly Dissatisfied	Moderately Dissatisfied	Neither Satisfied nor Dissatisfied	Moderately Satisfied	Highly Satisfied
99. Blackboard Courseware (MyBGSU)	1.46%	5.56%	17.54%	48.54%	26.90%
100. Webmail system for e-mail on campus	0.68%	9.25%	11.99%	42.47%	35.62%
101. Computer laboratories on campus	3.85%	12.39%	16.67%	47.01%	20.09%
102. Student Technology Center	4.85%	1.82%	61.82%	18.18%	13.33%
103. Help Desk - ITS	5.45%	2.73%	65.45%	14.55%	11.82%
104. Residence Hall network support	4.08%	0.00%	79.59%	8.16%	8.16%
105. Continuing Education and Distance Learning	0.00%	3.15%	65.63%	15.63%	15.63%
106. Instructional Media Services	10.00%	0.00%	80.00%	5.00%	5.00%