



**BOWLING GREEN STATE UNIVERSITY**

### **BGSU Shredding and Document Destruction Account Information**

For Service, Billing, and Portal inquiries, please contact Customer Service and note the below details in advance:

- If emailing, please include your department’s account number in the subject line.
- You will receive an automated email with a reference number pertaining to your inquiry. Please keep the reference number on your email chain.
- You will receive a direct communication regarding any service or portal related inquiries from the customer service team within 5-7 business days.
- You will receive communication regarding any billing inquiries within approximately 3 billing cycles (90 days).

General Customer Service: [customer-relations@stericycle.com](mailto:customer-relations@stericycle.com), Phone: 800-697-4733

Direct Contact Information:

Sales Support – Sandra Barchak

Contact Regarding:

- Any bin adds/removals
- Service frequency changes
- Account cancellations
- Escalations from Customer Service

Email: [Sandra.Barchak@stericycle.com](mailto:Sandra.Barchak@stericycle.com)

Account Manager – Ronald Purgatorio

Contact Regarding:

- Any contractual items
- Any new site setups
- Escalations from Customer Service

Email: [Ronald.Purgatorio@stericycle.com](mailto:Ronald.Purgatorio@stericycle.com)

Government Purge Rep. – Tiffany Sliteris

Email: [Tiffany.Sliteris@stericycle.com](mailto:Tiffany.Sliteris@stericycle.com)

Government Team Manager – Deniz Mahic

Contact Regarding:

- Emergency Escalations

Email: [Deniz.Mahic@stericycle.com](mailto:Deniz.Mahic@stericycle.com)