

BG@100 Project Fit-Gap Agenda & Session Notes

Date: August 8, 2007
Time: 9:00AM to 12:00PM
Location: Olscamp 119
Session #: SFFG004



Session Leader: Kristen Baldelli

Functional Lead: Nancy Colzman

Note taker: Lisa Nash

Session Name: Student Health Insurance, and Miscellaneous Fees

Session Description: Discuss the business process requirements for Student Health Insurance and other Miscellaneous Fees

Invited Attendees: Invitees/Attendees (* in attendance, # absent, - late, + substitute, = by conference call, ^ training)

April Batove	Lisa Nash
Lori Beeman	Carla Rinearson
Lisa Calcamuggio	Don Schumacher
Jill Carr	Dick Sipp
Deb Clink	Sherideen Stoll
Chris Cox	Mark Strang
Stacie Enriquez	Jaclyn Tracy
Mike Failor	Tawn Williams-Nell
Gaylyn Finn	Mary Beth Zachary
Bob Fyfe	Laura Waggoner
Michael Ginsburg	
Cindy Koontz	
Ruth Maas	

Agenda

Student Health Insurance

- Business Process
- Adjustments
- Reconciliation

Miscellaneous Fees

- Library Fines
- Parking Permits, Parking Fines , Tickets and Tow Aways
- Any other charges leftover from Bursarable Era
- Book loans that become unresolved
- Medical Charges? Unresolved
- Other unusual circumstances
- Any other Miscellaneous Fees not previously identified

Additional Information

If any attendee has documents to remind them about special situations, or populations of customers who require different handling, please bring those examples with you to share.

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Notes

Identify Fit(s)

Identify Gap(s)

Issue Log Items

Outstanding Items

Impact on Office (Directors Only)